

NCC-037306-19 use of bailiffs/enforcement agents in 2018/19

Dear Requester,

Further to your recent freedom of information request. Most of this information applies to the District and Boroughs, details below. We can confirm from our Trading Standards Department that we have not appointed any.

The district and borough councils and the city council may hold this information. You may have contacted these councils already in connection with your request, but if not, their contact details are below:

Ashfield District Council: foi@ashfield-dc.gov.uk
Bassetlaw District Council: FOIrequests@bassetlaw.gov.uk
Broxtowe Borough Council: foi@broxtowe.gov.uk
Gedling Borough Council: inforequest@gedling.gov.uk
Mansfield District Council: freedomofinformation@mansfield.gov.uk
Newark & Sherwood District: freedom@nsdc.info
Rushcliffe Borough Council: customerservices@rushcliffe.gov.uk
Nottingham City Council: informationrights@nottinghamcity.gov.uk

We trust this now resolves your enquiry, however should you have any further queries please do not hesitate to contact me directly on the details below.

Nottinghamshire County Council regularly publishes previous FOIR, s and answers on its website, under Disclosure logs. (see link)

<http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

You can use the search facility using keywords.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or email complaints@nottscc.gov.uk .

Kind Regards

Nottinghamshire County Council
Complaints and Information Team
County Hall

Customer email:

Use of bailiffs in 2018/19 - deadline 17 May

Dear Sir/Madam,

FOI request – Nottinghamshire County Council use of bailiffs/enforcement agents in 2018/19

Under the Freedom of Information Act 2000, we would like to request the following information.

The number of times between 1st April 2018 and 31st March 2019, or the nearest available twelve month period, that private bailiffs/enforcement agents have been instructed to enforce debts to the local authority relating to each of the following;

Council tax

Parking

Housing Benefit overpayments

Business Rates

Commercial Rents

Any other debt types, including any other overpayments

By "private bailiffs/enforcement agents" we mean those who are self-employed or who work for private companies, including as high court enforcement officers. Please include cases where local authority employees have visited a property to enforce a warrant of control.

Do you signpost residents to one or more free debt advice agencies as part of your collections process? (Yes/No) If so, which charities?

Have you adopted the [Standard Financial Statement](#) (or Common Financial Statement) as a tool for objectively assessing income and expenditure as part of your collections process? (Yes/No)

Do you have a formal policy in place for dealing with residents in vulnerable circumstances as part of your collections process? (Yes/No)

Do you currently have a policy of exempting recipients of Council Tax Support from the use of bailiff action? (Yes/No)

Have you adopted the Citizens Advice/Local Government Association [Council Tax Protocol](#)? (Yes/No)

Please provide each set of information above separately in your response. We would prefer to receive your response in electronic format, either included in the body of an email or as an attachment in Excel, Word or PDF format.

If you have any queries on the questions above, please let us know as early as possible.

My understanding is that under the Act, this information should be provided within 20 days of this request, that is

by 17 May 2019, and I look forward to receiving it before then.

Many thanks