

Health & Wellbeing Board Summary 4 March 2015

Urgent & emergency care

The Chair welcomed representatives from each of the Nottinghamshire Planning Units in Bassetlaw, Mid & South Nottinghamshire, Nottingham University Hospitals, Sherwood Forest Hospital & East Midlands Ambulance Service.

The local picture was outlined in <u>presentations</u> made by Teresa Cope for South Notts, Ian Ellis for Mid Notts & Steve Kell for Bassetlaw.

At this meeting:

Urgent & emergency care – the local picture & plans

Adults Safeguarding – annual report for Nottinghamshire

Better Care Fund – live from April 2015

Pharmaceutical Needs Assessment – need & services in Nottinghamshire

The acute trusts locally have not consistently been achieving the 4 hour wait in A&E target. This reflected the national position after the most challenging winter in 10 years which was complicated by an increase in flu cases which had occurred over Christmas. All of the Nottinghamshire acute trusts Nottinghamshire are aiming to achieve the 4 hour target by the end of March 2015.

The issues in emergency & urgent care are symptomatic of wider problems within the system. Generally the targets could be met if more people were discharged than admitted but this was not always possible because of delays within the systems. Integrating health & social care is key to being able to improve systems locally & nationally. There is no single answer & no one ultimately responsible for the problems which are being seen – everyone has to work together to find a local solution.

As well as initiatives in primary care & the acute trusts, East Midlands Ambulance Service (EMAS) are working to avoid admissions by providing support & advice to people over the phone or in their homes. Social care staff are also working to support the system by avoiding delays in transferring people out of hospital into social care including care homes.

The Board recognised that demand across the system had been high, including within primary care & commended the commitment & efforts of staff in managing the problems. Members also agreed that there may be issues that could be improved through social & community support which elected members could help promote. Access to services within the community could also be simplified to help people avoid going to A&E. Seven day working in hospitals & mental health support in A&E are also important.

The Board welcomed the presentations made & supported the measures outlined. They agreed that the information flow between the Board & the planning units in Bassetlaw, Mid & South Notts could be improved. This will be addressed as part of the recommendations made by the peer challenge team.

Nottinghamshire Safeguarding Adults Board annual report

Alan Breeton, Chair of the Safeguarding Adults Board presented the annual report which demonstrated a strong partnership approach, for example provision of safeguarding training for frontline staff. The Multi Agency Safeguarding Hub (MASH) had also been successful during the year & had helped to manage the number of cases sent on for assessment.

Alan reassured the Board that safeguarding issues are reviewed to identify trends & clusters. This can lead to further investigation if required.

Better Care Fund

Sarah Fleming & Lucy Dadge gave an overview of the progress being made for the Better Care Fund, which will form an official pooled budget managed through the Health & Wellbeing Board from 1 April 2015. There were 26 schemes for the Fund in Nottinghamshire to promote health and social care integration, support for long term conditions and manage demand. The Board agreed a revised target for reducing non-elective admissions by 2.9%.

The Board will have responsibility for monitoring the schemes & reports will be made on a quarterly basis with the first one due in June 2015.

Pharmaceutical Needs Assessment

Cathy Quinn outlined the Pharmaceutical Needs Assessment (PNA) to the Board. The PNA reviews the pharmaceutical needs of people in Nottinghamshire & identifies whether there are any gaps. The Board is responsible for maintaining an accurate PNA for Nottinghamshire.

The overall findings of the PNA are that there are adequate services locally to cover need. The PNA will be reviewed again in 3 years' time unless there are significant changes to services or local need that warrant an earlier review.

The Board commented on the variation in additional services offered between different pharmacies & suggested that information be made available to the public & professionals to help them advise patients where to access these services. The quality of services can also vary & the board agreed to raise individual concerns with NHS England.

The Board acknowledged the role that pharmacies had in helping with the problems in urgent & emergency care as well as their potential for supporting preventative health care. The PNA was approved with an additional reference to the contribution pharmacy can make to support local transformation plans. An executive summary for the public will be produced to support the full document.

Chairs report

The Chair thanked everyone who had been involved in the Peer Challenge which would be discussed in more detail at the next meeting.

The Learning Disabilities Self-Assessment & Health & Wellbeing Implementation Group papers were deferred until the April Board meeting.

⁽²⁾ Next meeting 2pm on 1 April 2015 at County Hall, West Bridgford