

This matter is being dealt with by:

**Name Jilly Walden**

Reference: NCC-036320-18

T 0115 977 2788

E [complaints@nottscc.gov.uk](mailto:complaints@nottscc.gov.uk)

W [www.nottinghamshire.gov.uk](http://www.nottinghamshire.gov.uk)



**Nottinghamshire  
County Council**

28 February 2019

**Request for Information: Ref NCC-036320-18  
IT-Cloud Services and Backup**

Thank you for your request for information relating to IT-Cloud Services and Backup. I can now let you have the following information in response to the questions you raised.

**Q1. Does your organisation used a 'cloud' provider for the three IT services, either wholly or in part, listed directly below? An example of a cloud provider would be Microsoft and Office 365 which provides email, One Drive and SharePoint-online offerings. There are obviously other cloud providers.**

**1 – email** Email – in the process of migrating to a O365 Hybrid Environment.

**2 - home folders** Home Folders – these are currently delivered on premise

**3 - 'corporate' file systems** Corporate file systems – these are currently delivered on premise making use of traditional file servers but using StorSimple for backend storage

**If the answer for the above three is no then simply reply 'N/A' to QA, Q3 and Q3a.**

**Q2. If you use a cloud provider for any of the three IT services listed above do you back them up? Please specify which you back up.**

**Q3. If you do back up what product do you back them up with? Not at present**

**Q3a. Is the back up product also a cloud provisioned service? N/A**

We hope this now satisfies your request, and should you have any further enquiries please do not hesitate to contact me directly using the contact details below. In addition and for future reference Nottinghamshire County Council regularly publish previous Freedom of Information Requests and answers on our website, [click here](#) to see the Disclosure logs.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the

Team Manager,  
Complaints and Information Team,  
County Hall,  
West Bridgford,  
Nottingham,  
NG2 7QP or email : [complaints@nottscc.gov.uk](mailto:complaints@nottscc.gov.uk).

Yours sincerely

Name : Jilly Walden

Position: Complaints information and Mediation Officer

Complaints & Information Team, Nottinghamshire County Council, County Hall, Loughborough Rd,  
West Bridgford, Nottingham, NG2 7QP

