

Dear

I am writing to you in reply to your Freedom of Information Act (FOIA) request to Nottinghamshire County Council. I have the following information.

1. What are your current arrangements regarding supervised contact, including current contracted provider(s) of any commissioned supervised contact services and the contract length?

Our dedicated Contact Service is internal to NCC, i.e. we do not have a current contracted provider.

2. Does the council use either external providers or staffing agencies to supply supervised contact services?

On occasion we may use an external provider if the contact is out of county and a significant driving distance.

3. If the council uses external providers, is this done by directly engaging with agencies, or are temporary staff sourced through a vendor contract.

Usually due to the distance from the authority, the provision is ad hoc, timed, and done by directly engaging with an agency.

4. What is the current hourly rate paid for supervised contact for these external providers?

The hourly rate varies depending on the level of service provided.

5. What is the council's current annual spend on external providers for contact services?

For 2018-19 the spend has been £4,500 on external providers.

6. What is the name and contact details of the council officer responsible for this service?

The current Group Manager responsible is Claire Sampson.

If you have any queries or concerns then please contact me. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or e-mail foi@nottscc.gov.uk.

Yours sincerely

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