Freedom of information request NCC- 035769-18

Thank you for your recent Freedom of information request for ease we have provided our response alongside each point as follows:

1) Information regarding the tariffs or fee structure paid to independent providers of domiciliary care, to include the specific rates paid currently, and previously back as far as 2014.

The Council retendered independent domiciliary care provision in 2018 with an indicative rate of £17 per hour. This followed an open book exercise and engagement with domiciliary care providers to understand costs and cost pressures. As part of current domiciliary care Contracts the Council will consider annual increases as part of the budget setting process. The process will take into account inflation and any legislative requirements.

Specific rates paid are based on prices submitted by individual providers as part of tender processes. Rates ranged between the following amounts:

2014/15, £12.70 - £13.20 2015/16: 12.70 - £13.20 (note: a 10% increase to these rates was awarded in year wef 1.12.15 -31.3.15 2016/17: £14.53 - £15.39 2017/18: £15.20 - £15.79 2018/19: £15.60 - £18.88

2) The processes or protocols for identifying and commissioning suitable independent domiciliary care providers.

Domiciliary care providers are selected through competitive tender processes awarded in line with the most economically advantageous tender criterion to reflect both quality and price.

I trust the above information is of assistance.

If you wish to raise any concerns about the way your request was dealt with, then please write to the Team Manager, Complaints and Information, County Hall, West Bridgford, Nottingham, NG2 7QP or e-mail <u>foi@nottscc.gov.uk</u> quoting the reference number above.

With kind regards

Lorraine Hayes Complaints Information & Mediation Officer Complaints & Information Team Chief Executives Department Nottinghamshire County Council West Bridgford Nottingham NG2 7QP 0115 97 72788