

ISP Care Home Complaints 2018.19

(Complaint Receipt Date In Period 'All Dates to Today' AND Complaint Overall Status One Of 'Resolved,Active,Complete')

AND (Complaint Name of ISP One Of 'Homecare' (Include Sub Options) AND Complaint Type of Feedback One Of 'Comment, Complaint, Concern' (Include Sub Options)

AND (Complaint Receipt Date Between '01/01/2016' and '31/03/2019 23:00' OR Complaint Complete Date Between '01/01/2016' and '31/03/2019 23:00'

OR Complaint Resolved Date Between '01/04/2018' and '31/03/2019 23:59'))

#3rd party info

| Feedback Ref | Receipt Date | Main Contact | Overall Status | Name of ISP | Description | Service Area | Complete Date | Adult Outcome |
|--------------|------------------|--------------|----------------|-----------------|-----------------|-----------------|------------------|---------------|
| #3rd party | 31/03/2017 11:59 | #2 | #3rd | #3rd party info | #3rd party info | #3rd party info | 14/09/2017 11:47 | #3rd party |

Total

1 Row(s)

#3rd party info

| Feedback Ref | Receipt Date | Main Contact | Overall Status | Name of ISP | Description | Service Area | Complete Date | Adult Outcome |
|--------------|------------------|-----------------|----------------|-------------|---|-----------------|------------------|---------------|
| #3rd party | 02/12/2015 16:39 | #3rd party info | #3rd | | #3rd party info | #3rd party info | 10/02/2016 17:12 | #3rd |
| #3rd party | 23/08/2016 15:08 | #3rd party info | #3rd | | #3rd party info | #3rd party info | 05/10/2016 09:11 | #3rd |
| #3rd party | 24/11/2016 10:10 | #3rd party info | #3rd | | #3rd party regularly turn up an hour late & complainant has to keep calling them. They also never return calls when they say they will. | #3rd party info | 02/02/2017 13:59 | #3rd party |
| #3rd party | 16/01/2017 10:23 | #3rd party info | #3rd | | #3rd party info | #3rd party info | 07/07/2017 16:14 | Upheld |
| #3rd party | 18/01/2018 12:13 | #3rd party info | #3rd | | #3rd party arriving late for the call to help #3rd party info | #3rd party info | | #3rd party |
| | | | | | Further complaint regarding carers arriving 1hr 40 late & not contacting service user | | | |

#3rd party info

Respond

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OR Complaint Resolved Date Between '01/04/2018' and '31/03/2019 23:59'))

| Feedback Ref | Receipt Date | Main Contact | Overall Status | Name of ISP | Description | Service Area | Complete Date | Adult Outcome |
|--------------|------------------|-----------------|----------------|-------------|---|-----------------|---------------|---------------|
| #3rd party | 15/02/2018 08:54 | #3rd party info | #3rd | | #3rd party info | #3rd party info | | #3rd party |
| #3rd party | 23/05/2018 09:24 | #3rd party info | #3rd | | #3rd party info company are failing to attend her evening call and said they have no staff to make the evening call next week. | #3rd party info | | #3rd |

Total

7 Row(s)

#3rd party info

| Feedback Ref | Receipt Date | Main Contact | Overall Status | Name of ISP | Description | Service Area | Complete Date | Adult Outcome |
|--------------|------------------|--------------|----------------|-------------|--|-----------------|---------------|---------------|
| #3rd party | 04/01/2018 10:32 | #3rd party | #3rd | | Service late #3rd received from #3rd home care was not delivered at the agreed times. #3rd party info | #3rd party info | | |

Total

1 Row(s)

#3rd party info

| Feedback Ref | Receipt Date | Main Contact | Overall Status | Name of ISP | Description | Service Area | Complete Date | Adult Outcome |
|--------------|------------------|-----------------|----------------|-----------------|-----------------|-----------------|------------------|---------------|
| #3rd party | 10/08/2016 12:34 | #3rd party info | #3rd | #3rd party info | #3rd party info | #3rd party info | 18/10/2016 15:52 | #3rd party |

Total

1 Row(s)

#3rd party info

| Feedback Ref | Receipt Date | Main Contact | Overall Status | Name of ISP | Description | Service Area | Complete Date | Adult Outcome |
|--------------|------------------|-----------------|----------------|-------------|-----------------|-----------------|------------------|---------------|
| #3rd party | 06/05/2016 13:04 | #3rd party info | #3rd | | #3rd party info | #3rd party info | 12/07/2016 09:22 | #3rd party |

#3rd party info

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OR Complaint Resolved Date Between '01/04/2018' and '31/03/2019 23:59'))

| Feedback Ref | Receipt Date | Main Contact | Overall Status | Name of ISP | Description | Service Area | Complete Date | Adult Outcome |
|--------------|------------------|-----------------|----------------|-------------|--|-----------------|------------------|-----------------|
| | | | | | #3rd party info | | | |
| | | | | | 3. SU's call times have been inconsistent. | | | |
| | | | | | #3rd party info | | | |
| #3rd party | 09/08/2016 13:02 | #3rd party info | #3rd | | #3rd party info | #3rd party info | 01/09/2016 10:36 | #3rd party info |
| #3rd party | 21/12/2016 12:59 | #3rd party info | #3rd | | #3rd party info | #3rd party info | 23/03/2017 12:59 | |
| #3rd party | 28/03/2017 16:53 | #3rd party | #3rd | #3rd party | #3rd party info | #3rd party info | 23/10/2017 16:19 | #3rd party |
| #3rd party | 11/09/2017 11:34 | #3rd party info | #3rd | | #3rd party carer didn't turn up for a visit. This wasn't picked up by #3r & SU was left without anybody. #3rd party info | #3rd party info | | #3rd |

#3rd party info

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OR Complaint Resolved Date Between '01/04/2018' and '31/03/2019 23:59'))

| Feedback Ref | Receipt Date | Main Contact | Overall Status | Name of ISP | Description | Service Area | Complete Date | Adult Outcome |
|--------------|--------------|--------------|----------------|-------------|-------------|--------------|---------------|---------------|
|--------------|--------------|--------------|----------------|-------------|-------------|--------------|---------------|---------------|

Total

5 Row(s)

#3rd party info

| Feedback Ref | Receipt Date | Main Contact | Overall Status | Name of ISP | Description | Service Area | Complete Date | Adult Outcome |
|--------------|------------------|--------------|----------------|-------------|---------------------------------------|-----------------|------------------|---------------|
| #3rd party | 27/09/2016 15:44 | #3rd party | #3rd | | #3rd party info #3rd party info | #3rd party info | 16/11/2016 09:37 | #3rd |

Total

1 Row(s)

Carewatch (Homecare)

| Feedback Ref | Receipt Date | Main Contact | Overall Status | Name of ISP | Description | Service Area | Complete Date | Adult Outcome |
|--------------|------------------|--------------|----------------|-------------|-----------------|---------------|---------------|---------------|
| #3rd party | 15/01/2018 16:57 | #3rd party | #3rd | | #3rd party info | #3rd party in | | #3rd party |

Total

1 Row(s)

#3rd party info

| Feedback Ref | Receipt Date | Main Contact | Overall Status | Name of ISP | Description | Service Area | Complete Date | Adult Outcome |
|--------------|------------------|-----------------|----------------|-------------|-----------------|-----------------|------------------|---------------|
| #3rd party | 03/05/2016 09:06 | #3rd party info | #3rd | #3rd party | #3rd party info | #3rd party info | 05/05/2016 13:35 | #3rd party |
| #3rd party | 28/10/2016 12:44 | #3rd party info | | #3rd party | #3rd party info | #3rd party in | 02/05/2017 14:01 | #3rd |

3. Carer not attended on one date & not

#3rd party info

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OR Complaint Resolved Date Between '01/04/2018' and '31/03/2019 23:59'))

| Feedback Ref | Receipt Date | Main Contact | Overall Status | Name of ISP | Description | Service Area | Complete Date | Adult Outcome |
|--------------|------------------|-----------------|----------------|-------------|--|-----------------|------------------|---------------|
| #3rd party | 31/01/2017 10:05 | #3rd party info | #3rd | #3rd party | staying full time: 4. Assessment was #3rd party info #3rd party info | #3rd party info | 27/04/2017 11:26 | #3rd |
| #3rd party | 19/06/2017 09:43 | #3rd party info | #3rd | #3rd party | #3rd I have prioritised new SU over me by agreeing a morning call for them. #3rd party info e. #3rd delay in responding to a night time rapid response call. When carers eventually arrived several hours later #3rd party info | #3rd party info | 19/09/2017 10:28 | #3rd |

#3rd party info

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OR Complaint Resolved Date Between '01/04/2018' and '31/03/2019 23:59'))

| Feedback Ref | Receipt Date | Main Contact | Overall Status | Name of ISP | Description | Service Area | Complete Date | Adult Outcome |
|-----------------|------------------|-----------------|----------------|-------------|---|--------------------------------|------------------|---------------|
| #3rd party | 23/08/2017 17:07 | #3rd party | #3rd | #3rd party | On another occasion they didn't attend at all to a rapid response call. Service user #3rd party info | Physical Disability (New/Bass) | | #3rd party |
| Total | | | | | | | | |
| 5 Row(s) | | | | | | | | |
| #3rd party info | | | | | | | | |
| Feedback Ref | Receipt Date | Main Contact | Overall Status | Name of ISP | Description | Service Area | Complete Date | Adult Outcome |
| #3rd party | 23/11/2015 12:35 | #3rd party info | #3rd | #3rd party | Care provider #3rd party info are missing calls or are arriving very late (2 hours). #3rd party info | #3rd party info | /02/2016 11:49 | #3rd |
| #3rd party | 31/05/2016 08:58 | #3rd party info | #3rd e | #3rd party | #3rd party info #3rd party info Late arrivals for morning call Early arrival for lunchtime call #3rd party info Carers not arriving at all #3rd party info | #3rd party info | /08/2016 13:51 | #3rd |
| #3rd party | 13/06/2016 11:53 | #3rd party info | #3rd e | #3rd party | Care staff are arriving too early and staff are nto arriving at all | #3rd party info | /08/2016 11:13 | #3rd |
| #3rd party | 18/07/2016 14:35 | #3rd party info | #3rd | #3rd party | #3rd party #3rd party info | #3rd | 27/09/2016 09:43 | #3rd |
| #3rd party info | | | | | | | | |

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OR Complaint Resolved Date Between '01/04/2018' and '31/03/2019 23:59'))

| Feedback Ref | Receipt Date | Main Contact | Overall Status | Name of ISP | Description | Service Area | Complete Date | Adult Outcome |
|--------------|------------------|-------------------------|----------------|---------------|--|-------------------|------------------|-----------------|
| #3rd party | 16/08/2016 16:41 | #3rd party info #3rd | #3rd | #3rd party | #3rd party info #3rd party info | #3rd | 26/01/2017 09:48 | #3rd party |
| #3rd party | 25/08/2017 11:13 | #3rd party info | #3rd | #3rd party | #3rd party info | #3rd party | 28/09/2017 13:03 | #3rd party info |
| #3rd party | 14/11/2017 16:28 | #3rd party info | #3rd | #3rd party | #3rd party info | #3rd party info | | #3rd |
| #3rd party | 20/12/2017 14:12 | #3rd party info | | Direct Health | #3rd party info | #3rd party info | | #3rd party |
| #3rd party | 23/03/2018 14:14 | #3rd party | #3rd | #3rd party | #3rd party info | #3rd party info | | #3rd party |
| #3rd party | 09/07/2018 11:13 | #3rd party | #3rd | #3rd party | #3rd party info | (TO BE CONFIRMED) | | #3rd |
| #3rd party | 27/09/2018 15:39 | #3rd party | #3rd | #3rd party | Evening Calls are variable #3rd party info the carers are inconsistent and there is rota. #3rd party info Morning calls are often late, meaning he | (TO BE CONFIRMED) | | |

#3rd party info

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| Feedback Ref | Receipt Date | Main Contact | Overall Status | Name of ISP | Description | Service Area | Complete Date | Adult Outcome |
|--------------|--------------|--------------|----------------|-------------|-----------------|--------------|---------------|---------------|
| | | | | | #3rd party info | | | |

Total

11 Row(s)

#3rd party info

| Feedback Ref | Receipt Date | Main Contact | Overall Status | Name of ISP | Description | Service Area | Complete Date | Adult Outcome |
|--------------|--------------|--------------|----------------|-------------|---|-----------------|------------------|---------------|
| | | | Complete | #3rd party | As has happened in the past particular carer late to attend #3rd party info | #3rd party info | 16/02/2016 11:46 | #3rd |

Total

1 Row(s)

#3rd party info

| Feedback Ref | Receipt Date | Main Contact | Overall Status | Name of ISP | Description | Service Area | Complete Date | Adult Outcome |
|--------------|------------------|-----------------|----------------|-------------|--|--------------|------------------|---------------|
| #3rd party | 30/11/2016 11:35 | #3rd party info | #3rd | | #3rd party info as a consequence not able to go out. #3rd party info | #3rd party | 29/12/2016 11:43 | #3rd |

Total

1 Row(s)

#3rd party info

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| Feedback Ref | Receipt Date | Main Contact | Overall Status | Name of ISP | Description | Service Area | Complete Date | Adult Outcome |
|-----------------|------------------|-----------------|----------------|-------------|--|-----------------|------------------|---------------|
| #3rd party info | | | | | | | | |
| #3rd party | 12/09/2016 11:19 | #3rd party info | #3rd | #3rd party | #3rd party info | #3rd party info | 19/04/2017 12:58 | |
| #3rd party | 10/10/2016 12:11 | #3rd party info | #3rd e | #3rd party | #3rd party info : Carers are not arriving and are not notifying service user. Carers usually arrive late for morning visits Carers are rushed and are unwilling to stay for the full duration of the visit. Care provider has a problem with scheduling and monitoring visits | #3rd party info | 05/07/2017 17:01 | #3rd party |
| #3rd party | 09/08/2017 13:07 | #3rd party | #3rd | #3rd party | #3rd party info stait not turning up or turning up at incorrect times. #3rd party info | #3rd party info | | |
| #3rd party | 04/09/2018 11:37 | #3rd party info | | #3rd party | Complaint about #3rd party info and call times of new provider | #3rd party info | | |

#3rd party info

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| Feedback Ref | Receipt Date | Main Contact | Overall Status | Name of ISP | Description | Service Area | Complete Date | Adult Outcome |
|--------------|------------------|-----------------|----------------|-------------|---|-----------------|---------------|---------------|
| #3rd party | 23/10/2018 09:43 | #3rd party info | #3rd | #3rd party | #3rd party info | #3rd party info | | |
| #3rd party | 31/10/2018 12:06 | #3rd party info | #3rd | | #3rd party info | #3rd party info | | |
| #3rd party | 01/11/2018 12:12 | #3rd party | #3rd | | #3rd party info | #3rd party info | | |
| #3rd party | 13/11/2018 10:18 | #3rd party info | #3rd | | #3rd party info | #3rd party info | | |
| #3rd party | 14/11/2018 15:50 | #3rd party | #3rd | | #3rd party info Issues include, # o continuity of carers, erratic call times, false reasons for being given when the carer is late, #3rd party info | #3rd party info | | |

#3rd party info

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| Feedback Ref | Receipt Date | Main Contact | Overall Status | Name of ISP | Description | Service Area | Complete Date | Adult Outcome |
|--------------|------------------|--------------|----------------|-------------|--|-----------------|---------------|---------------|
| #3rd party 8 | 12/12/2018 08:34 | #3rd | #3rd | #3rd party | #3rd party info carers arriving over an hour early, #3rd party info | #3rd party info | | |

Total

11 Row(s)

| Feedback Ref | Receipt Date | Main Contact | Overall Status | Name of ISP | Description | Service Area | Complete Date | Adult Outcome |
|--------------|------------------|--------------|----------------|-----------------|-----------------|-----------------|------------------|---------------|
| #3rd party | 08/03/2017 11:47 | #3rd party | #3rd | #3rd party info | #3rd party info | #3rd party info | 13/09/2017 16:45 | #3rd party |

Total

1 Row(s)

| Feedback Ref | Receipt Date | Main Contact | Overall Status | Name of ISP | Description | Service Area | Complete Date | Adult Outcome |
|--------------|------------------|-----------------|----------------|-------------|----------------------------------|-----------------|---------------|---------------|
| #3rd party | 02/08/2017 12:20 | #3rd party info | #3rd | | Home care agency #3rd party info | #3rd party info | | #3rd party |

#3rd party info Respond

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| Feedback Ref | Receipt Date | Main Contact | Overall Status | Name of ISP | Description | Service Area | Complete Date | Adult Outcome |
|----------------------------------|------------------|--------------|----------------|-------------|--|----------------|------------------|---------------|
| #3rd party | 18/06/2018 09:54 | #3rd party | #3rd | #3rd party | #3rd party info | #3rd party inf | | #3rd party |
| #3rd party | | #3rd party | #3rd | #3rd party | visits are not long enough Carers are not coming at the correct time #3rd party info | | | |
| #3rd party | 31/10/2018 15:34 | #3rd party | #3rd | #3rd party | #3rd | #3rd party | | #3rd party |
| <p>Total 3 Row(s)</p> | | | | | | | | |
| #3rd party info | | | | | | | | |
| Feedback Ref | Receipt Date | Main Contact | Overall Status | Name of ISP | Description | Service Area | Complete Date | Adult Outcome |
| #3rd party | 26/10/2016 10:42 | #3rd party | #3rd | #3rd | #3rd party info | #3rd party | 28/09/2017 14:11 | |
| #3rd party info | | | | | | | | |

Total

#3rd party info

Respond

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|-----------------|------------------|-----------------|----------------|-------------|-----------------|-----------------|------------------|---------------|
| #3rd party info | | | | | | | | |
| #3rd party | 31/12/2015 09:51 | #3rd party | #3rd | | #3rd party info | #3rd party info | 21/01/2016 16:23 | #3rd |
| #3rd party | 19/01/2016 16:47 | #3rd party info | #3rd | | #3rd party info | #3rd party info | 13/07/2016 17:14 | #3rd |
| #3rd party | 20/01/2016 15:58 | #3rd party info | #3rd | | #3rd party info | #3rd party info | 20/04/2016 16:29 | #3rd |
| #3rd party | 05/02/2016 16:10 | #3rd party info | #3rd | | #3rd party info | #3rd party info | 24/03/2016 11:02 | #3rd |
| #3rd party | 09/02/2016 12:28 | #3rd party info | | | #3rd party info | #3rd party info | 08/07/2016 11:41 | #3rd |
| #3rd party | 24/05/2016 14:28 | #3rd party | # | | #3rd party info | #3rd party info | 17/08/2016 09:25 | #3rd party |
| #3rd party info | | | | | | | | |

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|--------------|------------------|-----------------|----------------|-------------|---|-----------------|------------------|---------------|
| | | #3rd | | | #3rd | | | |
| | | | | | #3rd party info | | | |
| #3rd party | 04/10/2016 09:05 | #3rd party info | #3rd | | #3rd party info | #3rd party info | 02/03/2017 10:59 | |
| #3rd party | 25/08/2017 09:58 | #3rd party | #3rd | | Complaint about changes to call times #3rd party info #3rd party info | #3rd party info | 18/10/2017 10:30 | #3rd |
| #3rd party | 08/02/2018 15:49 | #3rd party info | | | Complainant complaining that his #3rd party info is not getting her entitled hours from carers spread out correctly. Instead they are putting the allocated time | #3rd party info | | #3rd party |

#3rd party info

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| Feedback Ref | Receipt Date | Main Contact | Overall Status | Name of ISP | Description | Service Area | Complete Date | Adult Outcome |
|--------------|------------------|-----------------|----------------|-------------|---|-----------------|---------------|---------------|
| #3rd party | 15/02/2018 15:31 | #3rd party | #3rd | #3rd | together to do one visits a day rather than two. | #3rd party info | | #3rd |
| #3rd party | 05/06/2018 11:04 | #3rd party info | #3rd | | #3rd party info : Carers not arriving on time or at a suitable time, staff are not consistent, #3rd party info | #3rd party info | | #3rd |
| | | | | | #3rd party info | | | |

Total

11 Row(s)

#3rd party info

| Feedback Ref | Receipt Date | Main Contact | Overall Status | Name of ISP | Description | Service Area | Complete Date | Adult Outcome |
|--------------|------------------|-----------------|----------------|-------------|-----------------|-----------------|------------------|---------------|
| #3rd party | 06/05/2016 09:36 | #3rd party info | #3rd | | #3rd party info | #3rd party info | 12/07/2016 09:30 | #3rd party |
| | | | | | #3rd party info | | | |

#3rd party info

Respond

ISP Care Home Complaints 2018.19

(Complaint Receipt Date In Period 'All Dates to Today' AND Complaint Overall Status One Of 'Resolved,Active,Complete')
 AND (Complaint Name of ISP One Of 'Homecare' (Include Sub Options) AND Complaint Type of Feedback One Of 'Comment, Complaint, Concern' (Include Sub Options)

AND (Complaint Receipt Date Between '01/01/2016' and '31/03/2019 23:00' OR Complaint Complete Date Between '01/01/2016' and '31/03/2019 23:00'

OR Complaint Resolved Date Between '01/04/2018' and '31/03/2019 23:59'))

| Feedback Ref | Receipt Date | Main Contact | Overall Status | Name of ISP | Description | Service Area | Complete Date | Adult Outcome |
|--------------|--------------|--------------|----------------|-------------|-----------------|--------------|---------------|---------------|
| | | | | | #3rd party info | | | |

Total

1 Row(s)

#3rd party info

| Feedback Ref | Receipt Date | Main Contact | Overall Status | Name of ISP | Description | Service Area | Complete Date | Adult Outcome |
|--------------|------------------|-----------------|----------------|-----------------|-----------------|----------------|------------------|---------------|
| #3rd party | 07/01/2015 00:00 | #3rd party info | #3rd | #3rd party info | #3rd party info | #3rd party inf | 16/06/2017 16:30 | #3rd party |

Total

1 Row(s)

#3rd party info

| Feedback Ref | Receipt Date | Main Contact | Overall Status | Name of ISP | Description | Service Area | Complete Date | Adult Outcome |
|--------------|------------------|-----------------|----------------|-----------------|--|--------------|---------------|---------------|
| #3rd party | 07/12/2018 12:02 | #3rd party info | Active | #3rd party info | Care Provider and department have failed to provide respite hours that have been agreed in care package. | #3rd | | |

Total

#3rd party info

Respond

ISP Care Home Complaints 2018.19

(Complaint Receipt Date In Period 'All Dates to Today' AND Complaint Overall Status One Of 'Resolved,Active,Complete')

AND (Complaint Name of ISP One Of 'Homecare' (Include Sub Options) AND Complaint Type of Feedback One Of 'Comment, Complaint, Concern' (Include Sub Options)

AND (Complaint Receipt Date Between '01/01/2016' and '31/03/2019 23:00' OR Complaint Complete Date Between '01/01/2016' and '31/03/2019 23:00'

OR Complaint Resolved Date Between '01/04/2018' and '31/03/2019 23:59'))

| Feedback Ref | Receipt Date | Main Contact | Overall Status | Name of ISP | Description | Service Area | Complete Date | Adult Outcome |
|--------------|--------------|--------------|----------------|-------------|-------------|--------------|---------------|---------------|
| 1 Row(s) | | | | | | | | |

#3rd party info

| Feedback Ref | Receipt Date | Main Contact | Overall Status | Name of ISP | Description | Service Area | Complete Date | Adult Outcome |
|--------------|--------------|--------------|----------------|-------------|-----------------|--------------|---------------|---------------|
| #3rd party | #3rd party | | | | #3rd party info | #3rd | | #3rd |

Total

1 Row(s)

#3rd party info

| Feedback Ref | Receipt Date | Main Contact | Overall Status | Name of ISP | Description | Service Area | Complete Date | Adult Outcome |
|--------------|------------------|--------------|----------------|-------------|-----------------|---------------|---------------|---------------|
| #3rd party | 03/11/2017 09:24 | #3rd | #3rd | | #3rd party info | #3rd party in | | #3rd |

#3rd party info

Respond

ISP Care Home Complaints 2018.19

(Complaint Receipt Date In Period 'All Dates to Today' AND Complaint Overall Status One Of 'Resolved,Active,Complete')

AND (Complaint Name of ISP One Of 'Homecare' (Include Sub Options) AND Complaint Type of Feedback One Of 'Comment, Complaint, Concern' (Include Sub Options)

AND (Complaint Receipt Date Between '01/01/2016' and '31/03/2019 23:00' OR Complaint Complete Date Between '01/01/2016' and '31/03/2019 23:00'

OR Complaint Resolved Date Between '01/04/2018' and '31/03/2019 23:59'))

| <i>Feedback Ref</i> | <i>Receipt Date</i> | <i>Main Contact</i> | <i>Overall Status</i> | <i>Name of ISP</i> | <i>Description</i> | <i>Service Area</i> | <i>Complete Date</i> | <i>Adult Outcome</i> |
|------------------------|---------------------|---------------------|-----------------------|--------------------|--------------------|---------------------|----------------------|----------------------|
| <i>Total</i> | | | | | | | | |
| <i>1 Row(s)</i> | | | | | | | | |
| <i>Grand Total</i> | | | | | | | | |
| <i>Total 67 Row(s)</i> | | | | | | | | |