

NCC-035737-18 - System software costs-ACSC/Records management

Dear Requester,

Further to your recent request for information, please see below in response to each question.

Dear Nottinghamshire County Council,

Please provide me with the following information:

- 1. The name of the supplier of your Education Management Information Software System (Local authority use, not the schools system please) **Capita ESS***
- 2. The annual support and maintenance cost for this system i.e. the sum paid to the supplier annually **Commercially confidential***
- 3. When is the contract due for renewal and notice period? **1st April 2020***
- 4. Who is your current adult & child social care case management software provider? **Servelec Group***
- 5. Who is your current Current National Client Caseload Information System NCCIS management information system provider? **Outsourced***

We trust this now resolves your enquiry, however should you have any further queries please do not hesitate to contact me directly on the details below.

Nottinghamshire County Council regularly publishes previous FOIR,s and answers on its website, under Disclosure logs. (see link)

<http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

You can use the search facility using keywords.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or email complaints@nottsc.gov.uk .

Kind Regards

Thank you for the information.

Where you have replied to question 2, please let me re-phrase the question. Please provide me with the total contract value, as originally contracted and the term in years. This information is readily available and does not contravene section 41/43 sensitivities.

Thanks and regards

Dear Requester,

Please see link below as this info is publicly available

<https://procontract.due-north.com/ContractsRegister/ViewContractDetails?contractId=1c85cddb-f330-e811-80eb-005056b64545&p=527b4bbd-5c58-e511-80ef-000c29c9ba21>

Kind Regards