

This matter is being dealt with by:

Name Jilly Walden

Reference: NCC-031759-18

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**Nottinghamshire
County Council**

Private & Confidential

To be opened by addressee only

27th June 2018

Request for Information: Ref NCC-031759-18

Individual claims made to Nottinghamshire County Council

Thank you for your request for information relating to Individual claims made to Nottinghamshire County Council. I can now let you have the following information in response to the questions you raised.

- 1) **How many individual claims have been made to your council for damage / injury sustained by pedestrians encountering pavement hazards (such as poor surfaces, loose paving slabs, raised or sunken iron work, potholes, damaged kerbs, flooded footpaths, head-height signs etc)** 128 individual claims made to Nottinghamshire County Council
- 2) **The percentage of the total number of claims that were successful** 16.4%
- 3) **The total value of compensation claims paid by your authority for such injuries** £10,905

We hope this now satisfies your request, and should you have any further enquiries please do not hesitate to contact me directly using the contact details below. In addition and for future reference Nottinghamshire County Council regularly publish previous Freedom of Information Requests and answers on our website, under Disclosure logs, available at the following link:

<http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or email complaints@nottscc.gov.uk.

Yours sincerely

Name Jilly Walden

Position Complaints information and Mediation Officer

Nottinghamshire County Council