

Parking systems enquiry - Ncc-033858-18

Dear Nottinghamshire County Council,

1. What software do you use for Parking Enforcement (PCN issue and processing) and when does the current contract end?
2. What system do you use for cashless (pay by phone) parking and when does the current contract end?
3. What software do you use for Fixed Penalty Notice enforcement (FPN issue and processing) and when does the current contract end?
4. What software do you use to issue parking permits and season tickets and when does the current contract end?

Yours faithfully,

Dear Requester,

Further to your request for information please see below.

1. We use Chipside's Case manager on a rolling contract that is reviewed every 5 years.
2. None
3. None
4. As 1

We trust this resolves your enquiry, however should you have any further queries please do not hesitate to contact me directly on the details below.

Nottinghamshire County Council regularly publishes previous FOIR,s and answers on its website, under Disclosure logs. (see link) <http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

You can use the search facility using keywords.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or email complaints@nottsc.gov.uk.

Kind Regards