

## NCC-033577-18 Asset Management Software

Dear Nottinghamshire County Council,

Which asset management software (AMS) are you using for following assets of your council?

- Highways (when did this contract start, when would it expire and what is the annual spend)
- Street Lighting (when did this contract start, when would it expire and what is the annual spend)
- Structures (when did this contract start, when would it expire and what is the annual spend)
- Drainage Assets (when did this contract start, when would it expire and what is the annual spend)
- Street Works (when did this contract start, when would it expire and what is the annual spend)
- Waste and Recycling (when did this contract start, when would it expire and what is the annual spend)
- Street Cleaning (when did this contract start, when would it expire and what is the annual spend)
- Property (when did this contract start, when would it expire and what is the annual spend)

Yours faithfully,

Dear Requester,

Further to your recent request under the FOIA, please see below in response.

Highway assets including street lighting, structures, drainage, street works and other such assets are managed through the Highway Asset Management System. In Nottinghamshire the system deployed is Confirm supplied by Pitney Bowes and has been used since 2008. We own the application but pay an annual service charge which includes updates and service support.

The application and data is locally hosted and the license we use are the Enterprise version so we can make maximum use of the software. The annual maintenance cost varies but is in the region of £70-£80k but as we expand the use the system this may increase depending on licensee use. The contract was initially tendered with an extension period built in, this was then retendered on similar arrangements but including the Enterprise provision and we are now in the extension period of this contract. It is unlikely that we will move away from this product in the short term given its use across the highway service and its embedment in day to day activities. The Highway Asset and Development team in Via East Midlands Ltd manage and maintain the HAMS and the contact is either Don Fitch (Team Manager) or Ian Patchett (Highway Asset Manager).

The County Council does not undertake routine street cleansing which is a district council function.

We don't use any Asset Management software for waste and recycling - Our day to day data is simply managed using Excel Spreadsheets, and then input into the national DEFRA "WasteDataFlow"

system. The property bit of Waste (site ownerships etc) is managed through P2 at our end and operationally (site condition, environmental management) by Veolia.

#### P2-Property

System: Concerto property management systems

Annual spend: £70.000, usually increasing year on year with inflation factor

Licence: Latest commenced: 01/07/18 for 2 years at which point NCC will renew after re-negotiation.

We trust this resolves your enquiry, however should you have any further queries please do not hesitate to contact me directly on the details below.

Nottinghamshire County Council regularly publishes previous FOIR,s and answers on its website, under Disclosure logs. (see link) <http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

You can use the search facility using keywords.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or email [complaints@nottscc.gov.uk](mailto:complaints@nottscc.gov.uk).

Kind Regards