

**Home Care Contracts NCC-032964-18**

I am writing to you under the Freedom of Information Act 2000 to request the following information:

- Please provide the name of the current home care (Domiciliary care) contract

**Lead Provider Contracts (Home Based Care and Support Services) and Additional Provider Contracts (Home Based Care and Support Services)**

- Please provide the contract start and end date and set out any extension periods

**Contracts commenced 01/07/18 will run through to the 31/03/2023 with 1 option to extend for a further 5 years.**

- If the contract is an open framework please detail who to contact to get onto it

**N/A**

- If the framework operates a dynamic purchasing system such as 'Adam' please detail

**Home Based Care and Support Services is an active Dynamic Provider Listing. Through mini competition contract opportunities are published.**

- Please detail an exact or indicative rate per hour you are currently paying for standard Dom care

**The Council provided an indicative rate of £17.00 per hour within the tender documents.**

- Do you use 15 minute visits as a standard?

**No, home based care is generally commissioned as a weekly block of hours per service user.**

- Do you operate reablement packages in this contract or if separate to this contract please name the alternative contract and provider?

**The specification states a reablement ethos for all Home Based Care and Support Services**

- Please provide the name, job title and contact email or/ an mobile phone number for the lead procurer of services

**Catherine Flint, Senior Procurement Officer, [catherine.flint@nottsc.gov.uk](mailto:catherine.flint@nottsc.gov.uk)**

- Please provide the current service specification and KPI requirements

**(I attach this to the email)**

- Please provide the average number of unmet hours in the previous 3 months

**Approx. 600 hours per week**

Dear Requester,

Firstly, please accept our apologies for the late response, we realise this is a day late. This is not our usual practise and work hard to meet the agreed deadlines.

We trust this resolves your enquiry, however should you have any further queries please do not hesitate to contact me directly on the details below.

Nottinghamshire County Council regularly publishes previous FOIR, s and answers on its website, under Disclosure logs. (see link)

<http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

You can use the search facility using keywords.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or email [complaints@nottscc.gov.uk](mailto:complaints@nottscc.gov.uk).

Kind Regards