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## Contract award notice

### Results of the procurement procedure

#### Services

#### Legal Basis:

Directive 2014/24/EU

#### **Section I: Contracting authority**

##### I.1) **Name and addresses**

Nottinghamshire County Council  
County Hall, West Bridgford  
Nottingham  
NG2 7QP  
United Kingdom  
Contact person: Catherine Flint  
Telephone: +44 1159772009  
E-mail: [catherine.flint@nottscc.gov.uk](mailto:catherine.flint@nottscc.gov.uk)  
NUTS code: UKF1

##### **Internet address(es):**

Main address: <http://www.nottinghamshire.gov.uk>  
Address of the buyer profile: <http://www.nottinghamshire.gov.uk>

##### I.2) **Information about joint procurement**

##### I.4) **Type of the contracting authority**

Regional or local authority

##### I.5) **Main activity**

General public services

#### **Section II: Object**

##### II.1) **Scope of the procurement**

###### II.1.1) **Title:**

Lead Provider Contracts (Home Based Care and Support Services)  
Reference number: DN303052

###### II.1.2) **Main CPV code**

85000000

###### II.1.3) **Type of contract**

Services

###### II.1.4) **Short description:**

Procurement of a "Lead Provider" of Home Based Care and Support Services for each of 6 geographical areas of Nottinghamshire.

Lead Providers will deliver the majority of Nottinghamshire County Council commissioned individual care and support packages to service users living in their own homes in the community and to designated residents of any extra care housing schemes within the area.

Due to the inclusion of personal care tasks, Lead Providers are required to be appropriately registered with the Care Quality Commission (CQC).

II.1.6) **Information about lots**

This contract is divided into lots: yes

II.1.7) **Total value of the procurement (excluding VAT)**

Lowest offer: 110 000 000.00 GBP / Highest offer: 175 000 000.00 GBP taken into consideration

II.2) **Description**

II.2.1) **Title:**

Lot No: 1

II.2.2) **Additional CPV code(s)**

85000000

II.2.3) **Place of performance**

NUTS code: UKF15

II.2.4) **Description of the procurement:**

Lead Provider of home based care and support services in BASSETLAW area, including services in Westmoreland House, Bircotes and Larwood House and Abbey Grove extra care housing schemes in Worksop.

II.2.5) **Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

II.2) **Description**

II.2.1) **Title:**

Lot No: 2

II.2.2) **Additional CPV code(s)**

85000000

II.2.3) **Place of performance**

NUTS code: UKF16

II.2.4) **Description of the procurement:**

Lead Provider of home based care and support services in BROXTOWE area.

II.2.5) **Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

**II.2) Description****II.2.1) Title:**

Lot No: 3

**II.2.2) Additional CPV code(s)**

85000000

**II.2.3) Place of performance**

NUTS code: UKF16

**II.2.4) Description of the procurement:**

Lead Provider of home based care and support services in GEDLING area, including services at the St Andrews House extra care housing scheme in Mapperley.

**II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

**II.2.11) Information about options**

Options: no

**II.2.13) Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

**II.2.14) Additional information****II.2) Description****II.2.1) Title:**

Lot No: 4

**II.2.2) Additional CPV code(s)**

85000000

**II.2.3) Place of performance**

NUTS code: UKF15

**II.2.4) Description of the procurement:**

Lead Provider of home based care and support services in the MANSFIELD AND ASHFIELD areas, including services in Darlison Court, Hucknall and Poppy Fields, Mansfield extra care housing schemes.

**II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

**II.2.11) Information about options**

Options: no

**II.2.13) Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

**II.2.14) Additional information****II.2) Description****II.2.1) Title:**

Lot No: 5

**II.2.2) Additional CPV code(s)**

85000000

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- II.2.3) **Place of performance**  
NUTS code: UKF15
- II.2.4) **Description of the procurement:**  
Lead Provider of home based care and support services in the NEWARK AND SHERWOOD area, including services in Bilsthorpe Bungalows, Bilsthorpe, Moorfield Court, Southwell and Vale View and Gladstone House in Newark, extra care housing schemes.
- II.2.5) **Award criteria**  
Quality criterion - Name: Quality / Weighting: 60  
Price - Weighting: 40
- II.2.11) **Information about options**  
Options: no
- II.2.13) **Information about European Union funds**  
The procurement is related to a project and/or programme financed by European Union funds: no
- II.2.14) **Additional information**
- II.2) **Description**
- II.2.1) **Title:**  
Lot No: 6
- II.2.2) **Additional CPV code(s)**  
85000000
- II.2.3) **Place of performance**  
NUTS code: UKF16
- II.2.4) **Description of the procurement:**  
Lead Provider of home based care and support services in the RUSHCLIFFE area, including services in the Spring Meadow, Cotgrave and Hilton Grange and Cricketers Court in West Bridgford, extra care housing schemes.
- II.2.5) **Award criteria**  
Quality criterion - Name: Quality / Weighting: 60  
Price - Weighting: 40
- II.2.11) **Information about options**  
Options: no
- II.2.13) **Information about European Union funds**  
The procurement is related to a project and/or programme financed by European Union funds: no
- II.2.14) **Additional information**
- Section IV: Procedure**
- IV.1) **Description**
- IV.1.1) **Type of procedure**  
Restricted procedure
- IV.1.3) **Information about a framework agreement or a dynamic purchasing system**  
A dynamic purchasing system was set up
- IV.1.6) **Information about electronic auction**
- IV.1.8) **Information about the Government Procurement Agreement (GPA)**  
The procurement is covered by the Government Procurement Agreement: no

**IV.2) Administrative information****IV.2.1) Previous publication concerning this procedure**

Notice number in the OJ S: [2016/S 207-374928](#)

**IV.2.8) Information about termination of dynamic purchasing system****IV.2.9) Information about termination of call for competition in the form of a prior information notice****Section V: Award of contract**

**Contract No:** DN303052

**Lot No:** 1

A contract/lot is awarded: yes

**V.2) Award of contract****V.2.1) Date of conclusion of the contract:**

11/06/2018

**V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: no

**V.2.3) Name and address of the contractor**

London Care Limited trading as Comfort Call

LONDON

United Kingdom

NUTS code: UKI

The contractor is an SME: no

**V.2.4) Information on value of the contract/lot (excluding VAT)**

Lowest offer: 15 000 000.00 GBP / Highest offer: 25 000 000.00 GBP taken into consideration

**V.2.5) Information about subcontracting****Section V: Award of contract**

**Contract No:** DN303052

**Lot No:** 2

A contract/lot is awarded: yes

**V.2) Award of contract****V.2.1) Date of conclusion of the contract:**

13/06/2018

**V.2.2) Information about tenders**

Number of tenders received: 9

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: no

**V.2.3) Name and address of the contractor**

Direct Health, a division of Accord Housing Association Limited  
West Bromwich  
United Kingdom  
NUTS code: UKG  
The contractor is an SME: no

**V.2.4) Information on value of the contract/lot (excluding VAT)**

Lowest offer: 15 000 000.00 GBP / Highest offer: 25 000 000.00 GBP taken into consideration

**V.2.5) Information about subcontracting****Section V: Award of contract**

**Contract No:** DN303052

**Lot No:** 3

A contract/lot is awarded: yes

**V.2) Award of contract****V.2.1) Date of conclusion of the contract:**

11/06/2018

**V.2.2) Information about tenders**

Number of tenders received: 7

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: no

**V.2.3) Name and address of the contractor**

The Human Support Group Limited  
Manchester  
United Kingdom  
NUTS code: UKD33  
The contractor is an SME: no

**V.2.4) Information on value of the contract/lot (excluding VAT)**

Lowest offer: 10 000 000.00 GBP / Highest offer: 20 000 000.00 GBP taken into consideration

**V.2.5) Information about subcontracting****Section V: Award of contract**

**Contract No:** DN303052

**Lot No:** 4

A contract/lot is awarded: yes

**V.2) Award of contract****V.2.1) Date of conclusion of the contract:**

11/06/2018

**V.2.2) Information about tenders**

Number of tenders received: 9

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0  
Number of tenders received from tenderers from non-EU Member States: 0  
Number of tenders received by electronic means: 9  
The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Fosse Healthcare Limited  
Leicester  
United Kingdom  
NUTS code: UKF21  
The contractor is an SME: yes

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Lowest offer: 35 000 000.00 GBP / Highest offer: 50 000 000.00 GBP taken into consideration

V.2.5) **Information about subcontracting**

**Section V: Award of contract**

**Contract No:** DN303052

**Lot No:** 5

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

11/06/2018

V.2.2) **Information about tenders**

Number of tenders received: 3  
Number of tenders received from SMEs: 2  
Number of tenders received from tenderers from other EU Member States: 0  
Number of tenders received from tenderers from non-EU Member States: 0  
Number of tenders received by electronic means: 3  
The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Fosse Healthcare Limited  
Leicester  
United Kingdom  
NUTS code: UKF21  
The contractor is an SME: yes

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Lowest offer: 20 000 000.00 GBP / Highest offer: 30 000 000.00 GBP taken into consideration

V.2.5) **Information about subcontracting**

**Section V: Award of contract**

**Contract No:** DN303052

**Lot No:** 6

A contract/lot is awarded: no

V.1) **Information on non-award**

**The contract/lot is not awarded**

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No tenders or requests to participate were received or all were rejected

**Section VI: Complementary information**

VI.3) **Additional information:**

VI.4) **Procedures for review**

VI.4.1) **Review body**

Royal Courts of Justice

Strand

London

United Kingdom

VI.4.2) **Body responsible for mediation procedures**

VI.4.3) **Review procedure**

VI.4.4) **Service from which information about the review procedure may be obtained**

VI.5) **Date of dispatch of this notice:**

03/08/2018