

**FOI Request NCC-032955-18**

Dear

Thank you for your request for information about Nottinghamshire County Councils recently re-commissioned homecare provision.

I realise that this response is now overdue and I apologise for the delay. I hope that the information is still relevant to you.

I am pleased to advise that we are now able to provide the following information in response to your questions:

**1. Please list all the providers of homecare services that you commission** Nottinghamshire County Council tendered for 6 geographical areas with tender documents issued on the 28th February 2018. The Contract commenced on the 1st July 2018. Please see the attached Contract Award Notices.

**2. Please list the start and end date of their contracts.** Contracts commenced 01/07/18 and will run through to 31/03/2023

**3. Please tell me how many staff each provider employs to provide this service? (If the exact number is not known, please give an approximate number)** Unknown

**4. Please can you also indicate the nature of each contract? (i.e. whether they are spot contracts or guaranteed a certain number of hours)** Lead Providers are required to pick up 75% of the demand. Each of the Additional Providers is required to offer to accept 25% of the demand. There is no guarantee of hours for Community Based Home Based Care and Support Services. For Extra Care Services Block guaranteed hours applies for Lead Providers.

**5. If the providers are paid for guaranteed hours, please indicate how many each contractor is allocated**

Lot 1	1189	Hours per week
Lot 3	273	Hours per week
Lot 4	1337	Hours per week
Lot 5	1540	Hours per week
Lot 6	672	Hours per week

**6. Do you have any in-house provision of homecare services? If so how many hours in total allocated?** We do not have any in-house homecare provision. We do have an in-house reablement provision called START. It is intended to be time limited and its purpose is to equip service users with the skills, equipment, knowledge and confidence to live at home independently. The total number of staff in the START teams varies on any given month depending on recruitment and retention. As of the end of June 2018 there were 184 staff working 4,778 hours per year. This is all staff, not just front line workers.

I hope that you find this information to be helpful, and that the delay in providing it has not caused you any difficulties.

If you are unhappy with the way in which your request has been handled, then please email us at [foi@nottscc.gov.uk](mailto:foi@nottscc.gov.uk) quoting the reference number NCC-032955-18 and we will then be able to review your request.

With kind regards

Rachel Edge  
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Nottinghamshire County Council