

Dear

I am writing to you in reply to your Freedom of Information Act (FOIA) request to Nottinghamshire County Council. I have the following information.

1. Does the Local Authority provide the CCIS and Tracking Services or is this contracted out?

Contracted out.

2. If the service is contracted out can you please:

a) Indicate the name of the service provider;

Futures

b) Please provide a copy of the service specifications issued and the winning tender responses;

Not applicable as it was awarded under Teckal to a company part owned by the authority.

c) Indicate the contract value.

The contract value is for a wider set of services. The amount in relation to provision of CCIS is not specified.

3. Which CCIS System is used? Please indicate the name of the Vendor/System Supplier and whether this is hosted by the Local Authority or by the Software Supplier.

The name of the system is not known. It is not hosted by the local authority.

4. How Many Staff are employed in;

a) Supporting and Running the CCIS System;

Not known

b) Undertaking the Tracking and Follow Up function.

Not known

5. What are the costs associated with/value of the contract for providing these services?

As described above the contract is for a wider set of services. As the company is part owned and the local authority is represented on the company board the costs in terms of contract management are negligible.

If you have any queries or concerns then please contact me. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or e-mail foi@nottscc.gov.uk.

Yours sincerely

John Allison
Information Officer
Chief Executive's Department
Nottinghamshire County Council
County Hall, West Bridgford, Nottingham NG2 7QP
Telephone: 0115 977 2788