

Emergency procedure

In the morning younger pupils should be taken to the bus stop and supervised until the bus arrives.

In the afternoon please ensure that younger pupils are met when getting off the bus.

It is **EXTREMELY** important that children are met on time as the driver has a responsibility to all passengers on board.

If when the bus reaches the stop a young child tells the driver that the adult who should be meeting him/her is not there, then the following **EMERGENCY** procedure will be put into place:

The driver will wait at the stop until his scheduled time. If the adult has still not arrived the driver will report the situation to their base for further advice wherever possible. The child will be advised to stay on board for their own safety. THE DRIVER WILL THEN CONTINUE ON THE TIMED ROUTE.

It will be the parent(s)/carer(s) responsibility to contact the bus operator base to make arrangements to collect their child as soon as possible.

Please follow the Safety Code

- Stay in your seat when the bus is moving and behave sensibly.
- Behave sensibly, misbehaving can be dangerous and may cause an accident.
- · Wait for the bus on the pavement well back from the road.
- If the bus is more than 30 minutes late, return home so your parent/carer can contact the school for advice.
- Do NOT distract or talk to the driver while the bus. is being driven unless there is an emergency.
- Do NOT cross the road close behind or in front of the bus. You must be able to see clearly both ways. Where possible use a pedestrian crossing.
- In the event of a breakdown, accident or emergency, do what the driver tells you.
- Younger pupils if you are always met by an adult but they are not there, tell the driver.



If you require this informatŠn in an alternative language, large font, braÕle, audŠ tape or text only versŠn, please call 0300 500 80 80.



W nottinghamshire.gov.uk

E travel.assistance@

T 0300 500 80 80





School Transport Travel Pass Guide



Welcome to your new travel pass

Your child's travel pass allows travel assistance on public transport on school days, within school hours. Please read this leaflet with your child to ensure they are aware of how to use the pass and buses correctly (see back page for key information to pass on to them). If your child is not used to travelling by bus, please take them on a bus journey so they are familiar with them.

Pupils are allocated to school buses on the basis of the suitability of the route and the capacity available. If a pupil moves address or changes school, a new travel application form must be submitted and the current pass returned.

Behaviour

The County Council, schools, and transport operators work closely together to encourage appropriate behaviour and minimise travel problems. Disruptive behaviour such as vandalism, swearing, smoking and bullying are not acceptable and may result in your child's travel pass being withdrawn. In some circumstances a child may be banned from the school bus (parents/carers would be expected to make alternative arrangements), required to pay for any damage and/or be prosecuted by the Police.

Parents and carers are reminded that they are ultimately responsible for their child's behaviour on the journey to school.

Travel problems

If your child's bus is regularly late or does not run, please contact Nottinghamshire County Council.

If the bus does not turn up and your child returns home, please ring the school in the first instance. Staff should be able to advise you of the latest position and what arrangements are being made to try and get your child to school.

If the school is unable to advise, please ring Nottinghamshire County Council.

If bad weather occurs, the school may be closed. For the latest information visit the Council's website, follow us on Twitter or listen to your local radio station. In some areas, the bus may not be able to operate even if the school is open.

If it snows heavily when your child is at school, drivers will do everything possible to get your child home in consultation with school.

Our contact detaÕs can be found on the back of this leaflet.

Replacement passes

A lost, damaged/faulty or stolen travel pass should be reported to the school office as soon as possible.

A £10 charge applies for a replacement unless a Police crime number can be supplied. A faulty pass in good condition will be replaced free of charge. Pupils without a valid travel pass must be ready to pay the appropriate fare for the journey made.

Bus Companies

These contact numbers are for use regarding lost property enquiries or buses not arriving:

| A.O.T. Travel | 845 017 0747 |
|------------------------|--------------|
| Acorn Travel 0 | 115 920 5305 |
| Butler Brothers 0 | 1623 753260 |
| Freeway 0 | 1773 811711 |
| Gem Mini Travel 0 | 1777 248503 |
| Glenn Ryder Coaches 0 | 1623 844442 |
| Isle Coaches 0 | 1427 728227 |
| J B Tours 0 | 115 968 1166 |
| Johnson Brothers 0 | 1909 720337 |
| K & S Coaches 0 | 1623 656768 |
| Kettlewell (Retford) 0 | 1777 860360 |
| Littles Coaches 0 | 115 932 8581 |
| Marshalls 0 | 1636 821138 |

| 01909 730345 |
|----------------|
| 07771 697032 |
| 0115 950 6070 |
| 0115 844 0343 |
| 01509 232354 |
| 01623 627653 |
| 0115 989 4466 |
| 0115 912 1000 |
| 0115 9777426 |
| 0345 605 0 605 |
| 01773 712265 |
| 0115 940 4040 |
| 01636 703813 |
| 01302 330330 |
| 0115 777 9787 |
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