

How can I apply to get some work done?

To apply for the handy person or adaptation service call Nottinghamshire County Council on **0300 500 80 80** or email practicalservices@nottscc.gov.uk

Is there a limit to what I can have done?

Yes there are a few restrictions as follows:

- Requests for adaptations where the materials cost over £250 will be referred to our Occupational Therapy team. They will contact you to look at your needs in more detail.
- If you rent from a council or housing association they are responsible for any adaptations. Contact the people you rent your home from for more information.
- If you rent from a private landlord we need written permission from them before we begin any adaptations.
- The service does not extend to gardening, decorating or any job that requires a specialist trader (such as an electrician, plumber or gas fitter). Handyperson jobs are limited to four hours of work.
- The Service can only be used once in any three month period unless you need extra adaptations.

What can I expect from the traders?

- High quality workmanship
- Majority of jobs completed within five working days of the trader making an appointment to visit
- Clean, tidy and courteous traders



D&P/ASCH&PP/3, 13/6944



working with



Handy Person Adaptation Service

Peace of mind for just £15



If you are **60 or over** or **disabled** you may be eligible to get work carried out on your home by an approved trader for **just £15**

Peace of mind for just £15

What is the service all about?

The Handy Person Adaptation Service provides the help and support people need to keep safe and secure in their home with low cost but high quality essential adaptations and small practical jobs.

The service is available to Nottinghamshire residents aged 60 or over, or have a disability and the work is carried out by professional traders who have been approved by our Trading Standards officers.

The jobs are to reduce the risk of a fall or help you remain living independently, ranging from fitting hand rails and half steps, to changing light bulbs, fitting door locks and putting up shelves. Often very small jobs such as fixing loose carpets or installing a hand rail can prevent a fall and avoid a lot of unnecessary distress.

All the jobs will be completed by self employed traders on our Trading Standards approved traders register "Buy with Confidence".

Who can apply to use these services?

Nottinghamshire residents (except the City of Nottingham) who are 60 or over, or have a disability.



How much will I have to pay?

Adaptation jobs

Adaptations are jobs such as fitting grab rails, stair rails, half-steps and exterior hand rails which help you move around your home and stay steady on your feet. You can have up to £250 worth of adaptations supplied and fitted in a single job for the cost of £15.

Handy person jobs

'Handy person jobs' are small jobs such as fixing curtain rails, putting up shelves or fixing loose carpets or trip hazards. The cost of a handy person job is £15. You will also need to supply all the materials for the job but if you have difficulty getting what's needed, you may be able to give the money to the trader so they can buy the materials for you.

These prices are subject to change, so please check when requesting a job to confirm the price.

How long does it take to get the work done?

Jobs inside the house are usually completed within five working days and those outside the house are usually completed within nine working days.

We will usually complete work within two working days if the work needs to be done so you can be discharged from hospital or if it is needed during the first fourteen days following discharge from hospital.

