

11th April 2018

**Request for Information: Ref NCC-030186-17
Complaints about potholes**

Thank you for your request for information relating to complaints about potholes. I can now let you have the following information in response to the questions you raised.

*** How many reports and complaints about potholes have you received in each year since 2009/10?**

The table below shows the total of enquiries raised, for each financial year under the subjects Carriageway Damage and Carriageway Pothole. Please note we do not separate enquiries for the different types of defects.

Year	Count of Carriageway Damage and Carriageway Pothole.
2009-10	4284
2010-11	5754
2011-12	4529
2012-13	7742
2013-14	8421
2014-15	7547
2015-16	6761
2016-17	7481
2017-18	10473
Total	62992

*** How much was spent on resurfacing and fixing potholed roads in each year since 2009/10?**

We can only provide information for the last 5 years based on accessible records. This information is split Capital Funding which is the planned maintenance programmes for each year (including carriageway, footway, drainage, surface dressing, bridges, traffic signal, safety fencing, and street lighting) and Reactive Maintenance that covers the day to day maintenance of the network. In recent years the Department for Transport has provided additional funding as

indicated in the separate years. This funding can not only be used to undertake small repairs but can also be utilised to fund resurfacing activities. Therefore, whilst this data is an accurate record of funding it may not provide the exact breakdown requested.

2017/18 Reactive Maintenance - £2.4m + £1.174m DfT Pothole Action Fund + recently announced additional £815k DfT Pothole Fund allocation = £4.389m. Capital Maintenance - £15.4m

2016/17 Reactive Maintenance - £2.4m + £0.839m DfT Pothole Action Fund = £3.239m. Capital Maintenance - £15.3m

2015/16 Reactive Maintenance - £2.4m. Capital Maintenance - £14.9m

2014/15 Reactive Maintenance - £2.4m + £2.781m DfT Pothole Fund = £5.181m. Capital Maintenance - £14.1m

2013/14 Reactive Maintenance - £2.4m + £1.565 DfT Weather Repair Fund = £3.965m. Capital Maintenance - £14.1m

*** How many carriageway safety inspections have been carried out in each since year 2009-10?**

Year	No of Inspections
2009-10	40,446
2010-11	46,443
2011-12	40,642
2012-13	38,978
2013-14	35,186
2014-15	42,079
2015-16	41,498
2016-17	38,328
2017-18	37,010
Total	360,610

Note: 2017-18 up to 23/03/2018

*** How many claims relating to vehicle damage and injury, caused by potholes or uneven surfaces, have been received in each year since 2009/10?**

Year	No of Claims
2009-10	501
2010-11	627
2011-12	399
2012-13	485
2013-14	494
2014-15	427
2015-16	367
2016-17	369
2017-18	532

This includes claims arising from both the footway and carriageway

*** What was the overall compensation provided by the council for successful claims relating to vehicle damage and injury as a result of potholes or uneven surfaces in each year since 2009/10?**

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Year	compensation provided
2009-10	£164,104
2010-11	£275,670
2011-12	£275,664
2012-13	£296,236
2013-14	£443,641
2014-15	£270,440
2015-16	£232,626
2016-17	£684,101
2017-18	£271,479

*** Approximately what proportion of the roads in your area needed maintenance work because of uneven surfaces or potholes in each year since 2009/10?**

In order to provide an answer to this question we have referred to the Road Condition Indicators that many Authorities use to monitor the local network performance. The RCI is split A Roads, B & C Roads and Unclassified Roads with the following showing the percentage road network where maintenance should be considered.

Category	2009/10	2010/11	2011/12	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18
A Roads	1.5%	1.5%	1.9%	2.6%	1.7%	1.5%	1.2%	1.3%	1.7%
B & C Roads	8.4%	7.5%	7.4%	9.7%	8.0%	4.1%	2.9%	3.2%	3.9%
U Roads	19.5%	17.3%	18.7%	17.9%	20.8%	19.2%	20.7%	20.5%	20.8%

Please note that these figures are compiled from technical surveys utilising defined reporting techniques. The data above has been compiled using the term 'considered' considered will indicate all sites that have to be reviewed to determine a maintenance programme. Maintenance works do not directly correlate with the amount of repairs undertaken, for example a repair may be all that is required to restore the road surface at a specific location.

We hope this now satisfies your request, and should you have any further enquiries please do not hesitate to contact me directly using the contact details below. In addition and for future reference Nottinghamshire County Council regularly publish previous Freedom of Information Requests and answers on our website, under Disclosure logs, available at the following link:

<http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or email complaints@nottscc.gov.uk.

Yours sincerely

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