

## **STL EIR Request NCC-029433-17**

Dear Sirs,

Please can you supply the answers to question(s) **3.4(a-f), 3.5(a-b), 3.6(a-l)**, of the CON29R under the EIR (Environmental Information Regulations) for the property address(es) listed below.

<b><u>STL Reference</u></b>	<b><u>Property Address</u></b>	<b><u>TBKA Address (if applicable)</u></b>
<b>2105897</b>	55 Glenside, Kirkby-in-Ashfield, Nottingham, NG17 7HD	

Please find attached the relevant plan(s).

VIA ON BEHALF OF NCC RESPONSE

First of all I would like to apologise for the length of time this has taken to process.

Due to this unfortunate delay I will of course provide you with the information you require FOC. It is worth recording however, why we don't believe the data we hold can be freely distributed under EIR.

The information required to respond to the request does not sit in a single repository and is often not held in the same format (digital / hardcopy / pdf / word) and as such requires staff time to research and collate. Development is ongoing but we are not yet in a world where ALL our data is digital only and can be published. The term 'Highway Search' is not a misnomer as a response to each question requires varying amounts of studying records in the disparate formats as described above to arrive at an answer. Prior to our team members carrying out a search enquiry, there is also the staff time required to enter the information onto our various databases and mapping systems in the first place, data which itself comes in many forms and from a variety of different departments.

In Via, we provide this service on behalf of Nottinghamshire County Council and we charge customers a fee for it to cover the staff and admin time taken to respond to these enquiries. We undertake searches for individual homeowners, private search companies, solicitors, legal firms, utilities and district / borough councils.

In short, the data itself is free, but the work involved in researching, collating, administering and responding is a chargeable service. The answers to the CON29 questions as per your request can therefore be provided to each customer, for a fee, by contacting [highwaysearches@viaem.co.uk](mailto:highwaysearches@viaem.co.uk)

We aim to respond to all enquiries within 10 working days.

**Regarding No.55 Glenside, Kirkby in Ashfield.**

Q3.4 - None.

Q3.5 - None.

Q3.6 - There is a proposed scheme for 'Waiting Restrictions' which, if implemented, will be under a Traffic regulation Order and will affect Glenside, Abbey Road and Chartwell Road.