

12<sup>th</sup> March 2018

**Request for Information: Ref NCC-029875-17  
Compensation Claims**

Thank you for your request for information relating compensation claims. I can now let you have the following information in response to the questions you raised.

**1: Total claims for compensation received per year from the council for the years 2012 to 2017. See table below**

**2: Total successful claims the council paid out compensation for each year. See table below**

**3: Highest single amount paid out in compensation to one claimant. See table below**

**4: Lowest single amount paid out in compensation to one claimant. See table below**

**5: Average single amount paid out in compensation to claimants by the council. See table below**

**6: Total compensation paid out during the year. See table below**

**7. The most common reasons for claims made each year. 'Potholes' for each year.**

Calendar Year	Claims Received	Claims Paid	Claimant Damages (£)			
			Max	Min	Average	Total
2012	153	56	2,476	41	328	18,378
2013	305	67	3,383	43	381	25,517
2014	230	71	2,010	8	306	21,712
2015	204	54	955	54	243	13,108
2016	166	41	1,553	44	266	10,910
2017	55	11	824	40	313	3,444

*Points to Note:*

- NCC do not record the type of road user or vehicle in our claims system and so we are unable to provide information specifically for 'motorists'. Information has therefore been provided in respect of all road users.

We hope this now satisfies your request, and should you have any further enquiries please do not hesitate to contact me directly using the contact details below. In addition and for future reference Nottinghamshire County Council regularly publish previous FOIR,s and answers on our website, under Disclosure logs, available at the following link:

<http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or email [complaints@nottscc.gov.uk](mailto:complaints@nottscc.gov.uk).

Yours sincerely

Name Jilly Walden  
Position **Complaints, Information and Mediation Officer**  
Nottinghamshire County Council