

09th March 2018

**Request for Information: Ref NCC-029719-17
Claims History**

Thank you for your request for information relating to NCC claims history. I can now let you have the following information in response to the questions you raised.

What was the value of claims against your authority's insurance policies in the financial year ending March 2017?

As on 27 February 2018, the total value of third party claims (liabilities, motor) received in 2016/17 by Nottinghamshire County Council is £5,629,450.

Note – this figure comprises actuals paid to date and current outstanding estimates and is subject to continually change over the life of the claims.

SELF INSURANCE (where applicable)

Thinking of every category of insurance claim (property-related, personal injury, motor etc.) made against your authority what was the total value of the payments made by yourselves rather than the insurers in each of the following financial years?

For clarity, these would be payments made within the policy excess.

- 1a. 2012/13**
- 1b. 2013/14**
- 1c. 2014/15**
- 1d, 2015/16**
- 1e, 2016/17**

We are unable to provide this information. We do not record this information in a transactional format and we record claims against the class of insurance (liabilities, motor, material damage, etc) only and not by the type of loss/damage suffered as requested.

INSURER PAYOUT

Please provide the claim amounts on the separate insurance policies, by year between 2012 and 2017,

We are unable to provide this information. We do not record this information in a transactional format and we record claims against the class of insurance (liabilities, motor, material damage, etc) only and not by the type of loss/damage suffered as requested.

A Personal Injury:

Please provide a breakdown in the last 3 years, per year of

- i. Personal Injury Claims settled pre litigation and their value**
- ii. Personal Injury claims settled after commencement of litigation and value**
- iii. Value of Personal Injury claims lost in court**

If the data on claims is less differentiated then please provide claim values and figures as recorded.

We are unable to provide this information. We record claims against the class of insurance (liabilities, motor, material damage, etc) only and not by the type of loss/damage suffered and its litigation status as requested.

B Property Related

Please provide a breakdown in the last 3 years, per year

- i Property Related Claims settled pre litigation and their value**
- ii. Property Related claims settled after commencement of litigation and value**
- iii. Value of property related claims lost in court and number of cases lost.**

If the data on claims is less differentiated then please provide claim values and figures as recorded.

We are unable to provide this information. We record claims against the class of insurance (liabilities, motor, material damage, etc) only and not by the type of loss/damage suffered and its litigation status as requested.

C Motor-fleet related Claims:

Please provide a breakdown in the last 3 years, per year

- i. Motor/fleet related Claims settled pre litigation and their value**
- ii. Motor/fleet related claims settled after commencement of litigation and value**
- iii. Value of motor/fleet related claims lost in court and number of cases lost.**

If the data on claims is less differentiated then please provide claim values and figures as recorded.

We are unable to provide this information. We record claims against the class of insurance (liabilities, motor, material damage, etc) only and not by the type of loss/damage suffered and its litigation status as requested.

D Public, Product and Professional Indemnity Insurance related claims.

Please provide a breakdown in the last 3 years, per year

- i. Public, Product and Professional Indemnity Insurance related Claims settled pre litigation and their value**
- ii. Public, Product and Professional Indemnity Insurance related claims settled after commencement of litigation and value**

iii. Value of Public, Product and Professional Indemnity Insurance related claims lost in court and number of cases lost.

If the data on claims is less differentiated then please provide claim values and figures as recorded. Also, because of litigation time-frames please fill in as seems appropriate to the circumstances.

We are unable to provide this information. We record claims against the class of insurance (liabilities, motor, material damage, etc) only and not by the type of loss/damage suffered and its litigation status as requested.

MANAGEMENT OF CLAIMS

1. Does your authority's insurance provider handle claims on your behalf?

Yes, but only for third party motor claims. Claims for certain types of injuries and claims valued in excess of our delegated handling limit may be handled by our insurers at their discretion.

2. Does your authority handle any claims in-house? Yes/No - if yes, please provide a contact name and email address

Yes, Risk and Insurance risk.insurance@nottsc.gov.uk

3. Does your authority contract with a third party to manage claims?

No.

Does the trust utilise the services of an insurance broker to place their insurance cover? If so, confirm the identity of the current insurance broker.

Yes, Griffiths and Armour.

Where applicable, was the current broker appointed by way of a direct award or following a competition/tender exercise.

Following a competition/tender exercise.

As we do not hold the information centrally requested sections A,B, C and D we estimate it would take a minimum of 58 hours to collate. You may be aware that there is a statutory limit to the amount of time authorities are required to spend retrieving and collating information in order to respond to a request. This is defined in the Fees and Appropriate Limit Regulations and currently stands at 2.5 days. We estimate that it will take one officer in excess of 2.5 days to locate the information you have requested. Under Section 12 of the Freedom of Information Act we are not obliged to process requests that exceed this limit.

We hope this now satisfies your request, and should you have any further enquiries please do not hesitate to contact me directly using the contact details below. In addition and for future reference Nottinghamshire County Council regularly publish previous FOIR,s and answers on our website, under Disclosure logs, available at the following link:

<http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or email complaints@nottsc.gov.uk.

Complaints & Information Team, Nottinghamshire County Council, County Hall, Loughborough Rd, West Bridgford, Nottingham, NG2 7QP

Yours sincerely

Name Jilly Walden
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Nottinghamshire County Council