Freedom of information request NCC-029714-17

Thank you for your recent Freedom of information request for the following information:

Please kindly provide us with details of compensation payments to motorists due to damage caused to their vehicles due to poor condition of roads (potholes, etc.) during 2017.

- 1: Total claims for compensation your council received.
- 2: Total claims your council paid out compensation for.
- 3: Highest single amount your council paid out in compensation.
- 4: Lowest single amount your council paid out in compensation.
- 5: Average single amount your council paid out in compensation.
- 6: Total compensation your council paid out during the year.

Our response:

Data provided as at 20 February 2018.

Calendar Year	Claims Received	Claims Paid	Claimant Damages (£)			
			Max	Min	Average	Total
2017	55	11	824	40	313	3,444

For your information Nottinghamshire County Council do not record the type of road user or vehicle in our claims system and so we are unable to provided information specifically for 'motorists'. Information has therefore been provided in respect of all road users.

I trust the above information is of assistance to you.

If you are unhappy with the way your request was dealt with and wish to make a complaint, please write to the Team Manager, Complaints and Information, County Hall, West Bridgford, Nottingham, NG2 7QP or e-mail <u>foi@nottscc.gov.uk</u> quoting the reference above

With kind regards

Lorraine Hayes Complaints Information & Mediation Officer Complaints & Information Team Resources Department Nottinghamshire County Council West Bridgford Nottingham NG2 7QP 0115 97 72788