

**NCC-029446-17 Pot Hole costs 2016-2017**

**1st February 2018**

Dear Sir/Madam,

I am writing to request the following information under the Freedom of Information Act from the Council.

I would like to know all of the following:

- 1) What was the total number of potholes reported to the council during 2017 - and specifically the period of 1st January 2017 to 31st December 2017?**
- 2) How many potholes did the council fix during 2017? (1st January 2017 to 31st December 2017)**
- 3) How much did the council spend on fixing potholes during 2017? (1st January 2017 to 31st December 2017)**
- 4) How much did the council spend on fixing potholes during the previous year 2016? (1st January 2016 to 31st December 2016)**
- 5) What was the total number of compensation claims to the council from road users claiming for damage or injury caused by potholes and damaged road surfaces during 2017?**
- 6) How many of these claims were successful during 2017? (i.e compensation paid out)**
- 7) What was the total amount of compensation paid out by the council to road users claiming damage or injury caused by potholes and damaged road surfaces during 2017? (1st January 2017 to 31st December 2017)**

Please feel free to pass this email on to whoever is best placed to meet this request. If any clarification is required please do not hesitate to contact me straight away using the contact details below to discuss (rather than waiting until the end of the 20-day period).

I make this request under the Freedom of Information Act 2000. My preferred format to receive this information is by electronic means. Please email your response to:

Please can you also acknowledge receipt of this email as soon as possible, and supply the requested information by Thursday 1st March 2018 at the very latest.

Kind regards,

Dear Requester

Further to your recent Freedom Of information request dated the 1<sup>st</sup> February. Details pertaining to the first part can be found on the following link:

<http://www.nottinghamshire.gov.uk/media/125394/ncc-026867-17-response.pdf>

All others are set out below.

- 5) What was the total number of compensation claims to the council from road users claiming for damage or injury caused by potholes and damaged road surfaces during 2017? 267
- 6) How many of these claims were successful during 2017? (i.e compensation paid out) 66
- 7) What was the total amount of compensation paid out by the council to road users claiming damage or injury caused by potholes and damaged road surfaces during 2017? (1st January 2017 to 31st December 2017) £29,155

We hope this now satisfies your request, and should you have any further enquiry please do not hesitate to contact me directly on the details below.

In addition to the this and for future reference Nottinghamshire County Council regularly publishes previous FOIR,s and answers on its website, under Disclosure logs. (see link)  
<http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

You can use the search facility using keywords.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or email [complaints@nottscc.gov.uk](mailto:complaints@nottscc.gov.uk).

If you are not content with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the Council. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Telephone: 0303 123 1113  
[www.ico.gov.uk](http://www.ico.gov.uk)

Kindest Regards