

Aim of the Families Information Service: to provide accurate up to date information for parents , young people and children about a range of services and support including childcare provision and services for children with special education needs and/or disabilities.

What does the Families Information Service (FIS) do?

- FIS provides detailed information about registered childcare in Nottinghamshire.
- They provide information which may be of benefit to parents in their parenting role; this includes education, employment, health, leisure and parenting.
- Information is made available to families through the Notts Help Yourself Website, Facebook and through telephone advice via Nottinghamshire County Council's Customer Service Centre.
- FIS has a social media presence via Facebook – www.facebook.com/nottsfis
- FIS ensures that information is accessible to people who might otherwise have difficulty in accessing the services they need. In practice, this includes ensuring information is available to disadvantaged groups by working with services engaging disadvantaged families.
- FIS provides information for existing early years and childcare providers, and for those wishing to become a new provider.
- FIS also works provides information, advice and support directly to children, young people and parents on matters relating to special educational needs and disability via the Local Offer.

The Nottinghamshire Families Information Service is led by Inspire – a Community Benefit Society commissioned by Nottinghamshire County Council



Why do we have the Families Information Service?

- The Family Information Service exists to fulfil the statutory duty laid out in Section 12 of the Childcare Act 2006 to offer a service providing information, advice and assistance about childcare and other activities to benefit parents, children and young people up to the age of 20.
- The information that must be provided is prescribed in the Childcare Act 2006 (Provision of Information to Parents) (England) Regulations 2007 ('the Regulations'). Section 12(7) of the 2006 Act requires local authorities to have regard to this guidance when carrying out their functions under section 12.
- FIS also fulfils the council's statutory responsibilities under the Children and Families Act 2014 to provide information, advice and support directly to children, young people and parents on matters relating to special educational needs and disability.
- In September 2014, the Children and Families Act came into force. This set out wide-reaching Special Educational Needs and Disability Reforms designed to provide 'simpler, improved and consistent help for children and young people with special educational needs and disabilities'.
- In relation to this agreement Part 3 of the Act section 1 30 and Chapter 4 of the "Special educational needs and disability code of practice: 0 to 25 years" (January 2015) sets out the statutory duty on Local Authorities in relation to the provision of Information, through a "Local Offer" for children, young people and parents on matters relating to SEN and disability. The Care Act 2014 also sets out similar obligations in regards to support and information to individuals and carers.

www.nottshelpyourself.org.uk

www.facebook.com/nottsfis

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