

## Freedom of information request NCC-028532-17

Thank you for your recent Freedom of information request for the following information:

Enforcement/ Debt Collection Contracts – For Parking Fines, Council Tax, Business Rates, Commercial Rents, High Court Writs

The details we require are:

- Your current suppliers used to collect the above debts?
- Number of cases issued to each enforcement agent for the immediate past 2 financial years, and year to date?
- Enforcement/ Debt Collection contract start dates and end dates, and any contract extension provisions?
- Type of the most recent procurement process for enforcement services eg Tender, Concession etc?
- Whether your Revenue and Benefits and/or Parking Service is outsourced and if so, to whom?
- The name and job title of the senior officer (outside of procurement) responsible for this contract?

Our response;

Nottinghamshire County Council does not have responsibility for, Council Tax, Business Rates, Commercial Rents collection, and therefore we do not hold this information. The district and borough councils and the City council will hold this information. You may have contacted these councils already in connection with your request, but if not, their contact details are below:

Ashfield District Council: [foi@ashfield-dc.gov.uk](mailto:foi@ashfield-dc.gov.uk)

Bassetlaw District Council: [FOIrequests@bassetlaw.gov.uk](mailto:FOIrequests@bassetlaw.gov.uk)

Broxtowe Borough Council: [foi@broxtowe.gov.uk](mailto:foi@broxtowe.gov.uk)

Gedling Borough Council: [inforequest@gedling.gov.uk](mailto:inforequest@gedling.gov.uk)

Mansfield District Council: [freedomofinformation@mansfield.gov.uk](mailto:freedomofinformation@mansfield.gov.uk)

Newark & Sherwood District: [freedom@nsdc.info](mailto:freedom@nsdc.info)

Rushcliffe Borough Council: [customerservices@rushcliffe.gov.uk](mailto:customerservices@rushcliffe.gov.uk)

Nottingham City Council: [information.governance@nottinghamcity.gov.uk](mailto:information.governance@nottinghamcity.gov.uk)

**Q1.** Your current suppliers used to collect the following debts

Q1	Debt Types	Company A	Company B	Company C	Company D
	Parking Fines	Bristow & Sutor	Equita	Marstons	Rundles
	Council Tax				
	Business Rates				
	Commercial Arrears				
	High Court Writs				

**Q2.** Number of cases issued to enforcement agents for the immediate past 2 financial years, year to date

<b>Q2</b>	<b>Debt Types</b>	<b>2015/16</b>	<b>2016/17</b>	<b>2017/ 18 (YTD)</b>
	Parking Fines	<b>4922</b>	<b>4659</b>	<b>2668</b>
	Council Tax			
	Business Rates			
	Commercial Arrears			
	High Court Writs			

**Q3.** Enforcement/ Debt Collection contract start date and end date, and any contract extension provisions

<b>Q3</b>	<b>Debt Types</b>	<b>Contract Start Date</b>	<b>Contract End Date</b>	<b>Contract Extension Provision</b>
	Parking Fines	<b>June 2015</b>	<b>May 2019</b>	-
	Council Tax			
	Business Rates			
	Commercial Arrears			
	High Court Writs			

**Q4.** Details of your most recent procurement process for enforcement services

<b>Q4</b>	<b>Debt Types</b>	<b>Competitive Tender</b>	<b>Competitive Presentation</b>	<b>Local Authority Lead Framework Agreement</b>	<b>Dynamic Purchasing System eg YPO</b>	<b>Concession</b>
	Parking Fines	<b>Yes</b>				
	Council Tax					
	Business Rates					
	Commercial Arrears					
	High Court Writs					

**Q5.** Are your Revenue and Benefits or Parking Services outsourced, and if they are, please state who is the supplier responsible for each or both services eg Capita, Arvato, Agilisys etc.? Yes, please see our response at Q1 above.

**Q6.** The name and job title of the senior officer (outside of procurement) responsible for this contract?  
Gareth Johnson- Enforcement manager [gareth.johnson@nottsc.gov.uk](mailto:gareth.johnson@nottsc.gov.uk)

If you are unhappy with the way your request was dealt with and wish to make a complaint, please write to the Team Manager, Complaints and Information, County Hall, West Bridgford, Nottingham, NG2 7QP or e-mail [foi@nottscc.gov.uk](mailto:foi@nottscc.gov.uk) quoting the above reference number

With kind regards

Lorraine Hayes  
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Complaints & Information Team  
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