Dear,

Thank you for your recently submitted Freedom of Information Request.

I am now able to provide you with the information supplied by the relevant department, as follows:

1. Please can you tell me which electronic management system you use to manage your EHC plans?

Mosaic

2. In the calendar year 2016: Please can you tell me what percentage of new EHC plans, excluding exception cases, were issued within 30 weeks and within 50 weeks?

Percentage completed within 30 weeks excluding exceptions = 98.5% (260 out of 264) Percentage completed within 50 weeks excluding exceptions = 99.6% (263 out of 264)

In the calendar year 2016: Please can you tell me what percentage of new EHC plans, including exception cases, were issued within 30 weeks and within 50 weeks?
 Percentage completed within 30 weeks including exceptions = 97.1% (265 out of 273)
 Percentage completed within 50 weeks including exceptions = 99.3% (271 out of 273)

If you wish to raise any concerns about the way your request was dealt with, then please write to the Team Manager, Complaints and Information, County Hall, West Bridgford, Nottingham, NG2 7QP or e-mail foi@nottscc.gov.uk quoting the reference number above.

Following this, if you remain dissatisfied, you can ask the Information Commissioner to review your request. However, the Information Commissioner cannot normally make a decision unless you have exhausted the procedure provided by the Council. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113 or 01625 54 57 45
www.ico.org.uk

kind Regards Janet Lowe

Complaints, Information & Mediation Officer.
Complaints and Information Team
Resources Department
Nottinghamshire County Council

County Hall, West Bridgford, Nottingham, NG2 7QP

Tel: 01159 774137