

Further to your FOIR below. Having reviewed previous requests of this nature I have copied below details of another request that may be helpful to you rather than refusing on the grounds as already in the public domain. As such the details of Hourly paid would not be provided / known and you would need to contact the providers directly

1. Please list all the providers of homecare services that you commission

2. Please list the start and end date of their contracts

\* Please see appendix 1 which provides details of all homecare providers that we are currently commissioning homecare services from along with the start date and end date where applicable.

3. Please tell me how many staff each provider employs to provide this service? (If the exact number is not known, please give an approximate number)

\* The council does not hold information on the number of staff employed by those homecare providers it commissions services.

4. Please can you also indicate the nature of each contract? (i.e. whether they are spot contracts or guaranteed a certain number of hours)

\* Please see appendix 1.

5. If the providers are paid for guaranteed hours, please indicate how many each contractor is allocated

\* Providers are not paid on a guaranteed hours basis

6. Do you have any in-house provision of homecare services? If so how many hours in total allocated?

\* The local authority does not provide a homecare service

Appendix 1

The following information relates to Questions 1, 2 and 4.

The Council has open contracts with 4 'core' providers. Whilst there is no level of guaranteed work associated with these contracts there is an expectation that these providers will pick up the majority of work in their allotted areas.

Contract Start Date

Contract End Date

Type of Contract

Agincare UK

July 2014

July 2018

Open contract

Comfort Call

July 2014

July 2018

Open contract

Direct Health

July 2014

July 2018

Open contract

Mears

July 2014

July 2018

Open contract

In addition to the above contracts the Council also has spot arrangements in place for individual service users with the following providers – all of which, therefore, will have different start dates but

no end dates.

Ace Care

Allied Healthcare

AMG

Ark

Bluebird

Carers Trust East Midlands

Caremark

Carewatch

Compassionate Care

CRG Homecare

EBS

First Care

Forever Independent

Fosse

Hatzfeld

Homecare Support

Home Instead

Midlands Homecare

Leda

Leen Valley

LMT

North Notts Crossroads

Notts Homecare

Olive Care

Percurra

Premier

Respectful Care

Westminster

Workwise

In addition to the this and for future reference Nottingham County Council regularly publishes previous FOIR,s and answers on its website, under Disclosure logs. (see link)

<http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

You can use the search facility using keywords.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or email [complaints@nottsc.gov.uk](mailto:complaints@nottsc.gov.uk) .

If you are not content with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the Council. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House

Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Telephone: 0303 123 1113  
[www.ico.gov.uk](http://www.ico.gov.uk)