

Your Nottinghamshire Your Future **Your Say**

Complete the residents' survey

19 October to 24 November 2017

Have your say
on Nottinghamshire
County Council services.

The easiest way to complete the
residents' survey is online at:
nottinghamshire.gov.uk/residentssurvey

Alternatively complete this printed copy
and hand it in at your library or send it to:

FREEPOST RTCU-CTYJ-XXKA

Residents' Survey

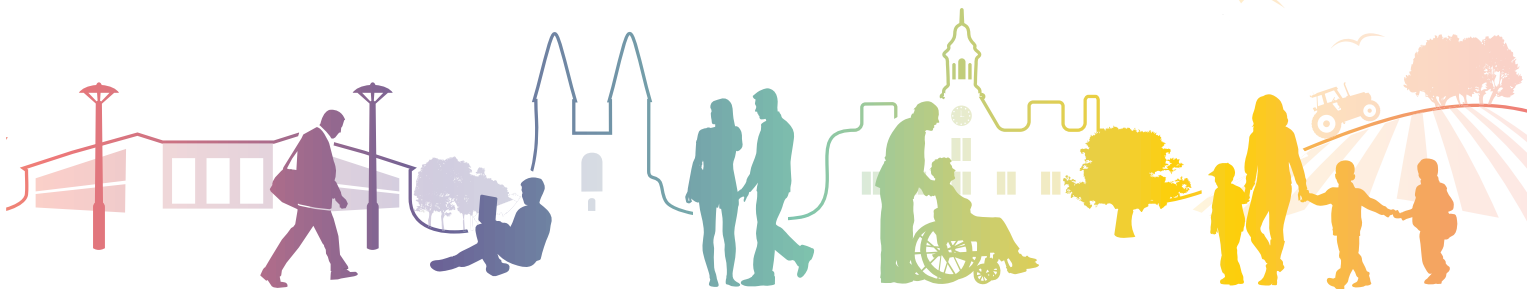
Nottinghamshire County Council

County Hall, Loughborough Road

West Bridgford, Nottingham NG2 7QP

Or phone us on **0300 500 80 80**

Open to all Nottinghamshire County residents aged 18 and above.



nottinghamshire.gov.uk/residentssurvey

It's time to have your say on Nottinghamshire County Council services.

Like all councils across the country we're under financial pressure and need to make the right choices.

To help us best serve you and your family, tell us how we're doing and about your priorities for the future.

The survey takes just minutes to complete. **Have your say today.**

Q.1. In which Borough or District do you live? TICK ONE BOX ONLY

Ashfield <input type="checkbox"/>	Bassetlaw <input type="checkbox"/>	Broxtowe <input type="checkbox"/>	Gedling <input type="checkbox"/>
Mansfield <input type="checkbox"/>	Newark & Sherwood <input type="checkbox"/>	Rushcliffe <input type="checkbox"/>	

Q.2. Overall, how satisfied or dissatisfied are you with your local area as a place to live? (Think of your local area as within 15-20 minutes walking distance from your home.) TICK ONE BOX ONLY

Very satisfied <input type="checkbox"/>	Fairly satisfied <input type="checkbox"/>	Neither satisfied nor dissatisfied <input type="checkbox"/>	Fairly dissatisfied <input type="checkbox"/>	Very dissatisfied <input type="checkbox"/>	Don't know <input type="checkbox"/>
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Nottinghamshire County Council provides services that touch the lives of everyone who lives, works or visits Nottinghamshire including: social care and day centres; country parks; libraries; fostering and adoption; children's centres; homecare and extra care for older people; registry offices; road maintenance, gritting, street lighting, road safety; primary and secondary schools and school crossing patrols; youth clubs and activities; and trading standards.

Q.3. Overall, how satisfied or dissatisfied are you with the way Nottinghamshire County Council runs things? TICK ONE BOX ONLY

Very satisfied <input type="checkbox"/>	Fairly satisfied <input type="checkbox"/>	Neither satisfied nor dissatisfied <input type="checkbox"/>	Fairly dissatisfied <input type="checkbox"/>	Very dissatisfied <input type="checkbox"/>	Don't know <input type="checkbox"/>
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Q.4. To what extent do you agree or disagree that Nottinghamshire County Council provides value for money? TICK ONE BOX ONLY

Strongly agree <input type="checkbox"/>	Tend to agree <input type="checkbox"/>	Neither agree nor disagree <input type="checkbox"/>	Tend to disagree <input type="checkbox"/>	Strongly disagree <input type="checkbox"/>	Don't know <input type="checkbox"/>
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Q.5. Overall, how well informed do you think Nottinghamshire County Council keeps residents about the services and benefits it provides? (By benefits we mean any positive impacts it has had on the local area.) TICK ONE BOX ONLY

Very well informed <input type="checkbox"/>	Fairly well informed <input type="checkbox"/>	Not very well informed <input type="checkbox"/>	Not well informed at all <input type="checkbox"/>	Don't know <input type="checkbox"/>
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Q.6. How safe or unsafe do you feel when you are outside in your local area after dark?

PLEASE TICK ONE BOX IN THE COLUMN BELOW FOR Q.6.

Q.7. How safe or unsafe do you feel when you are outside in your local area during the day?

PLEASE TICK ONE BOX IN THE COLUMN FOR Q.7.

Q.8. How safe do you feel when you are alone in your home at night?

PLEASE TICK ONE BOX IN THE COLUMN BELOW FOR Q.8.

	Q.6. (After dark)	Q.7. (During the day)	Q.8. (Alone in your home at night)
Very safe	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fairly safe	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Neither safe nor unsafe	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fairly unsafe	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Very unsafe	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Don't know	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q.9. To what extent do you agree or disagree that your local area is a place where people from different ethnic backgrounds get on well together? (By getting on well together we mean treating each other with respect and consideration). TICK ONE BOX ONLY

Definitely agree <input type="checkbox"/>	Tend to agree <input type="checkbox"/>	Neither agree nor disagree <input type="checkbox"/>	Tend to disagree <input type="checkbox"/>	Definitely disagree <input type="checkbox"/>	Don't know <input type="checkbox"/>	Too few people in local area <input type="checkbox"/>	All the same ethnic background <input type="checkbox"/>
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Q.10. Do you agree or disagree that you can influence decisions affecting your local area? TICK ONE BOX ONLY

Definitely agree <input type="checkbox"/>	Tend to agree <input type="checkbox"/>	Neither agree nor disagree <input type="checkbox"/>	Tend to disagree <input type="checkbox"/>	Definitely disagree <input type="checkbox"/>	Don't know <input type="checkbox"/>
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Q.11. Would you recommend Nottinghamshire as a place to live? TICK ONE BOX ONLY

A great deal <input type="checkbox"/>	To some extent <input type="checkbox"/>	Not very much <input type="checkbox"/>	Not at all <input type="checkbox"/>	Don't know <input type="checkbox"/>
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Q.12. Would you recommend Nottinghamshire as a place to work? TICK ONE BOX ONLY

A great deal <input type="checkbox"/>	To some extent <input type="checkbox"/>	Not very much <input type="checkbox"/>	Not at all <input type="checkbox"/>	Don't know <input type="checkbox"/>
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Q.13. Would you recommend Nottinghamshire as a place to visit? TICK ONE BOX ONLY

A great deal <input type="checkbox"/>	To some extent <input type="checkbox"/>	Not very much <input type="checkbox"/>	Not at all <input type="checkbox"/>	Don't know <input type="checkbox"/>
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Q.14. Would you recommend Nottinghamshire as a place to bring up your family? TICK ONE BOX ONLY

A great deal <input type="checkbox"/>	To some extent <input type="checkbox"/>	Not very much <input type="checkbox"/>	Not at all <input type="checkbox"/>	Don't know <input type="checkbox"/>
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Q.15. Would you recommend Nottinghamshire as a place to fulfil your ambition? TICK ONE BOX ONLY

A great deal <input type="checkbox"/>	To some extent <input type="checkbox"/>	Not very much <input type="checkbox"/>	Not at all <input type="checkbox"/>	Don't know <input type="checkbox"/>
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Q.16. Would you recommend Nottinghamshire as a place to enjoy your later life? TICK ONE BOX ONLY

A great deal <input type="checkbox"/>	To some extent <input type="checkbox"/>	Not very much <input type="checkbox"/>	Not at all <input type="checkbox"/>	Don't know <input type="checkbox"/>
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Q.17. Would you recommend Nottinghamshire as a place to start and grow your business? TICK ONE BOX ONLY

A great deal <input type="checkbox"/>	To some extent <input type="checkbox"/>	Not very much <input type="checkbox"/>	Not at all <input type="checkbox"/>	Don't know <input type="checkbox"/>
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Thinking about your local area, how much of a problem do you think each of the following are?
PLEASE TICK ONE BOX FOR EACH STATEMENT.

	A very big problem	A fairly big problem	Not a very big problem	Not a problem at all	Don't know/ no opinion
Q.18. Noisy neighbours or loud parties	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Q.19. Groups of people hanging around the streets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Q.20. Rubbish or litter lying around	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Q.21. Vandalism, graffiti and other deliberate damage to property or vehicles	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Q.22. People being drunk or rowdy in public places	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Q.23. People using or dealing drugs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Q.24. People being attacked or harassed because of their skin colour, ethnic origin or religion	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Q.25. Abandoned or burnt out cars	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q.26. How do you rate the County Council's website for being able to easily access information about its services? TICK ONE BOX ONLY

Excellent <input type="checkbox"/>	Good <input type="checkbox"/>	Average <input type="checkbox"/>	Poor <input type="checkbox"/>	Don't know/not sure <input type="checkbox"/>
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Q.27. How do you rate the County Council's website for being able to easily complete transactions for its services? TICK ONE BOX ONLY

Excellent <input type="checkbox"/>	Good <input type="checkbox"/>	Average <input type="checkbox"/>	Poor <input type="checkbox"/>	Don't know/not sure <input type="checkbox"/>
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Q.28. Would you be in favour of the Council's printed resident publication 'County Life' being replaced by email or online versions? TICK ONE BOX ONLY

Yes, completely <input type="checkbox"/>	Yes, but with some printed versions made available <input type="checkbox"/>	No <input type="checkbox"/>	Don't know <input type="checkbox"/>
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Q.29. Faced with the difficult decision of increasing Council Tax or further reducing or cutting public services, do you think Council Tax should be increased? **TICK ONE BOX ONLY**

Yes <input type="checkbox"/>	No <input type="checkbox"/>	Don't know <input type="checkbox"/>
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Q.30. Do you think the Council should provide more information about the ways that people can improve their health and wellbeing? **TICK ONE BOX ONLY**

Yes <input type="checkbox"/>	No <input type="checkbox"/>	Don't know <input type="checkbox"/>
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Q.31. Do you agree the Council should limit free or subsidised travel in respect of home to school transport? **TICK ONE BOX ONLY**

Yes <input type="checkbox"/>	No <input type="checkbox"/>	Don't know <input type="checkbox"/>
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Q.32. Are you in favour of the Council supporting people who need care and support to stay independent for as long as possible? **TICK ONE BOX ONLY**

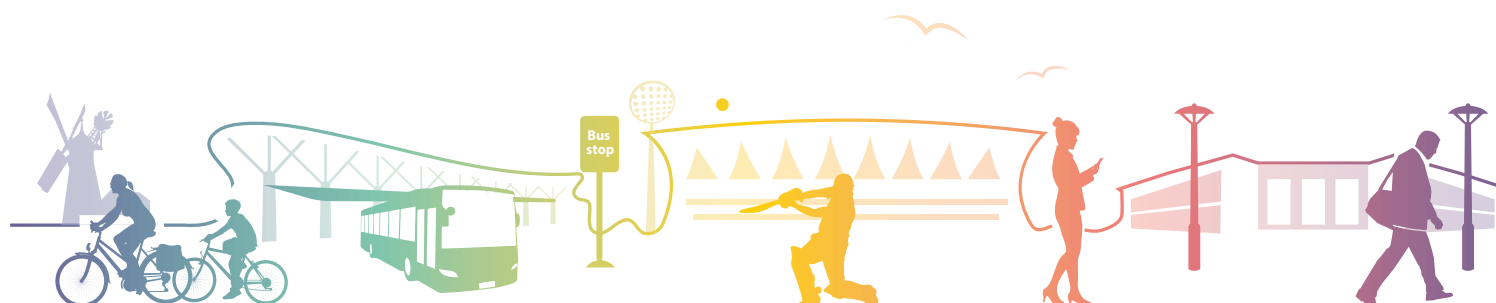
Yes, definitely <input type="checkbox"/>	Yes, to some extent <input type="checkbox"/>	No <input type="checkbox"/>	Don't know <input type="checkbox"/>
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Q.33. Do you think reducing air pollution should be given more of a priority when planning traffic, calming measures? **TICK ONE BOX ONLY**

Yes, definitely <input type="checkbox"/>	Yes, to some extent <input type="checkbox"/>	No <input type="checkbox"/>	Don't know <input type="checkbox"/>
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Q.34. Would you be in favour of the Council operating more commercially to generate more of its own income? **TICK ONE BOX ONLY**

Yes, definitely <input type="checkbox"/>	Yes, to some extent <input type="checkbox"/>	No <input type="checkbox"/>	Don't know <input type="checkbox"/>
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About You

The Council and partners are committed to ensuring that all of its services are delivered fairly and in compliance with its public sector duties within the Equality Act 2010. The questions in this section are voluntary but the more information you provide, then the more we can learn about customers' views of our services.

Q.35. Gender: TICK ONE BOX ONLY

Male ☐

Female ☐

Q.36. What is your age? TICK ONE BOX ONLY

18-24 ☐

45-54 ☐

75+ ☐

25-34 ☐

55-64 ☐

Prefer not to say ☐

35-44 ☐

65-74 ☐

Q.37. What is your current employment status? PLEASE TICK ONE BOX

Employed (Employee/self-employed, working students) ☐

Long term sick or disabled ☐

Unemployed ☐

Retired ☐

Student (not working) ☐

Not working – other ☐

Looking after family/home ☐

Prefer not to say ☐

Q.38. Do you have a long term health problem or disability? TICK ONE BOX ONLY

Yes ☐ Go to Q.39

No ☐ Go to Q.40

Prefer not to say ☐ Go to Q.40

Q.39. Please specify the type of impairment? TICK ALL THAT APPLY AND/OR SPECIFY

Mobility ☐

Vision ☐

Mental Health ☐

Hearing ☐

Learning ☐

Communication ☐

Other ☐ Please specify

Q.40. What is your postcode? This is important as it helps us identify perceptions in different locations. It cannot be used to identify single households. PLEASE PROVIDE POSTCODE BELOW

Postcode:

Q.41. What is your ethnic origin? TICK ONE BOX ONLY

White	English/Welsh/Scottish/Northern Irish/British	<input type="checkbox"/>
	Irish	<input type="checkbox"/>
	Gypsy or Traveller	<input type="checkbox"/>
	Any other White background – please state	<input type="checkbox"/>
Mixed	Black Caribbean & White	<input type="checkbox"/>
	Black African & White	<input type="checkbox"/>
	Asian & White	<input type="checkbox"/>
	Any other Mixed background – please state	<input type="checkbox"/>
Asian/Asian British	Indian	<input type="checkbox"/>
	Pakistani	<input type="checkbox"/>
	Bangladeshi	<input type="checkbox"/>
	Chinese	<input type="checkbox"/>
	Any other Asian background – please state	<input type="checkbox"/>
Black/Black British	Black/Black British	<input type="checkbox"/>
	African	<input type="checkbox"/>
	Caribbean	<input type="checkbox"/>
	Any other Black background – please state	<input type="checkbox"/>
Other ethnic groups	Any other ethnic group – please state	<input type="checkbox"/>
Prefer not to say		<input type="checkbox"/>



Please complete your details below if you would like to be included in the prize draw to win tickets for a group of three for the pantomime **Beauty and the Beast** at Nottingham Theatre Royal on 9 January at 7.15pm.

Name

.....

Email

.....

.....

Phone number

.....



HAVE YOUR SAY ON PUBLIC SERVICES

Email Me provides regular updates about what is happening in Nottinghamshire, including: what's on (events and activities); latest news; flooding advice and information; gritting and winter weather updates, and lots more. You can choose which updates you sign up to and you can unsubscribe at any time.

Q.42. Would you like Nottinghamshire County Council to contact you in the future to keep you informed about its services, consultations and events via email?

Yes ☐

No ☐

If Yes, please provide your name and email:

Name: Email:

Nottinghamshire County Council Citizens' Panel provides an opportunity for you to have your say about services by taking part in surveys, consultations and focus groups.

Q.43. Would you like Nottinghamshire County Council to contact you in the future to provide you with further information about the Citizens' Panel?

Yes ☐

No ☐

If Yes, please provide your name and email:

Name: Email:

Thank you for completing the survey.

Please hand it in at your library or send it back to:

FREEPOST RTCU-CTYJ-XXKA

Residents' Survey, Nottinghamshire County Council, County Hall, Loughborough Road, West Bridgford, Nottingham NG2 7QP

Data Protection

Personal data supplied on this form will be held on computer and will be used in accordance with the Data Protection Act 1998. The information you provide will be used for statistical analysis, management, planning and the provision of services by the County Council. Nottinghamshire County Council will not share any personal information collected as part of this survey.

