

Dear,

Thank you for your recently submitted Freedom of Information Request. I am now able to provide you with the information as supplied by the relevant department, as follows:

**Road name of the road which has received the most complaints for maintenance reasons -
Postcode - # Of Complaints**

Stapleford Lane – Toton (USRN 4910456) : 2016/17 Carriageway and Footway Damage and Pothole Enquiries total = 42 (NG6 6GA)

Road name of the road which has had the most money spent on it's repairs - Postcode - Value of repairs to that road in £'s.

There are a number of answers to this question depending on the type of maintenance repairs being undertaken. There are broadly three types of maintenance practise, which are reactive maintenance (day to day pothole repairs and patching), planned mechanised patching (where the whole process is delivered using plant) and finally more major maintenance involving resurfacing. Sites and details as follows:

Reactive maintenance - Friar Walk, Newton - £18,293 (NG13 8HE)

Mechanised patching - Broadgate Lane, Kelham - £14,329 (NG23 5RT)

Major maintenance - A60 Nottingham Road Mansfield - £225,000 (NG18 4SZ)

If you wish to raise any concerns about the way your request was dealt with, then please write to the Team Manager, Complaints and Information, County Hall, West Bridgford, Nottingham, NG2 7QP or e-mail foi@nottsc.gov.uk quoting the reference number above.

Following this, if you remain dissatisfied, you can ask the Information Commissioner to review your request. However, the Information Commissioner cannot normally make a decision unless you have exhausted the procedure provided by the Council. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113 or 01625 54 57 45
www.ico.org.uk

Kind Regards

Janet Lowe

Complaints, Information & Mediation Officer.
Complaints and Information Team
Resources Department
Nottinghamshire County Council

County Hall, West Bridgford, Nottingham, NG2 7QP

Tel: 01159 774137

Subject: Request into the number of road complaints and

Dear Sir/Madam,

I am writing to request data from Nottinghamshire County Council for the road (including name and/or postcode of the road) most complained about for maintenance reasons e.g. potholes, road surface etc. including the number of complaints it received. I also request data for the road which has had the most money spent on it by the council for repairs.

I request this data for the year 2016/17 and that the data be returned in the following format:

Road name of the road which has received the most complaints for maintenance reasons - Postcode - # Of Complaints

Road name of the road which has had the most money spent on it's repairs - Postcode - Value of repairs to that road in £'s.