

To Whom It May Concern;

Could you please help me out with the following FOI request?

1. In your local authority, on the latest date for which figures were available, how many people paid charges for social care, including those who pay for?

- Home care
- Day care
- Community alarms
- Other non-residential community care services?

(Please give separate figures for each category)

2. How people are currently in arrears of payment of their social care charges?

3. How many people currently have debt management procedures commenced against them by your authority for non-payment of social care charges?

4. How many people have been taken to court to enforce non-payment of social care changes in 2016/17 and 2015/16?

Regards

Further to your request for information under the Freedom of Information Act.

Please see below the data required:

2997 service users were invoiced for Personal Budget Contributions during August 2017. Homecare, Day Centre charges and Telecare Alarms are all billed within the Personal Budget Contributions. I am unable to separate them.

393 service users currently have invoices in arrears for Personal Budget Contributions, and 775 service user who have received Residential care.

826 accounts are currently being dealt with by the Debt Recovery Team for Personal Budget and Residential care invoices.

We have taken to court in 16/17 24 service users were taken to court, and in 15/16 49 were taken to court for non-payment of social care bills.

If you have any queries or concerns about this response then please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

In addition to the this and for future reference Nottingham County Council regularly publishes previous FOIR,s and answers on its website, under Disclosure logs. (see link) <http://site.nottinghamshire.gov.uk/thecouncil/democracy/freedom-of-information/disclosure-log/>

You can use the search facility using keywords.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Team Manager, Complaints and Information Team, County Hall, West Bridgford, Nottingham, NG2 7QP or email [complaints@nottsc.gov.uk](mailto:complaints@nottsc.gov.uk).

If you are not content with the outcome of your complaint or review, you may apply directly to the Information Commissioner for a decision. Generally, the information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the Council. The Information Commissioner can be contacted at:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

Telephone: 0303 123 1113

[www.ico.gov.uk](http://www.ico.gov.uk)

Kindest Regards