

## ICT Cloud Services



These services provide access to a range of centrally managed ICT products and services in our secure private cloud network.

Our services are designed to remove the need for technical expertise and the cost of purchasing and maintaining hardware and hosting from schools. We offer access to more cost effective, value for money off premise solutions using the latest in secure private cloud technologies.

Further support and technical solutions for full disaster recovery can be delivered on request.

### What we offer

- **Remote backup:** provides a secure, encrypted backup and recovery service for data. Remote backup is provided in accordance with IL2 data security requirements.
- **Centrally hosted SIMS:** SIMS databases hosted in our secure private cloud network, to enable classroom access to SIMS where a SIMS server isn't available in school. Fully managed, backed up and upgraded by specialist SIMS technical staff.

### Benefits to your school

- ▶ Low cost, fully scalable, central solutions.
- ▶ Access to latest technology solutions to facilitate administrative efficiencies and communication improvements.
- ▶ Bulk processes carried out at the start of each academic year for changes in user access requirements.
- ▶ Safe and secure remote storage of school files and folders including SIMS data.



#### ICT Service Desk

Tel: 0115 977 2010 option 1

Email: [helpdesk@nottscc.gov.uk](mailto:helpdesk@nottscc.gov.uk)

Webchat: [ictservices.nottscc.gov.uk/news/support/](https://www.nottscc.gov.uk/ictservices/nottscc.gov.uk/news/support/)

### Our pledge

Nottinghamshire ICT Services are committed to providing reliable, sustainable, value for money and assured services to our customers and high quality consultancy, professional services, hardware, technical and support solutions to meet all of your ICT needs.