

Interested in volunteering for the scheme?

If you have the time to spare and would be interested in learning what is involved in becoming a volunteer, contact the scheme co-ordinator for a chat about what you can offer.

Tel: 01623 676093

For further copies of this leaflet or more information about the Hospital Discharge Scheme ring:

(01623) 622515 ext 4020

OR ext 3385

Hospital Discharge Scheme



Volunteers

Contact the Service Information Team if you need the information in a different language or format:

Service Information Team,
Social Services Department, County Hall, West Bridgford, Nottingham NG2 7QP

phone **(0115) 977 4025**

email **communications.ssd@nottscc.gov.uk**

website **www.nottinghamshire.gov.uk**



Hospital Discharge Scheme



Volunteers



INVESTOR IN PEOPLE



2002-2003
Better Access and Mobility
2003-2004
Removing Barriers to Work
2004-2005
Services for Older People

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Nottinghamshire
County Council

Going home from hospital?

Hospital Discharge Scheme

volunteer support service for patients and their carers



Available for
King's Mill Hospital
Mansfield Community Hospital
Ashfield Community Hospital

August 2006

Hospital Discharge Scheme

If you are being discharged from hospital, the thought of coping at home can be worrying. We may be able to help and reduce the risk of having to return to hospital.

Who are we?

The Hospital Discharge Scheme is funded by Nottinghamshire County Council and the NHS. It is run by paid staff and supported with volunteers who will visit you in your home and provide a range of help.

Who are the volunteers?

All our volunteers are police checked and carry a photo identification.

Who is it for?

For patients and their carers in the Mansfield and Ashfield area who are leaving hospital and have little or no support at home.

Is there any charge?

The service is free and confidential.

What help can I get?

The support we provide depends on your individual needs. This can include:

- visiting you on the ward
- receiving you at your home
- delivering your GP letter and paying bills
- collecting prescriptions and prompting medication
- shopping
- light domestic chores and fire-lighting
- feeding pets or walking the dog
- sitting service
- social and emotional support
- food preparation for snacks
- support for carers visiting relatives in hospital

Hospital Discharge Scheme



Volunteers

How long can I have this service?

Usually up to three weeks after leaving hospital.

How do I get this service?

Ask the ward staff or social worker to contact us on your behalf or ring:

(01623) 622515 ext 4020/3385.

What will happen then?

Someone from the scheme will contact you either at home or while in hospital to arrange the support you require.

They will arrange for a volunteer to visit you at home at a convenient time.

Your volunteer will have an identity card with a photograph. Please ensure you check this before allowing anyone into your home.