

## Emergency Duty Team

Wherever you are in the County, in an **emergency** during evenings, weekends or public holidays contact the Nottinghamshire Emergency Duty Team on:

**Telephone: (0115) 844 7333**  
**Minicom: (0115) 844 7338**  
**Fax (0115) 844 7325**

## Tell us what you think

We welcome comments about our services and hope that you are satisfied with the help we provide. If you have problems, please talk first to the County Deaf Team. If you are still not satisfied you can make a formal complaint by contacting:

**Customer Relations Service**  
Melrose House,  
Waverley Street,  
Nottingham NG7 4HF  
Tel: **0845 330 4216**  
Fax: (0115) 979 2250

## Other information

The County Deaf Team have:

- a video in British Sign Language (BSL), about our services called "Social Services for Deaf People"
- separate leaflets about our services to Deaf/Deafened and Hard of Hearing People.



*For the latest information about our services visit:*

[www.nottinghamshire.gov.uk/sensoryimpairment](http://www.nottinghamshire.gov.uk/sensoryimpairment)

### Urdu

اگر آپ کو یہ اشاعت کسی دوسری صورت میں یا اس کا اردو میں ترجمہ چاہیے تو براہ مہربانی سروس انفارمیشن ٹیم سے رابطہ کیجئے۔

### Punjabi

यदि आप इस प्रकाशन को किसी ओर रचना या हिन्दी भाषा में चाहते हैं तो कृपया सर्विस इन्फोरमेशन टीम को सम्पर्क करें

### Hindi

नेकर इमी टिम प्रकाशन हु किमी ओर रचना या पंजाबी भाषा में चाहते हैं तो कृपया सर्विस इन्फोरमेशन टीम को सम्पर्क करें।

Contact us if you would like further copies of this publication, or you need the information in a different language or format:

Service Information Team, Social Services Department, County Hall, West Bridgford, Nottingham NG2 7QP  
phone (0115) 977 4025  
e-mail [communications.ssd@nottsc.gov.uk](mailto:communications.ssd@nottsc.gov.uk)  
website [www.nottinghamshire.gov.uk](http://www.nottinghamshire.gov.uk)



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Nottinghamshire  
County Council

## Deaf children and their families

Information from the County Deaf Team



County  
Deaf  
Team

May 2006

## Who are we?

We are the Nottinghamshire County Council, County Deaf Team.

The County Deaf Team has:

- qualified social workers and social work assistants trained to work with Deaf people and the families/carers
- both Deaf and hearing members of staff
- knowledge about Deaf issues
- signing communication skills
- links with the Deaf Community.



## What do we do?

We can offer:

- environmental equipment e.g. loop systems, vibrating alarm clocks, flashing light doorbells
- support and advice to parents/carers
- assessment for support services, such as: respite care, befriending, sitting services, access to family centres
- referrals for benefits advice
- advice and information about holidays, play schemes, other resources nationally and locally
- contributions to Education Statements
- assessments of the needs of Deaf school leavers.

*For the latest information about our services visit:*

[www.nottinghamshire.gov.uk/sensoryimpairment](http://www.nottinghamshire.gov.uk/sensoryimpairment)

## Who can get help?

Profoundly Deaf/deafened people of all ages and cultures living in the County of Nottinghamshire.

This includes:

- Deaf children and their families
- Deaf parents with hearing children
- Deaf adults
- Deaf people with mental health problems, physical impairment, learning disability or other needs.



## How to get help?

You can contact us at:

**County Deaf Team**  
Mansfield District Office  
Meadow House  
Littleworth, Mansfield  
Nottinghamshire NG18 2TB

Telephone: **(01623) 433433**

Minicom: **(01623) 433653**

Fax: (01623) 433644

Email:

**deaf.team@nottscc.gov.uk**

**Monday to Thursday**  
**9am-5pm**

**Friday**  
**9am-4.30pm**

There is a Duty Officer available:

**Monday to Thursday**  
**11.00am-2.00pm**

**Friday**  
**11.00am-1.00pm**  
**2.00pm-4.00pm**

We can also arrange to visit you at your home.