

What else should I know?

- ContactPoint uses the latest technology to keep the information it stores safe and up-to-date
- The information cannot be copied to a laptop or stored on portable memory devices like cd's or datapens
- You can ask to see the information held about you and your family, and ask for it to be corrected if you believe any information is incorrect
- Professionals who use it will be trained and have their identity and criminal record checked before they are granted access to the system
- There are rules about sharing information that professionals must follow

ContactPoint will be available to services for children, young people and families in Nottinghamshire from October 2009

Want to know more?

A list of Frequently Asked Questions and further information about managing sensitive data can be found at

www.nottinghamshire.gov.uk/nottscyppartnership.htm

Telephone the Customer Service Centre on 08449 808080

or write to the Nottinghamshire ContactPoint management team:

address: Children & Young People's Services
County Hall, West Bridgford,
Nottingham NG2 7QP

or contact DCSF:

address: The Department for Children,
Schools and Families,
Sanctuary Buildings, Great
Smith Street, London
SW1P 3BT

telephone: 0870 000 2288

email: info@dcsf.gov.uk

To find out more about the Government's Every Child Matters Plan visit:

www.everychildmatters.gov.uk/contactpoint


ContactPoint
because every child matters

Information for young people and parents/carers

ContactPoint aims to make sure all children get the help and support they need as early as possible; by making it easier for services to contact each other and work together.





What is ContactPoint?

- ContactPoint is a computer based contacts directory for people who work with children and young people, such as headteachers and doctors
- It is a key part of the Every Child Matters programme to improve outcomes for children


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Why do we need it?

- It can take a long time for a service working with a child to find out who else is helping that child, which means a child could wait a long time to get the help they need
- If services can find out who else is helping the same child quickly, children will be more likely to get the right help at the right time
- If services are in contact with other services it will mean children, young people and their families should only have to provide their information once



What is on it?

ContactPoint will list the name, address and telephone number for:

- ✓ all children and young people in England up to age 18
- ✓ their parents and carers
- ✓ professionals and services working with a child e.g. school, doctor plus other services such as a health visitor
- ✗ ContactPoint will not hold any information such as case notes, details of any medical assessments or exam results.