



Nottinghamshire
County Council

Charges for services

Adult Social Care and Health Department



Extra care
housing

Home care

Meals

Supported
living

Supporting
People

Transport

Direct
payments



valid from
April 2009

This leaflet describes the charges for services arranged by the **Adult Social Care and Health Department of Nottinghamshire County Council**.

The services we charge for are:

- ▶ home care
- ▶ supported living
- ▶ extra care housing
- ▶ transport
- ▶ meals

i We produce a separate booklet called 'Paying to live in a care home in Nottinghamshire' about charges for residential or nursing home care. To get a copy see page 7.

What are the charges?

Standard charge

The standard charge for **home care, supported living** and **extra care housing** is £8.80 per hour.

However, we will offer you a financial assessment to work out the amount you should pay. This amount will vary according to your circumstances (see page 4).

Maximum amount

The maximum amount we charge anyone for home care, supported living and extra care housing is £78.50 per week. You will not pay more than this no matter what your income is or how much care you need.

Fixed charge

Some services have a fixed charge. Everyone pays the same amount for the service they receive.

Transport

We charge a flat rate of **£2.15 a day** for our day services transport.

Meals

The cost of a meal depends on what you have.

- ▶ **Meals at home** – prices start at £2.30. For the full range of options and prices contact the Customer Service Centre (see back page).
- ▶ **Luncheon clubs** – prices vary depending on your meal.
- ▶ **Cafeteria** – you **pay separately** for each item.

i The rates in this leaflet may change. For the latest figures look on our website:
www.nottinghamshire.gov.uk/ch-main-charges

Financial assessments

We carry out a financial assessment to work out how much you will pay for some services. The amount you pay depends on several things including:

- ▶ your income and savings
- ▶ how much care you need
- ▶ whether you have a disability
- ▶ whether you are single or a couple
- ▶ whether you are a carer.

i If you choose not to have a financial assessment you will automatically be charged the maximum amount for the services provided.

Please note that for home care, supported living and extra care housing only:

- ▶ we will not start charging you until we have visited you at home and given you a note of how much the charge will be
- ▶ we will not charge you for the first two weeks of home care if you are receiving it for the first time.

i You can find out more about financial assessments in our leaflet 'Paying for care in your own home' or by visiting our website www.nottinghamshire.gov.uk/financialassessments

Does everyone have to pay?

You do not have to pay any charges if:

- ▶ you receive services after being discharged from compulsory psychiatric care under certain conditions
- ▶ you are suffering from Creutzfeldt Jacob Disease
- ▶ you are assessed for services under the Independent Living Fund (you will pay the ILF contribution instead)
- ▶ you are provided with certain services which are paid for by the NHS.

Contact your key worker if you think you may qualify for exempt services.

If you are paying for Supporting People services and you do not qualify for free services, we may be able to help with the cost. Your Supporting People service provider will give you full details and help you to apply.

What if I can't afford to pay?

In special circumstances we may be able to reduce your charge. For example if you have high disability costs and you get certain disability benefits, or if you have exceptional outgoings or high levels of debt.

Ask the person who did your community care assessment about this.

We will offer you welfare rights advice to make sure that you get all the social security benefits that you are entitled to.

Direct payments

If you receive direct payments to buy your home care, you will pay the same amount towards this as you would pay if the council provided the service.

i For more information about direct payments ask for our leaflet 'Direct payments for adults' or visit our website www.nottinghamshire.gov.uk/directpaymentsadults

More information

The following leaflets give more information on the services mentioned in this leaflet:

- ▶ Paying for care in your own home
- ▶ Direct payments for adults
- ▶ Fairer charging for services for adults with learning disabilities
- ▶ Meals at home
- ▶ Extra care housing

For information on care home charges see our booklet:

- ▶ Paying to live in a care home

All of our leaflets are available from the Customer Service Centre (see back cover) or from our website: www.nottinghamshire.gov.uk/socialcarehealthpublications

You can also get more information about our services on our website www.nottinghamshire.gov.uk/social_care

Changes to social care - increasing choice and control

We are working towards people having more choice and control over their social care. This includes giving service users a personal budget based on their needs. You will know how much money you are entitled to and will be in control of how that money is spent. For more information on how social care is changing see our website:

www.nottinghamshire.gov.uk/puttingpeoplefirst



Urdu

آگر آپ اس اشاعت کو کسی اور صورت میں ' یا اس کا اردو
ترجمہ چاہتے ہیں تو براہ مہربانی کسٹمر سروس سینٹر
سے رابطہ کیجئے۔

Hindi

यदि आपको यह प्रसन्न किसे दूसरी फॉर्मेट या
हिन्दी भाषा में चाहिए तो कृपया आप कस्टमर
सर्विस सेंटर से संपर्क करें।

Punjabi

ਜੇਕਰ ਇਹ ਪ੍ਰਕਾਸ਼ਨ ਤੁਹਾਨੂੰ ਕਿਸੀ ਦੂਸਰੀ
ਫੋਰਮੈਟ ਜਾਂ ਪੰਜਾਬੀ ਭਾਸ਼ਾ ਵਿੱਚ ਚਾਹੀਦਾ ਹੈ ਤਾਂ
ਤੁਸੀਂ ਕਸਟਮਰ ਸਰਵਿਸ ਸੈਂਟਰ ਨੂੰ ਸੰਪਰਕ ਕਰੋ

Polish

Proszę o kontakt z Customer
Service Centre jeżeli chciałby
Państwo uzyskać tą publikację w
innym formacie lub po polsku.

Contact us if you need the information in a
different language or format:

Customer Service Centre, PO Box 9320,
Nottingham. NG15 5BL

phone **08449 80 80 80**

Calls cost 3p/min from BT landlines. Mobile costs may vary.

e-mail **customerservice.centre@nottscc.gov.uk**

website **www.nottinghamshire.gov.uk**



INVESTOR IN PEOPLE



Published by Nottinghamshire County Council

Printed by Design, Publications & Print

Design by Information Team, Adult Social Care and Health
Department

Photos from www.photolibrary.nhs.uk

Ref: ASCH/094e/04.09