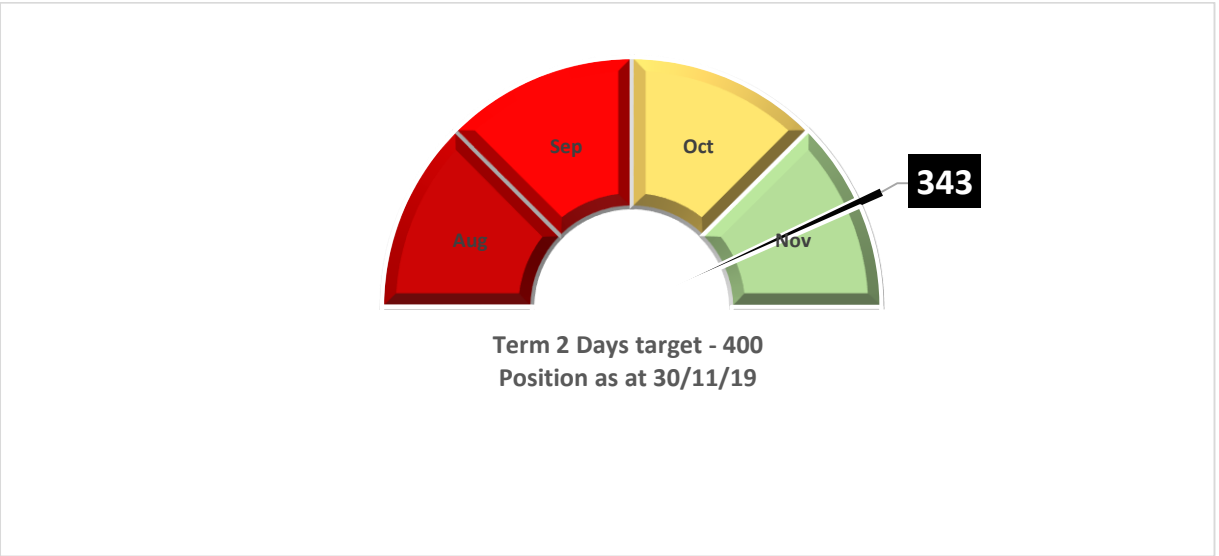


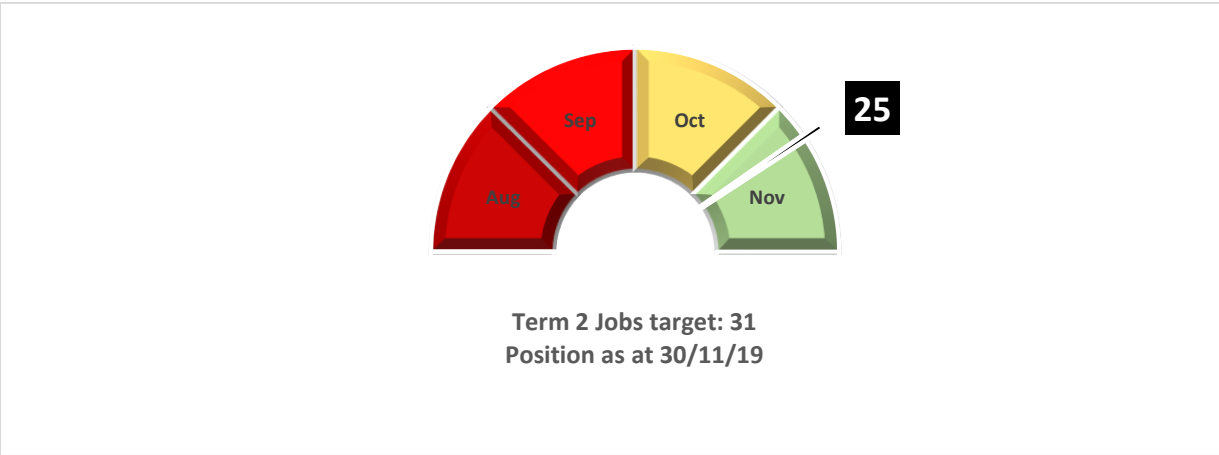
Internal Audit Performance - Term 2

Appendix 1

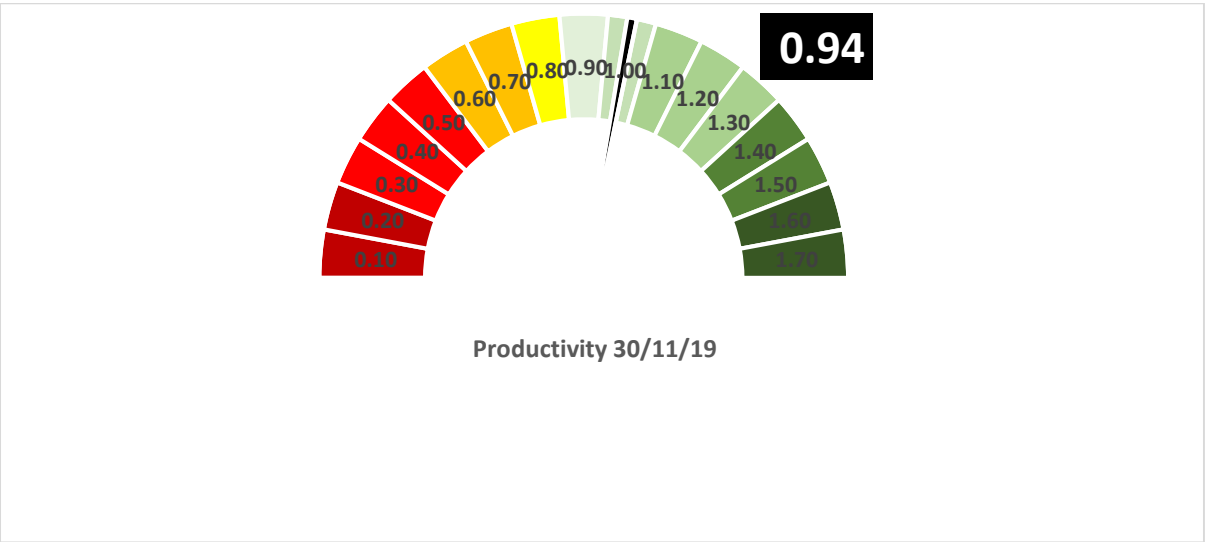
Term 2 – Inputs – Days Delivered



Term 2 – Outputs – Jobs Completed



Term 2 – Productivity Indicator



Key Performance Indicators

Performance Measure/Criteria	Target	Outcome in Term 2
1. Risk-aware Council		
Completion of Termly Plan – Days	90%	✗86%
- Jobs	90%	✗80%
Regular progress reports to:		
- Departmental Leadership Teams	1 per term	✓Completed
- Corporate Leadership Team	1 per term	✓Completed
- Governance & Ethics Committee	1 per term	✓Completed
Publication of periodic fraud/control awareness updates	2 per annum	✓Counter Fraud Progress Report – Dec 2019
2. Influential Audit Section		
Recommendations agreed	95%	✓100%
Engagement with the Transformation agenda	Active in 5 key projects during the year	✗Active in 2 so far in 2019/20
3. Improved internal control & VFM		
Percentage of Priority 1 & Priority 2 recommendations implemented	75%	✗55% Priority 1 ✓81% Priority 2
(as at January 2020 update for 2017/18 actions)		
4. Quality measures		
Compliance with the Public Sector Internal Audit Standards (PSIAS)	Compliance achieved	✓Head of Internal Audit's self-assessment against PSIAS for 2018/19
Positive customer feedback through Quality Control Questionnaire (QCQ) scores	Feedback good or excellent (where a score of 1 is excellent and a score of 2 is good)	✓1.5