

Update from Nottingham University Hospitals NHS Trust

September 2014

Further to attendance at the Joint Health Scrutiny Committee in December 2013 and the Intoxicated Patients Review that followed, the Joint City and County Health Scrutiny Committee recommended the following to Nottingham University Hospitals NHS Trust (NUH):

- 1) Funds should be identified to allow the High Volume Service User Nurse role to be continued permanently within NUH
- 2) Robust information on alcohol abuse and intoxication as a contributing factor in Emergency Department attendance should be captured
- 3) The views of patients on how the behaviour of intoxicated patients has impacted upon them should be captured and used to inform the development of Emergency Department services

NUH has considered each of the recommendations and is pleased to respond to them in turn, as follows:

- The High Volume Service User Nurse role post is a secondment that has been extended for a second year in 2013/14. At present, this secondment arrangement ceases at the end of May 2015. Discussions are currently taking place within NUH to extend the secondment or make this post into a permanent position, given its success and impact to date
- Such information on alcohol abuse and intoxication attendances to our Emergency Department are already captured to allow detailed analysis to take place and trends to be monitored. We have collected data on high volume service users (which includes alcohol-related attendances) since 2012. Data is available by month, day and age range for attendances and admissions which are alcohol related from 2009-2014. Please see attached information
- NUH (via our High Volume Service User Nurse) would be pleased to undertake a piece of work to allow us to gain a better understanding of how the behaviour of intoxicated patients affects other patients, visitors and staff.

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