

12 June 2012**Agenda Item: 8****REPORT OF THE CHAIRMAN OF JOINT CITY AND COUNTY HEALTH
SCRUTINY COMMITTEE****INTEGRATED HEALTH AND SOCIAL CARE DISCHARGE PROJECT****Purpose of the Report**

1. To introduce an update on the Integrated Health and Social Care Discharge Project. Representatives of Nottingham. Representatives of Nottingham University Hospitals (NUH), Nottinghamshire County Council Adult Social Care, Nottingham City Council Adult Social Care and Productive Nottinghamshire will attend today's meeting to update the committee on the outcomes achievements and lessons learned from phase 1 of this project and the outcomes and timescales.

Information and Advice

2. Representatives of NUH and its partners previously attended the Joint Health Committee on 13 December 2011 when they presented an Overview of the Integrated Care Transfers Project, which is a component of the Productive Nottinghamshire programme. The committee heard how NUH had engaged in a data gathering process in the summer of 2010 themed around 'what is your patient waiting for today' in all medical and surgical wards. This resulted in a reduction of 750 waits to 260 in 12 months; a 66% reduction. Further to this internal waits project NUH shared the knowledge and experience from reducing internal waits in order to contribute to reducing *external* waits through an integrated health and social care discharge project.
3. The project made rapid progress covering a wide range of work including: the redesign of existing processes by frontline staff, improvement and refinement of the process and data quality as well as flexible working.
4. The immediate benefits included: patients being assessed by the right person first time, Social Workers feeling that they are part of the multi-disciplinary team again, faster response to assessments and clear and timely escalation routes for any issues or delays.
5. Next steps for this project included rolling out the new way of working across NUH and hospital based social care teams (tailored to each new cohort of wards), a reduction in the number of assessment forms to be used, weekly data reports

showing themes of waits and improvements made, identifying opportunities to reduce the number of patients directly admitted to a new care home from NUH.

6. Members agreed to receive an update on this project six months after this briefing.

RECOMMENDATION/S

- 1) That the Joint City and County Health Committee consider and comment on the information provided.

Councillor Mel Shepherd
Chairman of Joint City and County Health Scrutiny Committee

For any enquiries about this report please contact: Martin Gately, Scrutiny Co-ordinator – 0115 9772826

Background Papers

Nil

Electoral Division(s) and Member(s) Affected

All