

REPORT OF THE SERVICE DIRECTOR, YOUTH, FAMILIES AND CULTURAL SERVICES**2014 VISITOR SATISFACTION SURVEY AT RUFFORD COUNTRY PARK****Purpose of the Report**

1. To inform the Committee of the outcome of the 2014 annual visitor satisfaction survey at Rufford Abbey Country Park.

Information and Advice

2. The outcome of the 2014 annual visitor satisfaction survey at Rufford Abbey will be provided through a short presentation at the Committee meeting.
3. Members will have the opportunity to ask questions following the presentation.

Other Options Considered

4. The Country Parks Service chooses to undergo annual external inspections and quality surveys in order to help to benchmark the quality of the visitor offer and to maintain high standards.

Reason/s for Recommendation/s

5. To bring to the attention of the Committee the success of Nottinghamshire's busiest country park site in terms of meeting visitors' expectations.

Statutory and Policy Implications

6. This report has been compiled after consideration of implications in respect of crime and disorder, finance, human resources, human rights, the NHS Constitution (Public Health only), the public sector equality duty, safeguarding of children and vulnerable adults, service users, sustainability and the environment and ways of working and where such implications are material they are described below. Appropriate consultation has been undertaken and advice sought on these issues as required.

RECOMMENDATION/S

- 1) That the outcome of the 2014 annual visitor satisfaction survey at Rufford Abbey Country Park be noted.

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Constitutional Comments

7. As this report is for noting only, no Constitutional Comments are required.

Financial Comments (KLA 17/11/14)

8. There are no financial implications arising directly from this report.

Background Papers and Published Documents

Except for previously published documents, which will be available elsewhere, the documents listed here will be available for inspection in accordance with Section 100D of the Local Government Act 1972.

Survey of Visitors August 2014 – Rufford Abbey Country Park

Electoral Division(s) and Member(s) Affected

All.

C0522