

Health or social care lead area	info required from health or social care?	subject	summary (please refer to self assessment for detail)	QUESTION	Current answer	Number of characters	Website	Real Life Story
Health	health	Demographics		Data A				
Health	health	Cancer Screening		data B				
Health	health	Wider health		Data C				
Health	health	Mortality		data D				
Health	health	Observatory		Data E				
Health	health	Hospital use		Data f				
Health	health	Continuing Care		Data G				
n/a		Observatory		Data H, I and J				
n/a		Observatory		Data K, L, M				
n/a		Observatory		Data N,O				
n/a		Observatory		Data P				
health	health	QOF register	What does the QOF register ask for? Is it ALL LD or people with moderate LD etc? need wording here to match against known prevalence data	A1	LD registers for Nottinghamshire reflect prevalence as well as being stratified in the required data set, namely age, complexity (complex or profound) autism spectrum disorder and ethnicity. GREEN			
health	health	Screening - OBESITY/CARDIO/DIABETES AND EPILEPSY	assume this can only be completed if data available?	A2	In Nottinghamshire we have data about the percentage of PWLD having accessed services around obesity, cardio vascular disease, diabetes, asthma, epilepsy and dysphagia. We also have the comparative data for the general population. This data can be broken down to CCG area and Individual GP Practice. This will be built into the Miquet query next year to break down into Area Teams AMBER			
health	health	annual health checks	% undertaken and whether registers have been validated	A3	IHAL will complete this data, however locally we would be RAG as AMBER			
health	health	HAPs	% of patients with a HAP (according to GP data gathered at Annual health checks) and evidence of them containing specific health improvement targets	a4	There is inconsistency across Nottinghamshire with regards to the number of PWLD receiving health checks. The ranges flows from 36% in Bassetlaw to 76% in Mansfield. The primary and acute LD nurses delivered health action plan training to a number of supported living providers / residential care homes for people with LD. Anecdotal evidence from the health facilitators suggest that a large number of patients do have health action plans, however, this is currently not recorded and data collated. A new template is still being developed which will be completed as part of the annual health check and feed into the HAP in future. RED			

should the first 2 sentences of this be in answer above?

health	health	SCREENING - CERVICAL/BR EAST/BOWEL	no's of people screened in LD and comparative data	a5	We are able to identify people with a learning disability that are screened against the non-learning disabled population, however, we plan to scrutinise this further throughout 2014/15. In Bassetlaw the Primary Care LD Facilitator held a health screening event. People with a LD, their families, carers and support staff were invited to attend. Nottinghamshire CCG's are aware of the people declining some screening services, some CCG's and have held a local screening event and will be looking into further actions that need to take place to improve on this. they continue to use the DVD that was disigned to expalin the importance of screening. AMBER			
health	health	communicati on between healthcare prof	Primary care communication of LD status to other healthcare proff	A6	There is no automatic process for ensuring that information regarding LD status is passed from GPs to other healthcare professionals. However, the majority of patients are known to health facilitators who liaise with acute liaison nurses in the hospitals and ensure LD status is known and appropriate support provided. LD awareness training has also been provided to county health partnership staff. An increase in sharing across System One has definitely improved communication with other teams and professionals involved. Nottinghamshire have adopted the new 5 Communication Standards, every GP and specialist dental services practice have a copy of the new communication resource. The resource is also available on the several CCG internet. AMBER			
health	health	LD liaison func	function and known LD activity data/formal reporting	A7	Acute liaison function in place and working to ensure transition of patients across sites and shared communication documents. Both the Acute and Primary Care LD Facilitators deliver training together. They work directly with patients through their pathways across primary and acute care. They attend the LD partnership board and better health group. In Bassetlaw the LD Facilitator also put on a LD cancer screening event in June 2014. GREEN			

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ation tool
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someone
has an

health	health	NHS commissioned primary and community care	Access to universal services for people with LD (NOT specialist)	A8	Many of the services listed can evidence examples of reasonable adjustments and tailoring their approach to the needs of their individual patients. However it would be hard to quantify how many of these were due to a learning disability. Dentistry recently presented at the LD Partnership Board to update on developments of a new dentistry service for LD patients. The LD Partnership will continue to work with the Area team to create mechanisms for understanding the quality of this work. Training continues to encourage services to consider service improvements and ways to make reasonable adjustments for PWLD. AMBER			
health	criminal justice/offender health services		knowledge of no's of people with LD in CJS (including secure hospital where alt to prison?) - annual health checks/training etc.	A9	Evidence suggests 7% of the prison population, and a greater number in the criminal justice system have learning disabilities. East Midlands Health and Justice team are piloting an enhanced LD screening tool at HMP Foston hall and HMP Sudbury – this enhanced tool identifies broader issues – including acquired brain injury and LD as well as the Asperger's spectrum: this is currently being evaluated before being rolled out across all 16 prisons, work is also arising from this to identify referral pathways. LD is also a key part of the liaison and diversion programme, where those in contact with criminal justice and where they are identified as having LD are signposted out into appropriate non custodial provision. Development required. Some developing pathways ie HMP Whatton have been funded and will be further evaluated before rolling out across region. Prisoners and young offenders with LD have had an annual health check which generates a health action plan, or are scheduled to have one in the coming 6 months AMBER			
social care	CHC AND CCG COMMISSIONED AND social care	% of care packages reviewed	reviews for social care and people 100% health funded and health commissioners re secure hospital reviews	B1	Reviews take place informally and formally. Informal reviews will be kept in case notes - smaller changes to care packages can be made and recorded this way. Formal reviews will be kept as Episodes and 73.3% of FACS eligible service users had a formal review and this was based on community care or OT review. Overwhelmingly reviews will take place face to face. In a small number of cases a telephone review will take place in very straightforward cases where a service user is a regular attendee at a day service who will on an on-going basis raise any concerns with the local CLDT. All service users covered by the Transforming Care programme (AKA Winterbourne View) had an externally commissioned specialist (Positive Behaviour Support Consultancy) who co-ordinated reviews for everyone in long-stay hospitals. A list of all NHS funded care packages is monitored and 89% of packages were reviewed either by a clinician or their named social worker in 2013/14. Person centred planning is in place for all patients and where possible providers are expected to involve patients and their families/carers in all decisions about their care. AMBER	1151	http://www.pbsconsultancy.net/	hospital in 2011. He undertook treatment including completing work with relevant professionals including; Psychology, Speech and Language Therapist and Occupational Therapy. In May 2013 he was involved in his Person-Centred Review and was found ready to move on from hospital. A supported housing placement was found and BT began transition work with his new community support provider. He moved in Sept 2013 where he has maintained his tenancy so far successfully.

social care	CHC AND CCG COMMISSONERS AND social care	contract compliance	number of contracts held and number reviewed in 13/14 (or last 12 months) - overview of contracts held and process for review	B2	The majority of Nottinghamshires health and social care commissioned services for PWLD have an annual contract and regular service reviews which are reported to the Nottinghamshire Group (a sub group of the Governing Body) and through to social care via the Service Director for Personal Care and Support in Older Adults who sits on the Nottinghamshire Group. For residential care the Council only contracts for new work with providers who have passed a checking process via an accreditation procedure. All the LD residential homes have had a Quality Audit in the last 3 years and frequency of audit is based on risk so all the homes that are rated high risk will have had their audits first. Health and social care staff can record concerns and Market Development Officers will use this information to collate issues with care providers to tackle in annual business reviews or to take more urgent compliance action immediately. RED			?
HEALTH	HEALTH - CCG COMMISSIONERS	MONITORING OF FOUNDATION TRUSTS	SUPPORT TO ACHIEVE FOUNDATION STATUS AND MONITORING ONCE REACHED FOUNDATION STATUS	B3	Fully compliant - we have a comprehensive awareness of NHT works towards gaining Foundation Trust Status. GREEN			
SOCIAL CARE	CHC AND CCG COMMISSONERS AND social care	SAFEGUARDING	information about the safeguarding board but also provider info required - all providers can demonstrate operating within safeguarding frameworks and have assured their board safeguarding is a priority. we are working with stuart and tina on making safeguarding personal include mr m as a trainer.	B4	The Nottinghamshire Safeguarding Adults Board (NSAB) is responsible for implementing Notts strategy. The Safeguarding Partnership has been set up in addition to the NSAB and has four standing sub-groups which contribute to the overall strategy and business plan : Communications, Training, Quality Assurance and Serious Case Review . In addition to the Board, a countywide safeguarding adult partnership has over 40 organisations, service users and carers who come together to advise the Board, participate in safeguarding developments and disseminate information across the County. Contracts ensure Providers abide by the Safeguarding Board's policies and procedures and this is checked at quality audit in relation to staff training and understanding, as well as when safeguarding alerts are received. In January 2014 the independent chair of the NSAB attended Partnership Board to update it on progress. Notts is a participant in Making Safeguarding Personal which is motivated by the need to understand what works well in supporting adults at risk of, or who have experienced, abuse or neglect. A service user from the learning disability is part of the NSAB and is developing easy read information about safeguarding. GREEN	http://www.nottinghamshire.gov.uk/caring/adultsocialcare/backgroundsupport/safeguardingadults/	Mr. Y was attacked after refusing to hand over his phone to two men who had befriended him in a busy local pub. An organisation funded by the Council - Smile! Stop Hate Crime (SSHC) became involved after being approached by his support worker. Mr Y told SSHC that Police did not deal with his theft very well. SSHC and Mr. Y took this up with the Police and now his case is used in Police training.	

SOCIAL CARE	CHC AND CCG COMMISSIONERS AND social care	training and recruitment	provider services - evidence they include people with LD in training and recruitment (need 90% to go amber - not sure how we evidence the %)	B5	In overall terms contracts with Providers state service users must be able to influence staff recruitment and other matters that affect them directly. Service user feedback is required as part of the providers quality monitoring system and carer and SU feedback is sought by the Council when undertaking quality reviews. Carers attend Supported Living Provider Forums to ensure carer involvement in practice development - one carer attended to lead a workshop on his own experiences. All staff who work for the county council, and this will include staff working in universal services such as libraries, have mandatory induction which includes disability awareness and have regular appraisals and if required further equality awareness training is available in E-learning or audio format. AMBER		http://www.nottinghamshire.gov.uk/caring/adultsocialcare/somewherealive/supportedliving/slpf/slpfanding/documents-links-presentations/?entryid168=279795	One Provider has the Recruitment Troop - a group of people supported nationally to review the recruitment processes and produced a number of tools to support a personalised recruitment process. 3 service users in Notts, supported by their family members, used these processes to form a recruitment panel when they first moved into their supported accommodation to support the management panel in choosing
SOCIAL CARE	CHC AND CCG COMMISSIONERS AND social care		Commissioners ensure providers recruitment and staff management based on dignity and respect - LD specific services and universal services	B6	To be answered by service users and carers			
SOCIAL CARE	SOCIAL CARE	STRATEGIES AND EIA		B7	The Council is committed to equality in the delivery of services and in the employment of its workforce. A list of Equality Impact Assessments and the business case attached that have been completed are available on the Council's website. Information was available on the public website of Equality Impacts considered as part of the 2013/14 Budget Proposals - 14 assessments are available that could affect service users with a learning disability. Disability is one of the protected characteristics within the EIA. The JSNA includes information about the local needs of people with a learning disability. Joint Commissioning plans are shared with the LD partnership board for annual approval of action plans and update on progress. GREEN		http://www.nottinghamshire.gov.uk/thecouncil/democracy/equalities/egia/	
SOCIAL CARE	CHC AND CCG COMMISSIONERS AND social care	COMMISSIONERS ENSURE PROVIDERS CHANGE PRACTICE DUE TO COMPLAINTS /WHISTLE BLOWING	EVIDENCE THAT 50%/90% OF COMMISSIONED PRACTICE & CONTRACTS REQUIRE EVIDENCE OF IMPROVED PRACTICE.	B8	Whistle blowing and complaints policies, and the requirement to deliver continuous improvement are all included in contracts for providers. Contracts also require Quality Assurance processes that include the need to seek service user feedback. As part of improving and monitoring quality of support 62 visits in 2013/14 were made to supported living providers to undertake audits, respond to specific issues and to complete Action Plans for Providers to raise quality. In residential care the Council has a referral system where a Quality Monitoring Officer can investigate if one complaint applies to other service users in the home and if so an Action Plan will be put in place for the home. Something about our complaints procedure and results (also health) GREEN			of processes, including using a Quality Management System, that put the Service User at the heart of processes and ensure that the Contracts Manager reviews all complaints/compliments/suggestions/comments on at least a quarterly basis to identify trends to make improvements and incorporate longer term issues into the annual Service Strategy.

SOCIAL CARE	CHC AND CCG COMMISSIONERS AND social care	MCA & DOLS	N/A - will be sourced from nationally available data sets.	B9	N/A - will be sourced from nationally available data sets.			
SOCIAL CARE	CHC AND CCG COMMISSIONERS AND social care	joint working	joint governance and monitoring and formal partnerships/pooled budgets between health and social care	c1	The Council and the CCG's are working towards the implementation of a Pooled Budget in 2015/16 for patients with learning disabilities/autism who attract s117 funding. We are currently operating as an aligned budget so we can assess any potential impact of a pooled budget. Community Learning Disability Teams are integrated with staff such as Social Workers, LD Nurses and SALT working alongside each other. The Winterbourne Programme has been jointly managed throughout with Project Management being shared, a monthly Project Board and joint meetings at an operational level between social care staff, the Healthcare Trust and CCG. The Health and Wellbeing Board for Nottinghamshire includes reps from the CCG's, County Council, NHS England and Healthwatch Nottinghamshire. There is an integrated commissioning group to look at issues relating to learning disability, mental health and autism where health and social care can work together. GREEN	http://www.nottinghamshire.gov.uk/caring/yourhealth/developing-health-services/health-and-wellbeing-board/		
SOCIAL CARE	SOCIAL CARE + indicators	transport and amenities	people with LD having access to reasonably adjusted services to help them maintain social networks changing places	c2	The Council funds a third sector organisation to work with service users, schools, public services and wider organisations such as supermarkets to reduce bullying and develop safer places for service users to visit. Changing places toilets are available in all areas of Nottinghamshire. Consultation events with supported living providers have taken place to further sharpen Provider's work to improve independence of service users, reduce the reliance of paid support and increase use of everyday community facilities. In the south of the county the bus operator NCT's drivers have all recently undertaken disability awareness training. GREEN	648 http://www.nottinghammencap.org.uk/What-We-Do/smile-stop-hate-crime.html	I use the bus. It is good. The bus stops when I stand at a bus stop. I use the number 10 bus and go to town on it. I can go on my own. The bus says out loud what the next stop is so I know when to get off. This is good as I cannot see that well and carry a stick with me. The drivers are mostly friendly.	
						https://www.nctx.co.uk/customer-services/information-centre/what-accessibility-training-do-your-drivers-receive/		
SOCIAL CARE	SOCIAL CARE + indicators	arts and culture	people with LD having access to reasonably adjusted services to help them participate fully	c3	Service users access arts and culture through day activities in internal and independent day services, purchased with a Personal Budget. Voluntary Groups can bid for money from the Nottinghamshire Arts Fund and the criteria includes ensuring accessibility. Access more broadly is provided across a range of voluntary and private organisations offering film, theatre, music, exhibitions etc. For example Nottingham Contemporary offers bespoke artist led workshops and free gallery talks for a broad range of groups with additional support needs. The Capital One Arena has an accessibility policy that includes 'Attitude Is Everything' who improve disabled people's access to live music by working in partnership with audiences, artists and the music industry to implement a charter of best practice. GREEN	http://www.nottinghamplayhouse.co.uk/your-visit/access/	My wife and I are part of an history group, we are friends of Papplewick Pumping Station we help out at events, Being members means that we get to go on trips to other steam engines. Sometimes other volunteers from the pumping station pick us up or we catch a bus and make our own way there. I like being part of this group because you get to see things that the public don't.	

SOCIAL CARE	SOCIAL CARE + indicators	sports and leisure	people with LD having access to reasonably adjusted services to help them participate fully loads of stuff I gave to Cath last year plus newark leisure centre stuff	c4	There are a range of resources available at Sport Nottinghamshire including practical tips to promote equality and the IRIS Project that offers one to one support. Local district councils provide specific access to sports facilities for disabled people, including those with a learning disability. A variety of other community groups, also provide spotting activity, either to help people watch sport or take part. Nottingham Forest Football Club has a Disabled Supporters Policy that makes specific reference to learning disability. Arnold Leisure Centre has a range of accessible adjustments to enable people with disabilities to access the centre. GREEN	http://www.nottinghamforest.co.uk/Tickets/disabled_supporters_policy.aspx	I have just moved to Sutton and went to watch Stags play at Mansfield FC. I couldn't go on my own so a member of staff from home took me. I find it hard to catch buses these days so we had to go in a taxi. We brought tickets on the day; we queued to buy the tickets but didn't have to wait long so I was OK. Once we had our tickets they opened a special door to let us in - I have a walking stick - so we didn't have to go with everyone else pushing and shoving. They got us seats at the front so it was easy to get in without people pushing. It was great, they played ok but not great.. When the match was over we could leave through a door where there were not loads of people pushing to get out. I want to go again, it was easy to do with support and I felt safe at the ground.
						http://www.gedling.gov.uk/leisure/leisurecentres/accessibilityinformation/#d.en.33228	
SOCIAL CARE	SOCIAL CARE + indicators	employment	local and national targets met - employment activity linked to commissioning intent for future	c5	I-Works is funded to support service users with a learning disability into employment. In 2013/14 it was working with 138 people for Intensive Support (where we work with service users out in the community), 369 for Contact Support - (where we are available to them for support, and are aware they are in employment) and 23 in Project Support - (where they attend a project we run - working towards paid employment). The Council supports a range of projects and partnerships to promote employment for service users. For example Project Search and the NHS: students from Foxwood Academy (school for young people with Special Educational Needs) spend a school year working within different departments in NHS hospitals (e.g. - Linen services, Outpatients, Retail catering, Cleaning, Logistics, Medical equipment, Human resources etc). We have recently been nominated for an NHS award for partnership working. We help support the students to transition into paid work and continue on job support indefinitely. 7.2% of service users with a LD in Notts LD are in paid employment compared to East Midland Average of 4.9%, England Average 6.8% and Similar Local Auth. Av 6.2%. GREEN	http://www.nottinghamshire.gov.uk/living/jobs/support-and-advice/employment-and-disability/	GH attended I-work Cafe to learn catering skills and customer service. He gained experience in how to work in a catering environment. I-Work helped him pass his food hygiene certificate and then marketed GH to local catering retail businesses. I-Work supported GH in interview. I-Work supported the employer in the best way to work with GH. We worked with GH on site to learn the job and work routines. I-Work regularly check with GH and employer that all is in order, and visit to make sure everything is OK.

SOCIAL CARE	CHC AND CCG COMMISSIONERS AND social care	effective transitions	EHC plans, pathways and involvement across health and social care	C6	<p>There is a county-wide LA Transitions Team and it currently has a caseload of 202 young people. The Transitions Team ensure they have attendance at yr9 school review for anyone with a statement/EHC plan who may need support from adult social care in the future. This establishes the link between the young person, their family and the team. Nottinghamshire was a pilot authority for undertaking and devising EHC's. The Transitions Team will ensure there is effective transition planning with the service user, family and circle of support as well more generally offering support to carers/families including carers assessments and young carers assessments. The Council ensures timely Community Care Assessments and Support Plans are made to establish eligibility for Adult Services and identify a personal budget and appropriate services. The Transition Team has established links with education and health as well as between adult and children's services at all levels to ensure as smooth a transition as possible. In Nottinghamshire the Children's Integrated Commissioning Hub provides co-ordination and a single point of accountability for children and young people's health and wellbeing related commissioning. It works to align and pool commissioning resources on behalf of Clinical Commissioning Groups, Public Health and NHS England. GREEN</p>	1358	http://www.nottinghamshire.gov.uk/caring/adultsocialcare/backgroundsupport/becoming-an-adult/ and http://www.nottinghamshire.gov.uk/caring/youngpeople/developing-health-services/childrenscommissioning/	<p>Miss R and her brother Mr T both have profound physical and learning disabilities (including significant health needs) and are cared for by their grandparents. Miss R is 18 at the beginning of 2015 and Mr T will be 17. The siblings have suffered many losses in their lives including the death of both parents, and as a result have a very close bond. One gets distressed if they are without the other for significant periods of time. Whilst work is being done to support each young person to develop their independence it is recognised that any separation, even short term, needs to be managed gradually. As a result the Transitions Social Worker has worked with the Childrens Disability Team, Childrens short breaks services, Continuing Health Care and the accredited CSE provider for the area to ensure continuing for both individuals. The CSE provider has agreed to work</p>
SOCIAL CARE	public health, Commissioning	Involvement in service planning and decision making	carer support/strategy/carers involved in provider service development cse evidence of co-production in LD specific and universal services ldpb, cse, provider forum and numerous carers groups	c7	<p>Nottinghamshire has a Learning Disability Partnership Board and this is a key forum for health and social care, providers, service users and carers to meet, discuss, debate and make decisions around services. A new system for involving service users meant reps were elected by their peers who they were held more tightly accountable to. The Partnership Board will take up issues of co-production in LD and universal services. For example a carer rep was tasked by the Board to discuss with Newark District Council putting a Changing Places toilet and hydrotherapy pool in a newly commissioned leisure centre. The Council undertook a major tender for supported living services and consulted with carers and service users over the type of services wanted and used Working Together for Change processes. The Empower and Enable project, using the Think Local Act Personal model, worked with providers, service users and a user-led organisation - Disability Notts - to find ways to support service users to be more involved in producing their Support Plan after the Personal Budget had been assessed. Current savings proposals out for consultation have been translated into easy read and made available on the Partnership Board Website. GREEN</p>		http://www.disabilitynottinghamshire.org.uk/wp-content/uploads/2014/01/Strategic-Plan-A3-2014-2017-v5.pdf	<p>We were asked to be part of the tender from the beginning. We said what we thought was a good service and what we said was included in the questions, I felt involved. The group all had their say and were supported really well and our ideas were used as well as the carers at the big meeting. We could get our ideas over to people and they listened.</p>

							http://www.nottscounty.org/Libraries/Local/734/Docs/2014%20Board/march%2020th%202014/5%20%20LD%20-%20What%20we%20Said%20We%20Would%20Do%2020.3.14.pdf	
							http://www.nottinghamshire.gov.uk/caring/adultsocialcare/somewheretolive/supportedliving/slpf/slpflanding/documents-links-presentations/?entryid168=279795	
SOCIAL CARE	public health, CCG and social care commissioners	Carer satisfaction rating	Carer satisfaction rating. To be answered by family carers	c8	To be answered by family carers			
SOCIAL CARE	CHC AND CCG COMMISSIONERS AND social care	carers	Overall rating to be completed by IHAL (DOH)	c9	Overall rating to be completed by IHAL (DOH)			

Self Assessment element

THE RED/AMBER/GREEN ASSESSMENT FRAMEWORK MUST BE REFERRED TO TO ENSURE PROPER COMPLETION OF EACH AREA
THIS IS SIMPLY A SUMMARY TO ENSURE ALL AREAS ARE COVERED.

ALL AREAS HAVE A SPACE FOR EVIDENCE AND SERVICE USER STORIES

Where social care has been written in red as lead - I am happy to collate and input info BUT that I need info and input (and poss some help understanding requirements!) from health colleagues.
IN ALL QUESTIONS specific sections of the health equalities framework or NHS/SC or PH outcomes framework are referred to.(or Winterbourne req.) - any info you hold here - please pass on to me ASAP

	2013/14	2014/15	Notes
1 LD QOF register in primary care	LD registers for Nottinghamshire reflect prevalence as well as being stratified in the required data set, namely age, complexity (complex or profound) autism spectrum disorder and ethnicity. GREEN	LD registers for Nottinghamshire reflect prevalence as well as being stratified in the required data set, namely age, complexity (complex or profound) autism spectrum disorder and ethnicity. GREEN	
2 Screening - People with learning disability are accessing disease prevention, health screening and health promotion in each of the following health areas: Obesity, Diabetes, Cardio vascular disease and Epilepsy	In Nottinghamshire we have data about the percentage of PWLD having accessed services around obesity, cardiovascular disease, diabetes, asthma, epilepsy and dysphagia. We also have the comparative data for the general population. This data can be broken down to CCG area and Individual GP Practice. This will be built into the Miquet query next year to break down into Area Teams AMBER	In Nottinghamshire we have data about the percentage of PWLD having accessed services around obesity, cardiovascular disease, diabetes, asthma, epilepsy and dysphagia. We also have the comparative data for the general population. This data can be broken down to CCG area and Individual GP Practice. AMBER	
3 Annual Health Checks and Annual Health Check Registers	Overall 67% of annual health checks were completed county wide. 4 of the 6 CCGs increased the number of health checks undertaken AMBER	IHAL will complete this based on relevant data. There is inconsistency across Nottinghamshire with regards to the number of PWLD receiving health checks. The ranges flows from 36% in Bassetlaw to 76% in Mansfield. WHITE	R- less than 50% A- 50-69% G - over 70%

4	Health Action Plans	Anecdotal evidence from the health facilitators suggest that a large number of patients do have health action plans, however, this is currently not recorded and data collected. A new template has been devised which will be completed as part of the annual health check and feed into the HAP in future. RED	The primary and acute LD nurses delivered health action plan training to a number of supported living providers / residential care homes for people with LD. Anecdotal evidence from the health facilitators suggest that a large number of patients do have health action plans, however, this is currently not recorded and data collated. A new template is still being developed which will be completed as part of the annual health check and feed into the HAP in future. RED	R- less than 50% A- 50-69% G - over 70%
5	Screening - Comparative data of people with learning disability vs. similar age cohort of non-learning disabled population in each health screening area for cervical, breast and Bowel screening	We are able to identify people with a learning disability that are screened against the non-learning disabled population, however, we plan to scrutinise this further throughout 2013/14. A DVD explaining the importance of bowel screening has been developed for use by people with a learning disability in Nottingham. AMBER	IHL will complete this data, based on screening numbers. We are able to identify people with a learning disability that are screened against the non-learning disabled population, however, we plan to scrutinise this further throughout 2014/15. In Bassetlaw the Primary Care LD Facilitator held a health screening event. People with a LD, their families, carers and support staff were invited to attend. Nottinghamshire CCG's are aware of the people declining some screening services, some CCG's and have held a local screening event and will be looking into further actions that need to take place to improve on this. they continue to use the DVD that was disigned to expalin the importance of screening. WHITE	Numbers to inform RAG rating have not been supplied.

<p>Primary care communication of learning disability status to other healthcare providers</p> <p>6</p>	<p>There is no automatic process for ensuring that information regarding LD status is passed from GPs to other healthcare professionals. However, the majority of patients are known to health facilitators who liaise with acute liaison nurses in the hospitals and ensure LD status is known and appropriate support provided. LD awareness training has also been provided to county health partnership staff. AMBER</p>	<p>There is no automatic process for ensuring that information regarding LD status is passed from GPs to other healthcare professionals. However, the majority of patients are known to health facilitators who liaise with acute liaison nurses in the hospitals and ensure LD status is known and appropriate support provided. LD awareness training has also been provided to county health partnership staff. An increase in sharing across System One has definitely improved communication with other teams and professionals involved. AMBER</p>	
<p>Learning disability liaison function or equivalent process in acute setting</p> <p>7</p>	<p>Acute liaison function in place and working to ensure transition of patients across sites and shared communication documents. Working groups have been formed to develop and identify training needs and this has been fed back to The Trust. The Acute Liaison nurses (ALN) are from different trusts and work across different sites but work together and share good practice. The LD healthcare facilitators and the ALNs attend the Better health group LD PB sub group to ensure links are maintained and partnership working is supported across the area. GREEN</p>	<p>Acute liaison function in place and working to ensure transition of patients across sites and shared communication documents. Both the Acute and Primary Care LD Facilitators deliver training together. They work directly with patients through their pathways across primary and acute care. They attend the LD partnership board and better health group. In Bassetlaw the LD Facilitator also put on a LD cancer screening event in June 2014. GREEN</p>	

<p>Reasonable adjustments in 8 primary care</p>	<p>Many of the services listed can evidence examples of reasonable adjustments and tailoring their approach to the needs of their individual patients. However it would be hard to quantify how many of these were due to a learning disability. AMBER</p>	<p>Many of the services listed can evidence examples of reasonable adjustments and tailoring their approach to the needs of their individual patients. However it would be hard to quantify how many of these were due to a learning disability.</p> <p>Dentistry recently presented at the LD Partnership Board to update on developments of a new dentistry service for LD patients. The LD Partnership will continue to work with the Area team to create mechanisms for understanding the quality of this work. Training continues to encourage services to consider service improvements and ways to make reasonable adjustments for PWLD. Nottinghamshire has adopted the 5 new communication standards and every GP and specialist dentist has a copy of the new communication resource which is also available on CCG internet. AMBER</p>	
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<p>Offender Health & the Criminal Justice System</p>	<p>Currently offender health commissioners don't yet have informed representation of the views and needs of people with learning disability or autism either in custody suites or prisons. A health needs assessment is being undertaken in Nottinghamshire police custody suites(to support the transfer of commissioning responsibility) and also refreshing soem health needs assessments in prisons to focus specifically on LD bneeds. prisoners in Notts are assessed for LD (either by health or educational teams in prison) and prison healthcare providers receive LD awareness training. When assessed as having an LD prisoners will get Annual health checks. Some prisons also have easy read info available. RED</p>	<p>Evidence suggests 7% of the prison population, and a greater number in the criminal justice system have learning disabilities. East Midlands Health and Justice team are piloting an enhanced LD screening tool at HMP Foston hall and HMP Sudbury – this enhanced tool identifies broader issues – including acquired brain injury and LD as well the Asperger's spectrum: this is currently being evaluated before being rolled out across all 16 prisons, work is also arising from this to identify referral pathways. LD is also a key part of the liaison and diversion programme, where those in contact with criminal justice and where they are identified as having LD are signposted out into appropriate non custodial provision. Development required. Some developing pathways ie HMP Whatton have been funded and will be further evaluated before rolling out across region. Prisoners and young offenders with LD have had an annual health check which generates a health action plan, or are scheduled to have one in the coming 6 months RED</p>	
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<p>10 Regular Care Review</p>	<p>Information on every contact with service users is recorded but not collated but in the majority of cases, needs and therefore service provision will be reviewed several times during the year. Small changes to personal budgets, reflecting minor changes in need can be made without a full review. 77% of service users with a learning disability receiving services from Nottinghamshire county council had a formal scheduled review in 12/13. All reviews are face to face but data includes people in supported employment or who have had OT contact during the year for whom a formal Self Directed Support review will not have been completed but a service review from the provider will have. All service users in long stay hospitals have received a formal review in the last twelve months. RED</p>	<p>Reviews take place informally and formally. Informal reviews will be kept in case notes - smaller changes to care packages can be made and recorded this way. Formal reviews will be kept as Episodes and 73.3% of FACS eligible service users had a formal review and this was based on community care or OT review. Overwhelmingly reviews will take place face to face. In a small number of cases a telephone review will take place in very straightforward cases where a service user is a regular attender at a day service who will on an on-going basis raise any concerns with the local CLDT. All service users covered by the Transforming Care programme (AKA Winterbourne View) had a externally commissioned specialist (Positive Behaviour Support Consultancy) who co-ordinated reviews for everyone in long-stay hospitals. A list of all NHS funded care packages is monitored and 89% of packages were formally reviewed either by a clinician or their named social worker in 2013/14. Person centred planning is in place for all patients and where possible providers are expected to involve patients and their families/carers in all decisions about their care. AMBER</p>	<p>based on information from other authorities last year we have raised our status from red to amber as included informal reviews. The definition of review is very unclear.</p>
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11	Contract compliance assurance	<p>All residential care homes have had a quality audit within the last three years. Where standards were not being met, action plans were put in place and repeat visits made to ensure compliance. Ten of 16 supported living providers have been quality audited in the last 12 months with plans to complete the remaining 6 within the next six months. From April 2014, all contracted providers services will receive an annual quality review. In addition, further quality visits in response to concerns raised as well as reviews of individual service users are undertaken in residential and supported living settings. Accreditation of day service and res care. Annual review meetings are held between the CCGs and the Healthcare Trust as well as monthly contract meetings. RED</p>	<p>The majority of Nottinghamshire's health and social care commissioned services for PWLD have an annual contract and regular service reviews which are reported to the Nottinghamshire Group (a sub group of the Governing Body) and through to social care via the Service Director for Personal Care and Support in Older Adults who sits on the Nottinghamshire Group. For residential care the Council only contracts for new work with providers who have passed a checking process via an accreditation procedure. All the LD residential homes have had a Quality Audit in the last 3 years and frequency of audit is based on risk so all the homes that are rated high risk will have had their audits first. Health and social care staff can record concerns and Market Development Officers will use this information to collate issues with care providers to tackle in annual business reviews or to take more urgent compliance action immediately. RED</p>	<p>R- less than 90% A- 90-99% G - 100%</p>
12	Assurance of Monitor Compliance Framework for Foundation Trusts	<p>Fully compliant we have a comprehensive awareness of NHT work towards Foundation Trust status. Commissioners review Nottinghamshire Healthcare Trust's and Nottingham University Hospitals' performance against the Monitor Compliance Framework. The dashboard forms part of the monthly report to the CCG Board. GREEN</p>	<p>fully compliant - we have a comprehensive awareness of NHT works towards gaining Foundation Trust Status. GREEN</p>	

<p>Assurance of safeguarding for people with learning disability in all provided services and support</p> <p>13</p>	<p>Nottinghamshire Safeguarding Adults Board - members-independent chair, statutory organisations, CQC & the voluntary sector. Annual reports to the H&W board, County Council elected members and the Police and Crime Commissioner. Annual audit of safeguarding arrangements using the DH SAAF. Strategic plan to focus actions. Each statutory organisation has its own internal safeguarding governance arrangements and regular feedback is provided at quarterly board meetings. A wider safeguarding Partnership of over forty organisations, service users and carers, come together to advise the Board, participate in safeguarding developments, and act as a conduit for dissemination of information across the County. All contracts require providers to work in accordance with Notts safeguarding policy and this is checked at quality audit in relation to staff training and understanding, as well as when safeguarding alerts are received. Safeguarding reports are brought to the LD partnership Board. GREEN</p>	<p>The Nottinghamshire Safeguarding Adults Board (NSAB) is responsible for implementing Notts strategy. The Safeguarding Partnership has been set up in addition to the NSAB and has four standing sub-groups which contribute to the overall strategy and business plan : Communications, Training, Quality Assurance and Serious Case Review . In addition to the Board, a countywide safeguarding adult partnership has over 40 organisations, service users and carers who come together to advise the Board, participate in safeguarding developments and disseminate information across the County. Contracts ensure Providers abide by the Safeguarding Board's policies and procedures and this is checked at quality audit in relation to staff training and understanding, as well as when safeguarding alerts are received. In January 2014 the independent chair of the NSAB attended Partnership Board to update it on progress. Notts is a participant in Making Safeguarding Personal which is motivated by the need to understand what works well in supporting adults at risk of, or who have experienced, abuse or neglect. A service user from the learning disability is part of the NSAB and is developing easy read information about safeguarding. GREEN</p>	
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<p>14 Training and Recruitment - Involvement</p>	<p>Council contracts state that service users must be able to influence staff recruitment and other matters which affect them directly. Service user feedback is required as part of the providers quality monitoring system and carer and SU feedback is sought by the council when undertaking quality reviews. There is evidence of service users being involved in staff recruitment in the healthcare trust, a service user social enterprise group being involved in provider quality audits and in choosing their support providers as part of an established commissioning process within NCC. Service users are involved in training for LD staff around person centred approaches. The healthcare Trust have also used service users to develop training videos and undertaken awareness training across generic health services to enable better access and service delivery to people with learning disabilities. Carers have attended provider forums to share good and bad practice with a view to continuous learning and improvement. Sus are currently developing a resource pack for healthcare professionals around communication. AMBER</p>	<p>In overall terms contracts with Providers state service users must be able to influence staff recruitment and other matters that affect them directly. Some staff from Notts cc Service user feedback is required as part of the providers quality monitoring system and carer and SU feedback is sought by the Council when undertaking quality reviews. Carers attend Supported Living Provider Forums to ensure carer involvement in practice development - one carer attended to lead a workshop on his own experiences. All staff who work for the county council, and this will include staff working in universal services such as libraries, have mandatory induction which includes disability awareness and have regular appraisals and if required further equality awareness training is available in E-learning or audio format. AMBER</p>	
<p>15 Dignity and respect</p>	<p>The dignity challenge is a key component of social care and health contracts and providers are expected to evidence how they meet the dignity challenge as part of the quality audits. Tender applications and quality audits focus on values of providers. While this has not been specifically tied to the way providers recruit staff, it is implicit in all contracts. All NHS recruitment includes compassion, dignity and respect in the specification AMBER</p>	<p>Answered by service users and carers - whether they feel that providers of service treat them with dignity and respect. Last year this was a question for commissioners to answer about whether they required providers to treat people with dignity and respect. AMBER</p>	

<p>Local Authority Strategies in relation to the provision of support, care and housing are the subject of Equality Impact Assessments and are clear about how they will address the needs and support requirements of people with learning disabilities.</p>	<p>NCC's wider strategy is currently out for consultation; a high level EIA has been undertaken and will be updated and published following consultation. Disability is one of the protected characteristics within the EIA. Business cases affecting the delivery of care and support services have equality impact assessments, the published ones since 2010 can be seen using the link below, new business cases are about to be released for consultation, all of which have had EIA. Health and Social Care strategy (Improving Lives in Nottinghamshire) 2009-14 . H&W strategy is currently being consulted on. The JSNA includes information about the local needs of people with a learning disability. Joint Commissioning plans are shared with the LD partnership board for annual approval of action plans and update on progress. An easy read version of the H&W strategy is being developed. NCC housing strategy for people with a learning disability was consulted on throughout it's development. GREEN</p>	<p>The Council is committed to equality in the delivery of services and in the employment of its workforce. A list of Equality Impact Assessments and the business case attached that have been completed are available on the Council's website. Information was available on the public website of Equality Impacts considered as part of the 2013/14 Budget Proposals - 14 assessments are available that could affect service users with a learning disability. Disability is one of the protected characteristics within the EIA. The JSNA includes information about the local needs of people with a learning disability. Joint Commissioning plans are shared with the LD partnership board for annual approval of action plans and update on progress. GREEN</p>	
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<p>Commissioners can demonstrate that all providers change practice as a result of feedback from complaints, whistle blowing experience.</p>	<p>All providers are contractually required to have whistle blowing policies, complaints policies and deliver continuous improvement. Quality assurance processes include the need to review complaints and evaluate them in relation to service delivery. Providers are also required to seek service user views as part of their quality assurance process. Evidence of this is required in quality audits. Safeguarding concerns are brought to the attention of commissioners and CQC by staff in provider services and all providers have to evidence staff have been trained in whistle blowing procedures.</p>	<p>Whistle blowing and complaints policies, and the requirement to deliver continuous improvement are all included in contracts for providers. Contracts also require Quality Assurance processes that include the need to seek service user feedback. As part of improving and monitoring quality of support 62 visits in 2013/14 were made to supported living providers to undertake audits, respond to specific issues and to complete Action Plans for Providers to raise quality. In residential care the Council has a referral system where a Quality Monitoring Officer can investigate if one complaint applies to other service users in the home and if so an Action Plan will be put in place for the home. Something about our complaints procedure and results (also health)</p>	
<p>Mental Capacity Act & Deprivation of Liberty</p>	<p>Contracts require providers to fully comply with MCA/DOLS and have relevant policies in place. Audit checks for MCA/DOLS compliance and existence of policies and evidence of staff training for all the homes. Where deficiencies are identified, action plans are generated by the providers to improve. Guidance is given & action plans are followed up to ensure full compliance. Training has been provided by NCC and both residential and supported living provider forums have addressed the issues. Providers routinely refer for DOLs assessments. Not all providers are yet routinely embedding the MCA in all practice. AMBER</p>	<p>SAF states will be completed from national data. WHITE</p>	

<p>Effective Joint Working</p>	<p>Nottinghamshire has a joint health and wellbeing board. Integrated commissioning groups across health and social care meet on a regular basis and have joint action plans covering all service user groups with specific plans for people with learning disabilities and people with autism. Priorities are agreed by and progress against is monitored and reported to the LD partnership Board and the H&W board. The Winterbourne project is being jointly project managed by health and social care, with a joint project board meeting monthly and plans are being explored to develop pooled budgets to ensure services for people with complex needs and/or challenging behaviours are appropriately met.</p> <p>GREEN</p>	<p>The Council and the CCG's are working towards the implementation of a Pooled Budget in 2015/16 for patients with learning disabilities/autism who attract s117 funding. We are currently operating as an aligned budget so we can assess any potential impact of a pooled budget. Community Learning Disability Teams are integrated with staff such as Social Workers, LD Nurses and SALT working alongside each other. The Winterbourne Programme has been jointly managed throughout with Project Management being shared, a monthly Project Board and joint meetings at an operational level between social care staff, the Healthcare Trust and CCG. The Health and Wellbeing Board for Nottinghamshire includes reps from the CCG's, County Council, NHS England and Health watch Nottinghamshire. There is an integrated commissioning group to look at issues relating to learning disability, mental health and autism where health and social care can work together which feed into the H&W joint plans.</p> <p>GREEN</p>	
<p>Local amenities and transport</p>	<p>Transport and travel services- Currently County Wide travel training and confidence skills available to young people who are vulnerable - 140 students with an LD being travel trained currently. Support plans and contracts focus on helping people to become more independent and be able to access the community. Changing places toilets are currently available in all districts across Nottinghamshire as well as in Nottingham city. Further developments are being planned in two districts. GREEN</p>	<p>The Council funds a third sector organisation to work with service users, schools, public services and wider organisations such as supermarkets to reduce bullying and develop safer places for service users to visit. Changing places toilets are available in all areas of Nottinghamshire. Consultation events with supported living providers have taken place to further sharpen Provider's work to improve independence of service users, reduce the reliance of paid support and increase use of everyday community facilities. In the south of the county the bus operator NCT's drivers have all recently undertaken disability awareness training. AMBER</p>	<p>Bassetlaw transport issue - Partnership board reduced this from green to amber</p>

21	Arts and Culture	<p>As well as being a key area of support for people accessing social care funding, access to the local community, including arts and leisure is more universally provided for people with learning disabilities by local voluntary services as well as local business. Examples can be found across many cinemas, theatres, football clubs, etc. throughout the county a small selection of which can be seen by accessing the weblinks below.</p> <p>GREEN</p>	<p>Service users access arts and culture through day activities in internal and independent day services, purchased with a Personal Budget. Voluntary Groups can bid for money from the Nottinghamshire Arts Fund and the criteria includes ensuring accessibility. Access more broadly is provided across a range of voluntary and private organisations offering film, theatre, music, exhibitions etc. For example Nottingham Contemporary offers bespoke artist led workshops and free gallery talks for a broad range of groups with additional support needs. The Capital One Arena has an accessibility policy that includes 'Attitude Is Everything' who improve disabled people's access to live music by working in partnership with audiences, artists and the music industry to implement a charter of best practice.</p> <p>GREEN</p>	
22	Sports and Leisure	<p>Local district councils provide specific access to sports facilities for disabled people, including those with a learning disability. A variety of other community groups, also provide spotting activity, either to help people watch sport or take part. Again this is widespread across the county with some examples being shown below. Accessing sport and leisure activities is also part of general support planning.</p> <p>GREEN</p>	<p>There are a range of resources available at Sport Nottinghamshire including practical tips to promote equality and the IRIS Project that offers one to one support. Local district councils provide specific access to sports facilities for disabled people, including those with a learning disability. A variety of other community groups, also provide spotting activity, either to help people watch sport or take part. Nottingham Forest Football Club has a Disabled Supporters Policy that makes specific reference to learning disability. Arnold Leisure Centre has a range of accessible adjustments to enable people with disabilities to access the centre.</p> <p>GREEN</p>	

<p>supporting people with learning disabilities into employment</p> <p>23</p>	<p>after 3 yrs of exceeding targets Nottinghamshire dropped to 7.3% of people with an LD in work in 12/13 - still exceeding the comparator average of 7.2% nationally and 5.3% in the east midlands. Plans going forward into 14/15 include the continuation of our iworks team which support people with learning disabilities into employment. Employment, voluntary work etc. is always explored within individuals support plans and providers are encouraged to maximise individuals' potential to find work. An internship scheme for Nottinghamshire young people with learning disabilities has led to employment success for four of the five participants so far. Project Search was launched in January 2012 and gives people with conditions such as Asperger's, Down's Syndrome and autism work experience opportunities at the City Hospital, Nottingham. It is an initiative involving Nottinghamshire County Council, Nottingham University Hospitals Trust and special school Foxwood Academy in Bramcote, which is funding the project. AMBER</p>	<p>I-Works is funded to support service users with a learning disability into employment. In 2013/14 it was working with 138 people for Intensive Support (where we work with service users out in the community), 369 for Contact Support - (where we are available to them for support, and are aware they are in employment) and 23 in Project Support - (where they attend a project we run - working towards paid employment). The Council supports a range of projects and partnerships to promote employment for service users. For example Project Search and the NHS: students from Foxwood Academy (school for young people with Special Educational Needs) spend a school year working within different departments in NHS hospitals (e.g. - Linen services, Outpatients, Retail catering, Cleaning, Logistics, Medical equipment, Human resources etc). We have recently been nominated for an NHS award for partnership working. We help support the students to transition into paid work and continue on job support indefinitely. 7.2% of service users with a LD in Notts LD are in paid employment compared to East Midland Average of 4.9%, England Average 6.8% and Similar Local Auth. Av 6.2%. GREEN</p>	
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<p>Effective Transitions for young people</p>	<p>Nottinghamshire is a pathfinder site for the SEHC plans. From September 2013 all new referrals have been offered a SEHC plan and 31 families are currently working on this. A new transitions team set up within social care sits in adult services and works alongside children's services which is strengthening pathways within transition services. The new children's commissioning hub, working on behalf of all 6 CCGs, NCC and public health, will streamline commissioning and avoid duplication. Through joint working, the hub will focus on delivering the best outcomes and highest quality of service for children, young people and families whilst making the best use of available resources.</p> <p>AMBER</p>	<p>Transitions Team ensure they have attendance at yr9 school review for anyone with a statement/EHC plan who may need support from adult social care in the future. This establishes the link between the young person, their family and the team. Nottinghamshire was a pilot authority for undertaking and devising EHC's. The Transitions Team will ensure there is effective transition planning with the service user, family and circle of support as well more generally offering support to carers/families including carers assessments and young carers assessments. The Council ensures timely Community Care Assessments and Support Plans are made to establish eligibility for Adult Services and identify a personal budget and appropriate services. The Transition Team has established links with education and health as well as between adult and children's services at all levels to ensure as smooth a transition as possible. In Nottinghamshire the Children's Integrated Commissioning Hub provides co-ordination and a single point of accountability for children and young people's health and wellbeing related commissioning. It works to align and pool commissioning resources on behalf of Clinical Commissioning Groups, Public Health and NHS England. GREEN</p>	
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<p>Community inclusion and Citizenship</p> <p>25</p>	<p>Contracts specifically require providers to help service users engage with the community through things such as paid and voluntary work, participation in elections, develop relationships with neighbours and join community groups. Contracts also require providers to support service users to maintain contact with friends and family and in develop new friendships. Issues around community inclusion are addressed in the quality frameworks. The JSNA refers to hate crime as a concern of carers and service users which was flagged up by the partnership board. NCC fund a service dedicated to raising awareness of hate crime towards people with learning disabilities (smile stop hate crime project).</p> <p>AMBER</p>	<p>No similar question asked this year</p>	
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<p>People with learning disability and family carer involvement in service planning and decision making including Personal budgets</p>	<p>service users and carers are involved in shaping tenders for new services, all commissioning plans are consulted on through the learning disability partnership board. Service users are able to do their own support planning and a tool has been developed to support them with this. All providers involve service users and carers in designing their own support and services, a requirement of the contract which is tested as part of the quality audits. Feedback from carers and service users is also included in quality audits. Service users with a learning disability are also involved in some more universal services such as the safeguarding board and the NHS Trust's Sherwood hospitals LD steering group. Feedback from big health days goes to improve universal health services for people with Learning disabilities. GREEN</p>	<p>Nottinghamshire has a Learning Disability Partnership Board and this is a key forum for health and social care, providers, service users and carers to meet, discuss, debate and make decisions around services. A new system for involving service users meant reps were elected by their peers who they were held more tightly accountable to. The Partnership Board will take up issues of co-production in LD and universal services. For example a carer rep was tasked by the Board to discuss with Newark District Council putting a Changing Places toilet and hydrotherapy pool in a newly commissioned leisure centre. The Council undertook a major tender for supported living services and consulted with carers and service users over the type of services wanted and used Working Together for Change processes. The Empower and Enable project, using the Think Local Act Personal model, worked with providers, service users and a user-led organisation - Disability Notts - to find ways to support service users to be more involved in producing their Support Plan after the Personal Budget had been assessed. Current savings proposals out for consultation have been translated into easy read and made available on the Partnership Board Website. GREEN</p>	
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27 Family Carers	<p>NCC systematically collects and analyses data pertaining to the number of carer assessments, reviews and services received by carers. The data is available by service area, age and locality. The Carers' Implementation Group (CIG) is responsible for monitoring and ensuring the successful implementation of the Integrated Commissioning Carers' Strategy and Action Plan 2013- 2014 which was fully consulted on. The CIG includes 6 carer reps who are also members of other carer groups. LD services regularly engage carers in individual support planning and there is evidence of involvement in wider service planning e.g. de-registering. AMBER</p>	<p>Answered by family carers - this is a general carer satisfaction rating rather than whether data is collected as last year. AMBER</p>	
		Overall rating to be completed by IHAL (DOH)	