

REPORT OF THE DIRECTOR OF PUBLIC HEALTH**PUBLIC HEALTH SERVICES PERFORMANCE AND QUALITY REPORT FOR HEALTH
CONTRACTS****Purpose of the Report**

1. This report provides a summary of the performance and quality data relating to the Public Health (PH) contracts that are commissioned by Nottinghamshire County Council (NCC) for the period April to September 2014 (quarters one and two, 2014/15).

Background

2. The PH contract and performance team continue to receive performance and quality data in relation to all the PH contracts.
3. The PH contract and performance team continue to manage a schedule of contract review meetings with all providers, where all Performance Indicators within the service specification for the services are reviewed and monitored. Action plans to rectify under or over performance are developed with the providers.

Information and Advice

4. The team has reviewed the format of previous reports in order to streamline what is reported.
5. The team has worked with PH Policy Leads to identify a suite of Key Performance Indicators, for each contract, whose performance reflects the overall performance of the contract.
6. The revised Report identifies whether the providers performance in relation to the Key Performance Indicators are improving / whether there is no change / if improvement is required from the last quarter in the 'status' column.
7. Also included in the Report are columns stating their performance in quarters 1 and 2, the cumulative total, annual target and the percentage of the annual target that has been met.
8. A summary of the providers' performance and actions that are being taken, if underperformance, has been reported is also included.

9. A table showing the number of Complaints, Serious Incidents and Freedom of Information Requests made in quarter 2 is reported on page four.

Key Issues

10. Three main areas of concern are shown in relation to:
- Tobacco Control – Four week smoking quitter figure; GPs, Community Pharmacists, New Leaf and Bassetlaw Stop Smoking Service.
 - Obesity Prevention and Weight Management Services
 - Seasonal Mortality
11. A summary of the issues and actions that are being taken is included in the Report.

Statutory and Policy Implications

12. This report has been compiled after consideration of implications in respect of crime and disorder, finance, human resources, human rights, the NHS Constitution, the public sector equality duty, safeguarding of children and vulnerable adults, service users, sustainability and the environment and ways of working and where such implications are material they are described below. Appropriate consultation has been undertaken and advice sought on these issues as required.

Financial Implications

13. Robust performance and quality reporting ensures that financial implications are monitored and reviewed effectively to minimise financial risk to the council.

Implications in relation to the NHS Constitution

14. Regard has been taken to the NHS Constitution together with all relevant guidance issued by the Secretary of State in formulating the recommendation.

Public Sector Equality Duty implications

15. Monitoring of the contracts ensures providers of services comply with their equality duty.

Implications for Service Users/Safeguarding of Children and Vulnerable Adults Implications

16. The performance and quality monitoring and reporting of contracts is a mechanism for providers to assure commissioners regarding patient safety and quality of service.

RECOMMENDATION

The recommendations are:

17. To note the progress made in the reporting and formatting of the Report.

18. That the Public Health Committee receives the report and notes the performance and quality information provided in the report.

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Constitutional Comments

19. Because this report is for noting only, no Constitutional Comments are required.

Financial Comments (KAS 12/01/2015)

20. There are no financial implications arising from this report.

Background Papers and Published Documents

None

Electoral Divisions and Members Affected

All