

**13 July 2021****Agenda Item: 6****REPORT OF THE CHAIRMAN OF HEALTH SCRUTINY COMMITTEE****EAST MIDLANDS AMBULANCE SERVICE PERFORMANCE****Purpose of the Report**

1. To introduce a briefing on the performance of the East Midlands Ambulance Service.

**Information**

2. The Health Scrutiny Committee receives regular briefings on the work of the East Midlands Ambulance Service (EMAS), particularly in relation to performance issues.
3. Representatives of the East Midlands Ambulance Service, Richard Henderson, Chief Executive and Greg Cox, General Manager for Nottinghamshire will attend the Health Scrutiny Committee meeting to present information and answer questions as necessary.
4. The various categories of call and associated response time targets are detailed below:
  - Category one is for calls about people with life-threatening injuries and illnesses. These will be responded to in an average time of seven minutes.
  - Category two is for emergency calls. These will be responded to in an average time of 18 minutes.
  - Category three is for urgent calls. In some instances you may be treated by ambulance staff in your own home. These types of calls will be responded to at least nine out of 10 times within 120 minutes.
  - Category four is for less urgent calls. In some instances you may be given advice over the telephone or referred to another service such as a GP or pharmacist. These less urgent calls will be responded to at least 9 out of 10 times within 180 minutes.
5. A presentation from EMAS on performance is attached as an appendix to this report.
6. Members will wish to indicate when they would like EMAS representatives to return for further scrutiny of their services.

## **RECOMMENDATION**

That the Health Scrutiny Committee:

- 1) Consider and comment on the information provided.
- 2) Schedule further consideration.

**Councillor Sue Saddington**  
**Chairman of Health Scrutiny Committee**

**For any enquiries about this report please contact: Martin Gately – 0115 977 2826**

## **Background Papers**

Nil

## **Electoral Division(s) and Member(s) Affected**

All