

## Appendix A

### Adult Social Care and Health Committee Performance update: Quarter 4 2016/17

For Nottinghamshire, the performance data available at the end of quarter 4 2016/17 is reported. The most recent data for national average is reported, where available. Where Nottinghamshire performance meets or exceeds the latest national performance information, this is highlighted by the emboldened boxes. Key: (p) = provisional data; (+) = better than previous value; (-) = worse than previous value; (=) = same as previous value; (n/a) = not comparable to previous value

| National Key Performance Indicator |  |  |  |  |  |  |  |  |  |  |  |  |  | Nottinghamshire |     |       |            |        |                   |                         |                 | Comparator Data     |                     |                     |                            |                  |         |
|------------------------------------|--|--|--|--|--|--|--|--|--|--|--|--|--|-----------------|-----|-------|------------|--------|-------------------|-------------------------|-----------------|---------------------|---------------------|---------------------|----------------------------|------------------|---------|
|                                    |  |  |  |  |  |  |  |  |  |  |  |  |  | Current Value   |     |       | Best to be | Target | Reporting Period  | Number of service users | Out of how many | Previous Value (Q3) | Previous Value (Q2) | Previous Value (Q1) | Previous Annual            | National Average |         |
| 1                                  | Admissions of Younger Adults per 100,000 popn aged 18 - 64 (ASCOF 2A)  |  |  |  |  |  |  |  |  |  |  |  |  | 15.2            | (p) | (n/a) | Low        | 12.5   | Full year 2016/17 | 73                      | 479,962         |                     | 12.3                | 9.4                 | 4.4                        | 13.5             | 13.3    |
| 2                                  | Admissions of Older Adults per 100,000 popn aged 65 and over (ASCOF 2A)  |  |  |  |  |  |  |  |  |  |  |  |  | 606             | (p) | (n/a) | Low        | 599    | Full year 2016/17 | 960                     | 158,350         |                     | 466                 | 317                 | 157.2                      | 599              | 628     |
| 3                                  | Delayed transfers of care attributable to adult social care (and joint) (ASCOF 2C)                             |  |  |  |  |  |  |  |  |  |  |  |  | 1.3             | (p) | (=)   | Low        | 2.0    | Full year 2016/17 | 8                       | 638,312         |                     | 1.3                 | 1.5                 | 1.8                        | 1.9              | 4.7     |
| Local Key Performance Indicator    |  |  |  |  |  |  |  |  |  |  |  |  |  | Nottinghamshire |     |       |            |        |                   |                         |                 | Comparator Data     |                     |                     |                            |                  |         |
|                                    |  |  |  |  |  |  |  |  |  |  |  |  |  | Current Value   |     |       | Best to be | Target | Reporting Period  | Number of service users | Out of how many | Previous Value (Q3) | Previous Value (Q2) | Previous Value (Q1) | Previous Annual Performanc | National Average |         |
| 4                                  | Percentage of new contacts dealt with at contact stage   |  |  |  |  |  |  |  |  |  |  |  |  | 37.0%           | (p) | (=)   | High       | 40.0%  | Full year 2016/17 | 8,125                   | 23,459          |                     | 37.0%               | 37.0%               | 36.0%                      | 37.0%            | n/a     |
| 5                                  | Percentage of assessments and reviews carried out by home visits   |  |  |  |  |  |  |  |  |  |  |  |  | 67.8%           | (p) | (=)   | Low        | 50.0%  | Full year 2016/18 | 17,455                  | 25,760          |                     | 68%                 | 68%                 | 70%                        | 67.0%            | n/a     |
| 6                                  | Percentage of assessments and reviews carried out by other methods   |  |  |  |  |  |  |  |  |  |  |  |  | 22.3%           | (p) | (=)   | High       | 50.0%  | Full year 2016/19 | 5,749                   | 25,760          |                     | 22%                 | 22%                 | 22%                        | 22.0%            | n/a     |
| 7                                  | Percentage of new assessments completed within 28 days   |  |  |  |  |  |  |  |  |  |  |  |  | 73.0%           | (p) | (+)   | High       | 80%    | Full year 2016/17 | 4,511                   | 6,100           |                     | 70%                 | 71%                 | 71%                        | 64.0%            | n/a     |
| 8                                  | Percentage of reviews of Long Term Service Users completed in year   |  |  |  |  |  |  |  |  |  |  |  |  | 71.0%           | (p) | (+)   | High       | 80%    | Full year 2016/17 | 5,308                   | 7,454           |                     | 48.0%               | 31.0%               | 9.0%                       | 46.0%            | n/a     |
| 9                                  | Number of Younger Adults supported in residential or nursing placements  |  |  |  |  |  |  |  |  |  |  |  |  | 636             | (p) | (+)   | Low        | 650    | Full year 2016/17 | 636                     | -               |                     | 649                 | 651                 | 652                        | 663              | n/a     |
| 10                                 | Number of Older Adults supported in residential or nursing placements  |  |  |  |  |  |  |  |  |  |  |  |  | 2326            | (p) | (+)   | Low        | 2275   | Full year 2016/17 | 2,326                   | -               |                     | 2374                | 2395                | 2406                       | 2497             | n/a     |
| 11                                 | Percentage of older adults admissions direct from hospital   |  |  |  |  |  |  |  |  |  |  |  |  | 22.0%           | (p) | (-)   | Low        | 27%    | Full year 2016/17 | 209                     | 960             |                     | 18.0%               | 21.0%               | 21.0%                      | 33.0%            | n/a     |
| 12                                 | Percentage of safeguarding service users who were asked what outcomes they wanted                              |  |  |  |  |  |  |  |  |  |  |  |  | 70.8%           | (p) | (+)   | High       | 75%    | Full year 2016/17 | 1,822                   | 2,574           |                     | 69.3%               | 67.3%               | 69.1%                      | 60.9%            | n/a     |
| 13                                 | Percentage of safeguarding service users (of above) who were satisfied that their outcomes were fully achieved |  |  |  |  |  |  |  |  |  |  |  |  | 71.8%           | (p) | (+)   | High       | n/a    | Full year 2016/17 | 1,308                   | 1,822           |                     | 71.0%               | 72.8%               | 76.3%                      | 71.9%            | 67% (P) |
| 14                                 | Percentage of completed DoLS assessments   |  |  |  |  |  |  |  |  |  |  |  |  | 87.0%           | (p) | (+)   | High       | n/a    | Full year 2016/17 |                         |                 |                     | 83%                 | 73%                 | 67%                        | 60%              | n/a     |