

Nottinghamshire County Council Family Outcomes Plan (FOP)



Troubled Families Team
Nottinghamshire County Council

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Family Outcomes Plan (FOP) for Troubled Families

Background Summary: The Troubled Families programme is a UK Government scheme under the Department for Communities and Local Government (DCLG) with the stated aim of helping troubled families turn their lives around. In Nottinghamshire we deliver this programme through the Family Service, Children's Centre's, Family Nurse Practitioners and Youth Justice. Each eligible family, once 'turned around' (i.e. achieved successful outcomes for each of their issues) can then be put forward for a Payment by Results (PbR) claim, which in turn helps to fund the services we offer.

To be an eligible 'Troubled Family' the household must have at least two of the following six issues:

1. Parents or children involved in crime or anti-social behaviour.
2. Children who have not been attending school regularly.
3. Children who need help: children of all ages, who need help, are identified as in need or are subject to a Child Protection Plan.
4. Adults out of work or at risk of financial exclusion or young people at risk of Worklessness / NEET
5. Families affected by domestic violence and abuse.
6. Parents or children with a range of health problems.

While families may be identified as eligible for the programme on the basis of two problems, the information available at the point of identification may not reflect the entirety of each family's complexity of problems. Some problems, such as domestic violence or mental illness, may be hidden from public services until work begins with the family and the full extent of their needs is uncovered.

In the first Troubled Families Programme families who met three eligibility criteria were found, on average, to actually have *nine* significant issues.

CRIME – Key Issue One

Parents and children involved in crime and anti-social behaviour

Family Star Priority area- – Keeping child safe, boundaries and behaviour, social networks, meeting emotional needs, your wellbeing

	Eligibility Indicator: A member of the household is a(n) : This relates to the key issue drop down box	Desired Outcome BROAD GOAL	Family Target for Significant Progress & Sustained Progress		Comments
			Target How you know you have done it	What do we mean by sustained? Timescales to show the support offered has been sustained	
1.	Child who has committed a proven offence in last 12 months	Children in the household commit significantly less crime	Reduction in number of offences by at least 33%	Less than x offences in 6 months since last offence.	
2.	Adult or child who has received an anti-social behaviour intervention in last 12 months	Household members are involved in significantly less anti-social behaviour	Number of reports of ASB reduced by 60% or complies with ABC	Less than x reports of ASB in 6 months since last report or complies with ABC for 6 months	
3.	An adult prisoner who is less than 12 months from release date and will have parenting responsibilities on release	Household members in prison are able to become effective parents on release	Engagement with parenting advice pre or post release	Scaling tool 3 months post release	
4.	An adult who is currently subject to a licence or supervision in the community, following release from prison, and has parenting responsibilities	Household members who have been in prison are rehabilitated	No recall to prison	6 months or completion of licence or supervision	

5.	An adult currently serving a community order or suspended sentence, who has parenting responsibilities	Reduction in frequency of offending	Reduction in offences by at least 33%	Less than x offences in 6 months since last offended	
6.	Adults and children nominated by professionals because their potential crime problem or offending behaviour is of equivalent concern to above	Those whose behaviour is of concern, do not go on to offend	No convictions	6 months from referral	

Strategic Goal: To significantly reduce the crime and anti-social behaviour occurring in vulnerable families.

EDUCATION – Key Issue Two

Children who have not been attending school regularly

Family Star Priority Area- – Keeping child safe, boundaries & behaviour, social networks, education & learning, family routine

	Eligibility Indicator: A member of the household is a(n) : This relates to the key issue drop down box	Desired Outcome BROAD GOAL	Family Target for Significant Progress & Sustained Progress		Comments
			Target How you know you have done it	What do we mean by sustained? Timescales to show the support offered has been sustained	
7.	Child is persistently absent from school for a 10% average across the last 3 consecutive terms Attendance certificates or Child referred by education professionals as having attendance issues of equivalent concern	Children in the household attend school regularly	Each child in the family has less than 10% school absences (including authorised absences)	Over 3 terms	
8.	Child who has received at least 3 fixed term exclusions in the last 3 school terms	Children in the household attend education regularly and are of good behaviour	Each child in the family has had less than three fixed term exclusions	Over 3 terms	
9.	Child who has been permanently excluded or a child who is in alternative provision for behaviour problems	Children in the household attend suitable education regularly and are of good behaviour	No further permanent exclusions and each child in the family has less than 10% school absences (incl. authorised absences)	Over 3 terms	

10.	Child who is not registered with school nor being educated otherwise	Children educated other than at school receive a suitable standard of education	Suitable and sufficient education is provided or suitable placement being accessed.	Over 3 terms	
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Strategic Goal: To increase engagement and achievement in education of children from vulnerable families.

CHILDREN WHO NEED HELP – Key Issue Three

Vulnerable children who need support / help / protection

Family Star Priority Area- keeping your child safe/Physical Health/Boundaries, Behaviour/Meeting Emotional needs/Routine- education and learning, social networks

	Eligibility Indicator: A member of the household is a(n) : This relates to the key issue drop down box	Desired Outcome BROAD GOAL	Family Target for Significant Progress & Sustained Progress		Comments
			Target How you know you have done it	What do we mean by sustained? Timescales to show the support offered has been sustained	
11.	Child identified as needing early help or Child referred by Professionals as having problems of equivalent concern	The problems of children who have had an assessment and then need early help are resolved so that they are safe & well parented & do not need a social care intervention	Case does not require a social care intervention (s47, CiN, CPP or LAC) Parent may have attended parenting prog. or 1:1 family support in the home Attended groups Accessing other identified support services	6 months	Following family support the family have not escalated to level 4 in 6 mths
12.	Child 'in need' under Section 17 Children Act 1989	Children who have been subject to a Child in Need plan do not need further social care intervention and are safe & well parented	Case is closed or stepped down to early help and does not re-open to social care – 6 months from closure	6 months following closure or step down	If the child is on a CIN plan this must form part of the Action Plan
13.	Child who has been subject to an enquiry under Section 47	The problems of children who have had a Section 47 assessment are resolved so that they are safe & well parented & do not need a further social care intervention	Case is closed NFA or stepped down to early help and does not re-open to social care	6 months from date of case closure or step down from social care	If the child has been subject to Section 47 enquiry, this must be referenced in the Action Plan

14.	Child subject to a Child Protection Plan	Children who have been subject to a Child Protection plan do not need further social care intervention as they are safe & well parented	Case is closed or stepped down to early help and does not re-open to social care	6 months following closure or step down from date of closure Sustained progress is 6 months from the date of step down	
15.	Child under 5 identified as needing early help and/or at risk of poor parenting	<p>Children achieve good level of development</p> <p>and / or</p> <p>Family assessed as eligible for Early Years Entitlement access / engage with their provision (2, 3 and 4 year old provision)</p> <p>and / or</p> <p>Parents have engaged in parenting advice and demonstrate their ability to meet the child's basic care needs and can manage their child's behaviour more appropriately where this is an issue</p>	<p>Assessment shows significant development from baseline</p> <p>and/or</p> <p>Engagement with/ attendance at pre-school <u>and</u> with family support</p> <p>and/or</p> <p>Completion of family support package / parenting programme evidences improvements in family star outcomes (including Home Talk)</p>	<p>6 months –</p> <p>1 terms – for a minimum of 5 hours per week</p> <p>3 months</p>	

Strategic Goal: Vulnerable children are helped and protected

WORKLESSNESS / NEET & FINANCIAL EXCLUSION – Key Issue Four

Adults out of work or at risk of financial exclusion and young people at risk of worklessness

Family Star Priority Area – Home and Money or Progress to work-

	Eligibility Indicator: A member of the household is a(n) : Relates to the key issue drop down box. You should tick which one is relevant	Desired Outcome BROAD GOAL	Family Target for Significant Progress & Sustained Progress		Comments
			Target How you know you have done it	What do we mean by sustained? Timescales to show the support offered has been sustained	
16.	Adult in receipt of out of work benefits or who is claiming Universal Credit and subject to work related conditions <i>Out of work benefits: Job Seekers Allowance, Income Support, Employment Support Allowance, Carers Allowance *</i>	Workless adults are on a clear pathway towards work or obtain employment	An adult in the household has moved off of work benefits and into continuous employment Or An adult has made significant progress towards employment Or Family assessed as eligible for EY entitlement access provision and engage for 15 hours per week minimum and engage in back to work activity	Off JSA for 26 weeks Off ESA, IS, Incapacity, Severe disability or carers allowance* for 13 weeks Or As agreed with Troubled Families Employment Advisor (TFEA) (all supplied by NCC at QA Panel) Or Engaged/accessing childcare provision for at least 15 hours per week	Useful to ask and record which benefits they are on Ladder to work assessment / accessing adult learning Links to CDW at CC Readiness for work assessment Developing confidence **Please state where the parent has a job as well as when they started** Back to work activity –e.g. CV writing, attending a course, volunteering
17.	Child who is about to leave school, has no/few qualifications and no planned education, training or employment	16 and 17 year olds are participating in education, training or employment	Enters education, training or employment post 16	4 months from participation start	

18.	Child or young person who is not in education, training or employment	16 and 17 year olds are participating in education, training or employment	Enters education, training or employment post 16	4 months from participation start	
19.	Parents and families referred by professionals as being at significant risk of financial exclusion or homelessness due to debt	Parents are actively tackling debt issues	Engagement with support and following debt management plan or obtained Debt Relief Order	4 months	

Strategic Goal: To decrease the number of workless families in Nottinghamshire and to give children from vulnerable families the best chances for the future.

***Please Note:**

As above, Carer's Allowance is a worklessness benefit – In a **very small minority** of families this will not be documented as an 'issue' and no target should be set: These families include:

- Families where adult(s) are in work but also get a carer's allowance
- Families where progress to work is inappropriate at this time i.e. where **24 hour** care is being provided
- Families where the cost to the public purse would be greater if the carer moved off benefits and returned to work

In many families, particularly where the 'cared for' person is of school age, a progress to work target should be set. This may provide the carer with skills and opportunities that enhance their role as a carer.

DOMESTIC VIOLENCE – Key Issue Five

Families affected by domestic violence and abuse

Family Star Priority Area- Your well-being/ keeping your child safe, social networks, emotional needs, home & money

	Eligibility Indicator: A member of the household is a(n) : This relates to the key issue drop down box	Desired Outcome BROAD GOAL	Family Target for Significant Progress & Sustained Progress		Comments
			Target How you know you have done it	What do we mean by sustained? Timescales to show the support offered has been sustained	
20.	Child, Young person or adult known to local services as having experienced, currently experiencing or at risk of experiencing domestic violence	Family members feel safer	Engagement with support from professionals and safety plan agreed	Scaling tool progress over 6 months	DASH form Encompass calls S/Care records
21.	Young person or adult who is known to local services as having perpetrated an incident of domestic violence or abuse in the last 12 months*	Perpetrators have a reduced risk of perpetuating further DV incidents	Perpetrator has engaged in interventions to reduce risk and there has been no further incident	6 months	
22.	Household has been subject to a Police call out for at least one domestic incident in the last 12 month	Family members feel safer	Reduction in police callouts by 60%	6 months	

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Strategic Goal: To ensure families where there is domestic violence engage with support and reduce the associated risks

****Please Note:***

To qualify as a DV / DA perpetrator, the person has to be 16 years+. Any person below 16 years old exhibiting violence in the home is identified as a 'Child Needing Early Help'

HEALTH - Key Issue Six

Parents and children with a range of physical and/or mental health problems

Family Star Priority Area- Meeting Emotional needs-this is your priority area OR Your Well Being; physical health, supporting learning, home & money, boundaries and behaviour

	Eligibility Indicator: A member of the household is a(n) : This relates to the key issue drop down box	Desired Outcome BROAD GOAL	Family Target for Significant Progress & Sustained Progress		Comments
			Target How you know you have done it	What do we mean by sustained? Timescales to show the support offered has been sustained	
23.	Adult with a parenting responsibility who has a mental health problem	Parents with mental health problems see improvements	Adults with a mental health problem who are eligible for support access this and engage with treatment and make progress	6 months	
24.	Adult with a parenting responsibility who has a drug or alcohol problem	Parents reduce the risks associated with their drug and alcohol use	Adults with a drug or alcohol problem who are eligible for support access this and engage with treatment and recovery plans	6 months	
25.	A new mother who has a mental health or substance misuse problem and other factors associated with poor parenting	New mothers are able to provide appropriate care for babies and infants	Child access free entitlement of child care/EY education Parent keeps health appointments and child has appropriate immunisations	2 school terms 6 months	
26.	Child who has a mental health problem	Children with mental health problems see improvements	Child and family engages with plan or programme of support	3 months	

27.	Child who has a drug or alcohol problem	Young people reduce the risks associated with their drug and alcohol use	Child with a drug or alcohol problem who are eligible for support access this and engage with treatment and recovery plans	3 months	
28.	Adults with parenting responsibilities or children who are referred by health professionals as having any mental and physical problems or equivalent concern	Family members address with health issues of concern -	Parents take appropriate actions to address family member's health issues	3 months	
29.	Child under 5 identified as needing early help due to physical or mental health problems	Children achieve good level of development and/or Children with physical or mental health problems are appropriately supported/see improvements	Assessment shows significant development from baseline and/or Parents take appropriate actions to address child's health issues (under 5's)	6 months 6 months	

Strategic Goal: To ensure the most vulnerable families address significant health issues