

**9 November 2015****Agenda Item: 7****REPORT OF THE CORPORATE DIRECTOR, RESOURCES****HOSTED EVENT AT SPECIALIST COMPUTER CENTRES ROMANIA (SCC)****Purpose of the Report**

1. To inform members of the invitation to the Service Director (ICT) and Group Manager Operational Delivery in ICT Services for a hosted visit to SCC Romania.
2. To note that the hosted event is fully funded by SCC with no cost to the County Council.

**Information and Advice****Background**

3. SCC holds a range of ICT support contracts with the County Council and has been a long term supplier of strategic advice, guidance and support.
4. SCC provides the day to day support contract for all of the server, storage and back-up hardware that we use and has staff located both in our data centre and off-site to do this. SCC has also supported the delivery of recent ICT projects including the introduction of Microsoft Exchange e-mail and SharePoint, which is the OneSpace site used by staff for online project and team documents and for collaboration.
5. The ICT Services management team have regular technology events with SCC as one of our strategic suppliers, hosted at their headquarters in Birmingham or here at County Hall. Through working with the SCC service desk ICT Services has made substantial changes and improvements to its own operations.
6. The County Council has recently awarded SCC with the contract for our second and resilient data centre service. SCC operates from a number of data centre sites and is a provider of hosted "cloud" services to the public and private sectors. A key part of our ICT strategy is to vacate the current County Council data centre here at County Hall and move to a "cloud" services model.
7. Much of the specialist SCC technical design and support service is now delivered from Romania, where there is an abundance of highly skilled ICT resources. The Service Director (ICT) and Group Manager Operational Delivery have been invited by SCC to a 2 day hosted event in Romania during November 2015 to see how they organise and provide their support services and deliver secure "cloud" services. This would provide an excellent professional

development opportunity and valuable information in supporting the County Council's own direction of travel over the next couple of years.

## **Financial Implications**

8. The two day hosted event will be fully funded by SCC including flights, accommodation, transport and meals.

## **Statutory and Policy Implications**

9. This report has been compiled after consideration of implications in respect of finance, equal opportunities, human resources, crime and disorder, human rights, the safeguarding of children, sustainability and the environment and those using the service and where such implications are material they are described below. Appropriate consultation has been undertaken and advice sought on these issues as required.

## **RECOMMENDATION**

That the committee notes the attendance at the 2 day hosted event in Romania, which is fully funded by SCC.

**Jayne Francis Ward**  
**Corporate Director - Resources**

**For any enquiries about this report please contact: Ivor Nicholson on 0115 9774006**

### **Constitutional Comments:**

This report is for noting only so no constitutional comments are required.

### **Financial Comments: (SES 22/10/15)**

The financial implications are set out in the report.

### **Background Papers**

None

### **Electoral Division(s) and Member(s) Affected**

All

