Facilities Management Committee report Period 4 (2015-16)



Facilities Management - Building Cleaning and Caretaking, Grounds Maintenance FINANCIAL



Indicator	Maximise or Minimise	Actual Versus Target	Trend Chart	Improvements
		Actual 85.31%	0% 83.7 52.1198.5886.446.23256 68.369.539.2186992.26% 85/31%	
		Target	60% - 65.48% 50% -	
Labour costs as % of turnover - Building Cleaning	Aim to Minimise	85.71%	40% - Months 30% - Target (Months)	
			20% 10% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0	

Indicator	Maximise or Minimise	Actual Versus Target	Trend Chart	Improvements
		Actual £702,000	£2,754,000 £2,000,000 £2,005,000	
		Target	£1,750,000 £1,563,000 £1,500,000	
		£702,000	£1,250,000 £1,350,000 £1,123,000 Months	
Turnover - Landscape Services	Aim to Maximise		£750,000 £500,000 £500,000 £250,000 £250,000 £250,000 £250,000 £250,000 £250,000 £250,000 £250,000 £250,000 £250,000 £250,000 £250,000 £250,000 £250,000 £250,000	

Indicator	Maximise or Minimise	Actual Versus Target	Trend Chart	Improvements
Turnover - Building Cleaning Aim to Maximis		Actual £3,794,000	£12,000,000	
	Aim to Maximise	Target £3,822,000	£8,000,000 £7,000,000 £7,000,000 £7,000,000 £7,000,000 £7,000,000 £7,000,000 £7,000,000 £5,000,000 £5,000,000 ■ Months — Target (Months	
			£3,000,000 £3,000,000 £2,951,000 £1,000,000 £1,965,000 £1,000,000 £1,000,000 £1,000,000 £1,000,000 £1,000,000 £1,000,000	

Indicator	Maximise or Minimise	Actual Versus Target	Trend Chart	Improvements
Contribution - Landscape Services	Aim to Maximise	Target	£350,000 £350,000 £300,000 £334,000 £338,000 £314,000 £250,000 £250,000 £250,000 £197,000 £197,000 £197,000 £100,000 £100,000 £100,000 £100,000 £100,000 £100,000 £100,000 £100,000 £100,000 £100,000 £100,000 £100,000 £100,000 £100,000 £100,000	

Indicator	Maximise or Minimise	Actual Versus Target	Trend Chart	Improvements
Contribution - Building Cleaning		Actual £365,000	£1,100,000 £1,138,000 £1,000,000	
		Target	£900,000 £800,000 £700,000 £729,400 £748,000 £748,000 £697,000	
	Aim to Maximise	£347,000	£600,000 £500,000 £400,000 Months Target (Months)	
			£300,000 £200,000 £100,000 £0 £00,000 £00 £00 £00 £00 £00 £0	

Facilities Management - Building Cleaning and Caretaking, Grounds Maintenance PERFORMANCE

Indicator	Maximise or Minimise	Actual Versus Target	Trend Chart	Improvements
		Actual 76	75 76 70 65 60	
		Target	55 50 45	
Buy Back Levels - Building Cleaning	Aim to Maximise	75	40 35 Yea - Ta	Provisional actual data, overall buyback levels remain satisfactory
			20 15 10 5 0	

Indicator	Maximise or Minimise	Actual Versus Target	Trend Chart	Improvements
		Actual 61%	60% 61% 55% 50%	
		Target	45%	
Buy Back Levels -Grounds Maintenance Aim to Maximise	Aim to Maximise	60%	30% ■ Years	Provisional actual data, overall buyback levels remain within target levels
			20% 15% 10% 5% 0%	

Facilities Management - Building Cleaning and Caretaking, Grounds Maintenance EXTERNALLY ASSESSED QUALITY STANDARDS

Indicator	Maximise or Minimise	Actual Versus Target	et Trend Chart Improvements
		Actual Yes	Yes
		Target	
Retain Occupational Health & Safety Advisory Services (OHSAS)18001 accreditation - Facilities Management	Aim to Maximise	Yes	■ Half Years
r aclittes ividilagement		②	No J
			HI TO THE STATE OF

Indicator	Maximise or Minimise	Actual Versus Target	et Trend Chart Improvements
		Actual Yes	Yes
		Target	
Retain ISO 9001 accreditation - Facilities Management	Aim to Maximise	Yes	■ Half Years
		②	No
			H. D.

Facilities Management - West Bridgford Campus EXTERNALLY ASSESSED QUALITY STANDARDS

Indicator	Maximise or Minimise	Actual Versus Target	Trend Chart	Improvements
		Actual Yes	Yes	
		Target		
Retain Occupational Health & Safety Advisory Services (OHSAS)18001 accreditation - Facilities Management - West Bridgford campus	Aim to Maximise	Yes	■ Half Years	
		>	No La Republic La California L	
			Hig. By.	

Facilities Management - West Bridgford Campus; Catering West Bridgford FINANCIAL

Indicator	Maximise or Minimise	Actual Versus Target	Trend Chart	Improvements
		Actual 52.54%	65.396 65.396 61.596	
		Target	60% - 60 8758,858.54% 61.5% 50.45%,14%60%%,78%62%,78%62%,55% 55.93% 55.93% 55.93% 55.93% 55.93%	
Labour costs as % of turnover - Facilities Management - West Bridgford Campus Catering Aim to Minim	Aim to Minimise	im to Minimise 51.04%	Months — Target (Months)	
			10% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0	

Indicator	Maximise or Minimise	Actual Versus Target	Trend Chart	Improvements
Food costs as % of turnover - Facilities Management - West Bridgford Campus Catering		Actual 44.27%	% 46.496.3996 46.5676.7426999 42.296 45.1336 44.5896 41.1596 % 40.5896.578.7596 41.1596 Months — Target (Months)	
	Aim to Minimise	Target 43.25%		
			10% 5% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	

Facilities Management - Overall

Indicator	Maximise or Minimise	Actual Versus Target	Trend Chart	Improvements
Turnover - Overall Group Performance - Trading	Aim to Maximise	Actual £11,491,000	£35,000,000 - £34, 01 9,000 £30,000,000 - £31, 67 ,000 £28, 49 9,000	
		Target £11,578,000	£25,000,000	
			£7,861,000 £7,861,000 £1,973,000 £1,973,000 £1,973,000 £1,973,000 £1,973,000 £1,973,000	

Indicator	Maximise or Minimise	Actual Versus Target	Trend Chart	Improvements
Contribution - Overall Group Performance- Trading	Aim to Maximise	Actual £1,531,000 Target	£4,500,000 £4,000,000 £3,500,000 £3,000,000 £2,500,000 £2,500,000 £1,500,000 £1,500,000 £1,000,000	
			the start st	

Indicator	Maximise or Minimise	Actual Versus Target	Trend Chart	Improvements
Surplus/deficit - Facilitites Management - School	Aim to Maximise	Actual	£700,000 +	
		-£99,000	£600,000	
		Target	£500,000	
			£400,000	
			£300,000	
		-£176,000	£200,000	
		_	£100,000 £0 £0 £0 £0 £0 £0 £0 £0	