

**25 February 2020**

**Agenda Item: 4**

## **REPORT OF THE CHAIRMAN OF HEALTH SCRUTINY COMMITTEE**

### **NOTTINGHAMSHIRE HEALTHCARE TRUST CQC INSPECTION IMPROVEMENT PLAN**

#### **Purpose of the Report**

1. To consider the latest information in relation to the Healthcare Trust's CQC inspection improvement plan.

#### **Information**

2. Dr John Brewin, Chief Executive and Dr Deb Wildgoose, Interim Head of Nursing, Nottinghamshire Healthcare Trust previously attended the Health Scrutiny Committee on 23<sup>rd</sup> July 2019 when they provided information on the Care Quality Commission's findings arising from its inspection of the Healthcare Trust, the actions being taken to address the shortcomings that were identified and how improvements would be assured. Members heard the following:
  - Dr Brewin identified lack of clear leadership, lack of clarity of purpose and poor levels of communications, engagement and trust with staff as key areas to improve, and that the Trust's Quality Committee would be reporting regularly to the Trust's Board on progress to address these areas;
  - Dr Brewin agreed with Committee members that improvement could only be delivered in an environment free from fear of retribution for raising issues of concern;
  - Dr Brewin accepted the criticism that the Trust had been too insular in its approach, had not fully engaged with the Health and Wellbeing Board and had stopped being a learning organisation by not tapping into staff's knowledge and expertise;
  - A new Executive Team with clear responsibilities was being assembled, and it was expected that by the end of 2019 around two-thirds of Board members would have been replaced;
  - Regular meetings with CQC were taking place so that improvements were being tracked and that future inspection outcomes would not come as a surprise to the Trust

- The Trust had a strong track record of patient engagement but was less competent in engaging with the wider public. Engagement in all areas of the Trust's work was central to its changing its organisational culture, and would help improve other areas, including staff retention.
3. Dr John Brewin, Chief Executive, Greater Nottingham Clinical Commissioning Group will attend the Health Scrutiny Committee to provide briefing and answer questions, as necessary.
  4. A written briefing from the Healthcare Trust which includes the latest position on the improvement plan developed following the CQC inspection is attached as an appendix to this report.
  5. Members will wish to schedule further consideration of the improvement plan, as necessary.

## **RECOMMENDATION**

That the Health Scrutiny Committee:

- 1) Consider and comment on the Healthcare Trust's improvement plan.
- 2) Schedule further consideration, as necessary.

**Councillor Keith Girling**  
**Chairman of Health Scrutiny Committee**

**For any enquiries about this report please contact: Martin Gately – 0115 977 2826**

## **Background Papers**

CQC Inspection Report <https://www.cqc.org.uk/provider/RHA>

## **Electoral Division(s) and Member(s) Affected**

All