

Doncaster and Bassetlaw Teaching Hospitals NHS FT

Winter Planning 2017



Context

- Elements of winter plan set by NHS Improvement and NHS England
- Aim to improve patient experience and 4hr access target
- Wider plan incorporates 111, ambulance system and extension of primary care hours
- The Acute Trust requirements are described in this presentation



Demand and capacity planning

- The Trust-wide bed plan has been reviewed and updated
 - Taking into account reductions in length of stay over the past year (especially in acute medicine)
 - There is a focus on length of stay in rehabilitation and trauma
 - Patient flows for elective care have been mapped to maximise the use of elective beds on the Bassetlaw site
 - Escalation beds will be used during surges in activity
 - Daily predictor tool will be used to ensure correct bed capacity



Demand and capacity planning

- Each elective speciality has reviewed demand over winter to ensure contracted levels will be achieved
- Elective capacity will be ring fenced to maintain patient pathways
- Elective work will stop for the first 10 days in January with the exception of clinically urgent, cancer and day-case activity

Demand and capacity planning

- To support staffing of additional beds
 - Education team staff plan developed to be released to work clinically
 - Nurse specialist/ out-patient nurses availability reviewed to allow additional support to wards.
- Jnr Drs (non medicine) to review outliers to ensure early discharge
- Outlier plan for specialities agreed with medicine to support wards.



ED streaming

- National monies being used to develop a primary care hub on site at Bassetlaw
- Initial model will stream to primary care advanced practitioner and incorporate on site Out of Hours Service
- Additional ambulatory pathways being proposed with on-site support for community services

Workforce plans

- Acute medicine daily support to ED
- Surgical speciality plans to enable medical/ ACP staffing support to ED in afternoons
- Increased ED consultant cover to 00.00
- Local ED improvement pathway work undertaken to optimise flow and efficiency
- Existing Rapid Response Service to be enhanced
- Ongoing support to the Intermediate Care Rapid Response programme



Patient flow

- Effective use of EDD and criteria for discharge to be embedded in all wards
- Daily MDT ward rounds in all specialities
- Red and green day implementation to manage internal delays
- A predictor tool has been developed and tested ready for implementation
- Trust dashboard to be used in 3 daily operational management meetings to inform decision making
- #Endpjsparalysis campaign principles to be rolled out to prevent deconditioning
- Dedicated strategic meetings with key stakeholders held on both sites
- Review of transport arrangements undertaken



Delayed Transfers of Care

- Monitoring of delays in place since August
- Transfer to assess model in place
- Trusted assessor trained
- Trust agreed trajectory to reduce delayed transfers of care
- Utilisation of IBCF to improve “Home First”
- Introduction of 7 day IDT



System Perfect

System Perfect was held from 5th -12th September 2017. This initiative successfully brought together teams across the Doncaster and Bassetlaw Health and Social Care community to improve patient flow and experience, and to better understand Urgent and Emergency Care pathways.



System Perfect Learning

The need to improve the provision and responsiveness of services at the weekend was identified

More effective and timely communication is required both within, and between organisations.

Patient and family empowerment is fundamental to fully support patient discharge and transfer. A review of the use of the discharge passport is recommended

A joint approach to staffing and vacancies



Ambulance handover

- Dedicated liaison manager now identified to support at times of surge

Escalation

- Escalation triggers reviewed
- Key triggers on ED dashboard to escalate to the operational lead for the day
- Operational lead for the day available on site until 8pm



Questions