

JOINT CITY AND COUNTY HEALTH SCRUTINY COMMITTEE	
12 JULY 2016	
THE WILLOWS MEDICAL CENTRE, CARLTON	Agenda Item: 5
REPORT OF CORPORATE DIRECTOR FOR RESILIENCE (NOTTINGHAM CITY COUNCIL)	

Purpose

- 1.1 To review action taken by Nottingham North and East Clinical Commissioning Group to ensure that all patients in the Carlton area have access to good quality GP services during the temporary closure of The Willows Medical Centre; and in the future.

2. Action required

- 2.1 The Committee is asked to review action being taken locally to ensure that patients in the Carlton area have access to good quality GP services.

3. Background information

- 3.1 Following inspection by the Care Quality Commission, The Willows Medical Centre in Carlton temporarily closed from 7pm on 10 June until further notice. The Care Quality Commission (CQC) is the independent regulator for health and care services in England. It checks that healthcare providers deliver safe and good quality care that meets national standards. In its inspection of The Willows Medical Centre, the CQC found that it was not providing an acceptable level of service to patients and meeting expected standards. The CQC report has not yet been made publicly available.
- 3.2 Following the temporary closure, patients registered with The Willows Medical Centre were advised to contact one of four other local practices (Peacock Healthcare, Park House Medical Centre, Netherfield Medical Centre and Westdale Lane Surgery) if they need an appointment with a GP or practice nurse.
- 3.3 Nottingham North and East Clinical Commissioning Group is responsible for commissioning GP services in Gedling (in co-commissioning arrangements with delegated responsibility from NHS England). A paper from the CCG is attached and representatives will be attending the meeting to discuss the issues.

4. List of attached information

4.1 The following information can be found in the appendix to this report:

Appendix 1 – Nottingham North and East CCG paper ‘Willows Medical Centre’

5. Background papers, other than published works or those disclosing exempt or confidential information

None

6. Published documents referred to in compiling this report

6.1 None

7. Wards affected

All.

8. Contact information

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