

4th March 2013**Agenda Item: 4****REPORT OF THE SERVICE DIRECTOR PERSONAL CARE AND SUPPORT
(OLDER PEOPLE)****UPDATE ON THE LIVING AT HOME PROGRAMME****Purpose of the Report**

1. The purpose of the report is to update Members on the progress of the Living at Home Programme.

Information and Advice

2. Councillors Kevin Rostance and Stuart Wallace launched the Living at Home Programme to Adult Social Care and Health operational frontline staff during October and November 2012. The purpose of these events was to engage frontline staff in the delivery of the programme and to highlight the key aims and objectives of each of the six projects within the programme. During November and December the programme team then took forward a series of consultation and information events with a range of partners, stakeholders, service users and their carers to further develop links and collaborative opportunities across Nottinghamshire.

Total permanent residential and nursing placements (adults aged 65+) were 2,822:

Independent Sector Residential	1,898
Independent Sector Nursing	773
Local Authority	151

A total of 745 people were receiving free nursing care:

some at a basic rate of £108.70 a week
some at the higher rate of £149 a week

16 older people received continuing health care, where Nottinghamshire County Council joint fund with Health (the amounts paid by health here are higher than the free nursing)

Project Updates**Care and Support Centres (Retained Residential Care Homes)**

3. The project plan for the Care and Support Centres identifies a plan of work to increase the number of short term care and support services to suit local needs. Staff (Community Link Workers) from each centre are undertaking research in their local communities to identify what additional services could be provided to local people from the Care and Support

Centres. As a result of this work two of the centres are taking part in pilot activity to provide brief respite periods for carers or older adults where the caring relationship is at risk of breaking down, one Centre is also going to trial a bathing service.

4. Work is also being done to link in with work already being undertaken by the voluntary sector, such as Age UK and Alzheimer's Society to see how we can work together to support the overall aims of the Living at Home Programme. To assist with this, one of the Centres is also hosting a meeting of the voluntary sector groups at a venue in the centre of the County easily accessible for all of the groups.
5. Further work is also underway with regards to the finance of the Centres and existing contracts for plumbing, maintenance, utilities, food etc are being looked at. Corporate Procurement are assisting to establish that these contracts are as cost effective as possible and represent value for money. A briefing has been offered to each of the political parties about the programme.
6. A schedule of works has been developed to complete some landscaping and redecoration to improve the physical environment in the Care and Support Centre and this work has been completed or started in four of the centres with the other two planned to start soon.
7. In addition to this work additional funding has been identified to purchase new furniture and soft furnishings and linens as required for each of the bedrooms within the six Centres.

Extra Care

8. The recent procurement exercise identified a preferred bidder for the schemes in Eastwood and Retford. Work is continuing to ensure that formal contracts are completed and signed as soon as possible.

Department of Health Bid to the Care and Support Specialist Housing Fund with Mansfield District Council

9. The joint bid was submitted on 18th January 2013 with decisions expected in May 2013. There was an article in the Mansfield Chad that was very favourable with feedback from local people welcoming the scheme.

Gedling Homes

10. Officers are working with Gedling Homes and Gedling Borough Council to deliver an Extra Care Housing Scheme. The Council is able to enter into a public to public partnering arrangement and deliver a scheme designed to the Council's design brief in the Gedling District. The County Council would pay a subsidy to Gedling Homes who are investing in the refurbishment of the whole site so that the end result meets the Council's requirements in terms of it being suitable for people with Extra Care needs. As the work progresses and the exact funding required is established a further report will be submitted to Committee for formal approval to proceed.

Ashfield

11. Ashfield District Council have accommodation in Hucknall that they have been considering demolishing for some years. Officers and Councillor Rostance in the past have visited Ashfield District Council to enquire as to whether they would consider developing an Extra

Care Scheme on the site. This work was not progressed however, following a recent press release about the site in December 2012 contact was again made with Ashfield District Council with regards to the possibility of working in partnership in the delivery of an Extra Care scheme, they have also been given the Council's design brief so that when they were looking at the design of the scheme they could establish whether or not they could work with the requirements of the Council.

12. On 6th February 2013 there was a further meeting with the officer at Ashfield District Council who has agreed to look at the costings as a part of the appraisal of the scheme and come back to the Council as soon as possible. A letter has been drafted to this effect.

Assistive Technology (AT)

13. A draft project plan has been completed with timescales to agree the review of the current Nottinghamshire County Council website information for AT and the establishment in three Nottinghamshire County Council Care and Support Centres to enable staff, service users and carers to see AT equipment working in a real environment.

Admissions to Care

14. A briefing report has been completed identifying the current processes and procedures that are in place for operational staff to agree applications for admissions into long term care. This report has formed the basis of an options appraisal and business process review, which will enable more robust consideration of all applications prior to decisions being taken to agree an admission into long term care.

Joint Working with Health and Other Partners

15. A report has been completed focussing on the facilitation of hospital discharges and the future proposals for developing further the work with integrated discharge teams to reduce the numbers of people going into long term care directly from hospital. An officer will shortly begin working with the Community Programme (NUH); this is a collaborative opportunity between Nottinghamshire County Council and the trust to support the development of Comprehensive Geriatric Assessments for older people moving from hospital settings back into the community. Work is also underway across a number of Clinical Commissioning Group areas exploring better ways of working together across Health and Social care.

Reablement Project

16. Further work has been undertaken to increase the number of people accessing Reablement services and to develop and increase the number of assessment beds. The two main workstreams of activity include an assessment of the size of the service required for the future which in collaboration with health partners will identify key areas for expansion and secondly an activity to map existing processes to identify areas for improvement within the Reablement services generally.

Communications and Cultural Change

17. In addition to the projects outlined above there is a change management programme which will be implemented acknowledging and addressing the current cultural issues within the organisation and within partnering organisations. The programme has developed an intranet page as a tool to engage with operational staff and to ensure external partners can access

the relevant information. External partner publications have been utilised to promote the programme and bespoke presentations to Community Geriatricians, carers and service users, voluntary sector organisations and Trade Union colleagues have also been undertaken.

Current activities

18. Each of the projects has now produced their project plans, aims, objectives, initial business cases, risks and issues logs and benefits realisation plans. This work has also been done at a programme level. The full financial modelling is not yet completed as work is still underway with regards to the Base Budget Review.
19. The Living at Home board has been established and meets monthly to monitor risks, issues and report on highlights and project progress. The Board membership includes John Gladman, Professor of the Medicine of Older People at the University of Nottingham who has agreed to be a “critical friend” for the programme. In addition to this the programme produces monthly Highlight Reports for the Transformational Board.

Statutory and Policy Implications

20. This report has been compiled after consideration of implications in respect of finance, the public sector equality duty, human resources, crime and disorder, human rights, the safeguarding of children, sustainability and the environment and those using the service and where such implications are material they are described below. Appropriate consultation has been undertaken and advice sought on these issues as required.

Implications for Service Users

21. Equality Impact Assessments are to be developed for each of the projects as they progress.

Financial Implications

22. The financial implications are set out in paragraph 5 of the report.

RECOMMENDATION/S

- 1) It is recommended that the contents of the report are noted.

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Constitutional Comments

23. As the report is for noting only no constitutional comments are required.

Financial Comments (CLK 11.02.13)

24. The financial implications are contained within the body of the report.

Background Papers

Except for previously published documents, which will be available elsewhere, the documents listed here will be available for inspection in accordance with Section 100D of the Local Government Act 1972

- a) 10th April 2008 – Modernising Services for Older People in Nottinghamshire – County Council (published):

[http://dominoapps.nottscc.gov.uk/apps/pr/diary/memdiary.nsf/0/A04E3B8C7477E472802572CA0034B2E9/\\$file/09r_Modernising%20Services%20for%20Older%20People%20in%20Notts.pdf](http://dominoapps.nottscc.gov.uk/apps/pr/diary/memdiary.nsf/0/A04E3B8C7477E472802572CA0034B2E9/$file/09r_Modernising%20Services%20for%20Older%20People%20in%20Notts.pdf)

- b) 14th July 2010 – Aiming For Excellence - Cabinet report (published):

[http://dominoapps.nottscc.gov.uk/apps/ce/memman/memman.nsf/26959B6CD01BFC578025761000320E95/\\$file/R10_aiming%20for%20excellence.pdf](http://dominoapps.nottscc.gov.uk/apps/ce/memman/memman.nsf/26959B6CD01BFC578025761000320E95/$file/R10_aiming%20for%20excellence.pdf)

- c) 25th February 2010 – Aiming for Excellence - Council report (published):

[http://dominoapps.nottscc.gov.uk/apps/ce/memman/memman.nsf/AEB0F3B095DA5E80802575FD0031ED98/\\$file/11_aiming%20for%20Excellence.pdf](http://dominoapps.nottscc.gov.uk/apps/ce/memman/memman.nsf/AEB0F3B095DA5E80802575FD0031ED98/$file/11_aiming%20for%20Excellence.pdf)

[http://dominoapps.nottscc.gov.uk/apps/ce/memman/memman.nsf/AEB0F3B095DA5E80802575FD0031ED98/\\$file/11_Aiming%20for%20Excellence%20App1.pdf](http://dominoapps.nottscc.gov.uk/apps/ce/memman/memman.nsf/AEB0F3B095DA5E80802575FD0031ED98/$file/11_Aiming%20for%20Excellence%20App1.pdf)

- d) Equality Impact Assessment.

- e) ITT documentation for Aiming for Excellence – Tender for Extra Care Housing.

Electoral Division(s) and Member(s) Affect

All

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