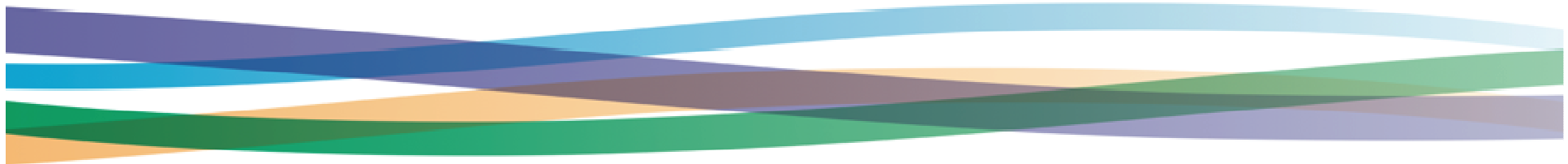


Health Scrutiny Committee

28th November 2016

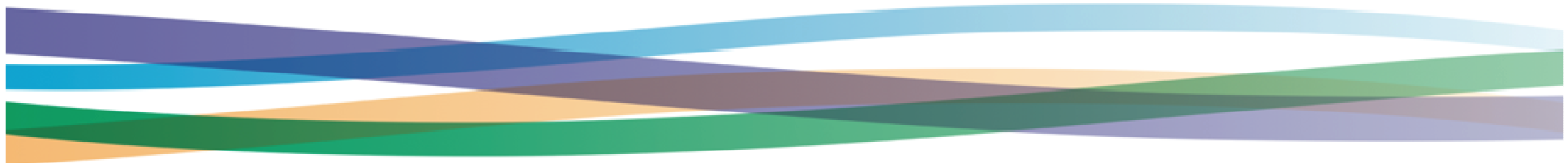
CQC Update and Quality Performance
Update on operational performance
End of Life Care

Presenters: **Andy Haynes, Medical Director**
Victoria Bagshaw, Deputy Chief Nurse

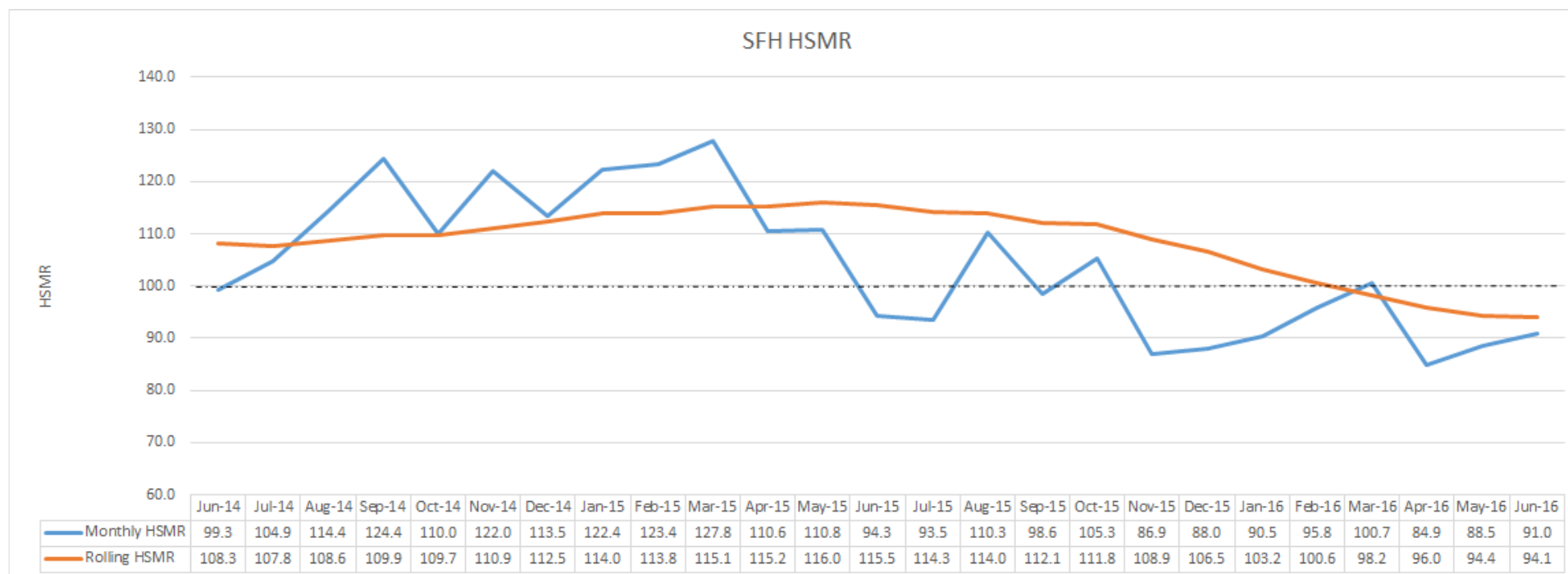


Update on CQC inspection and report

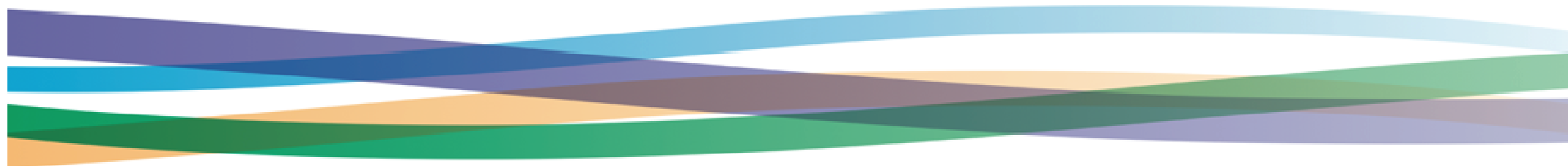
- The significant improvements made at SFH were acknowledged by the CQC during their recent inspection.
- All section notices lifted by September 2016
 - Section 10 re: medical assessment/mental health act
 - Section 31 re: sepsis management
 - Section 29 re: governance systems
- CQC report should be published soon and they/NHSI will consider position of Special Measures
- These changes were driven by the leadership team still in place at SFH and we will continue to drive forward improvements.



Mortality

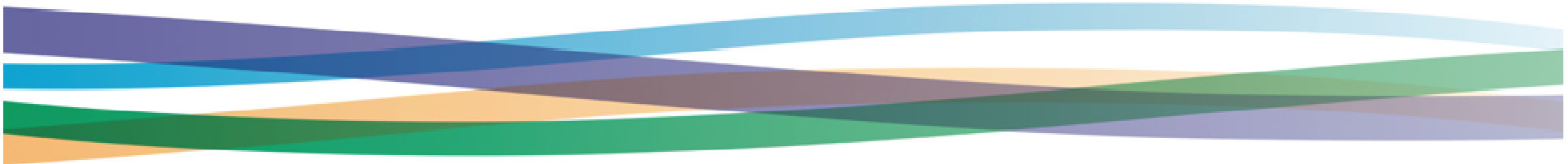


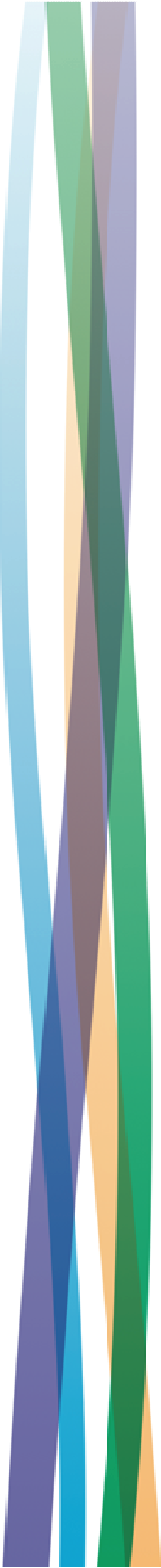
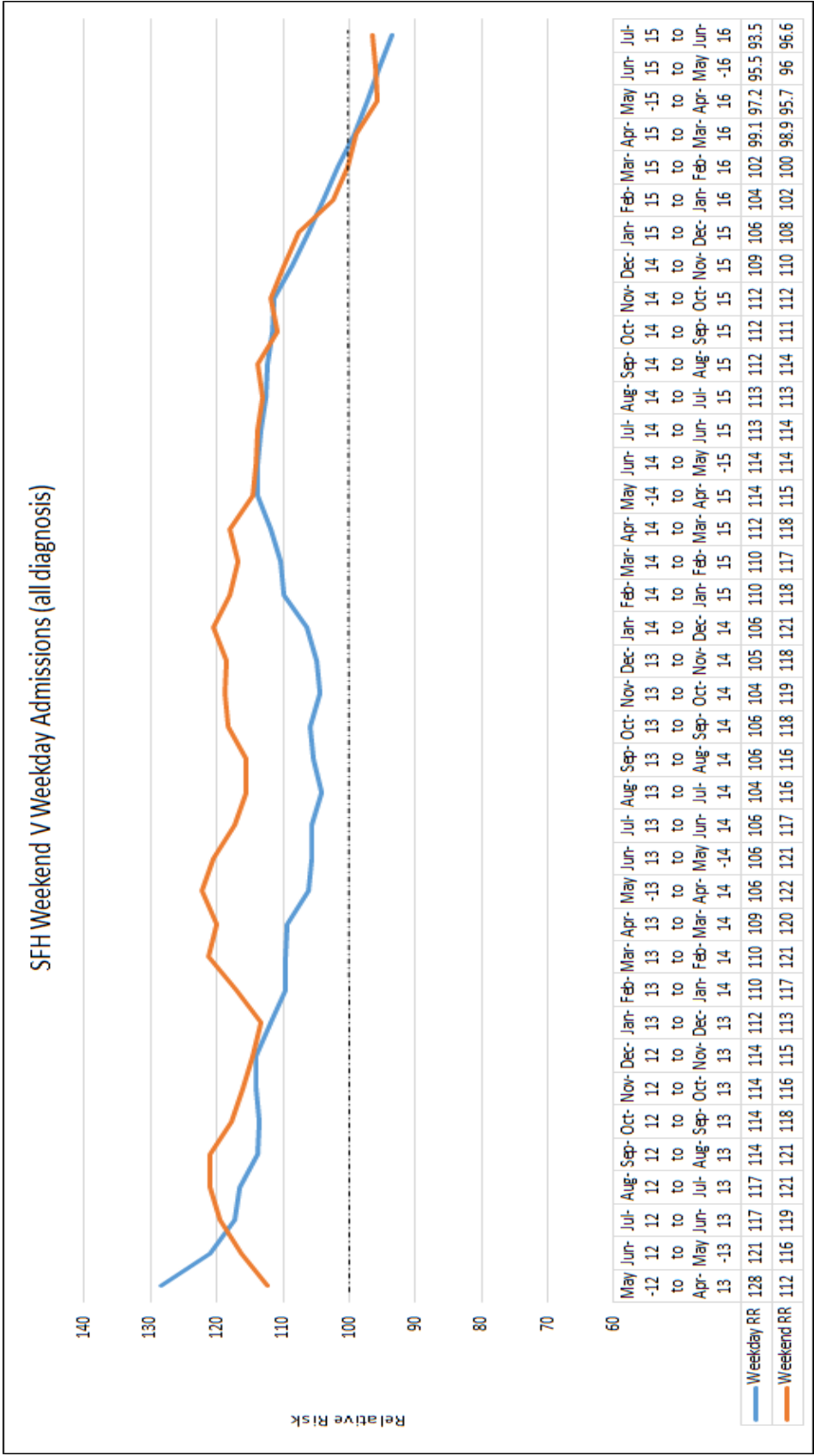
Mortality rates continue to improve – SFH performance well above national average



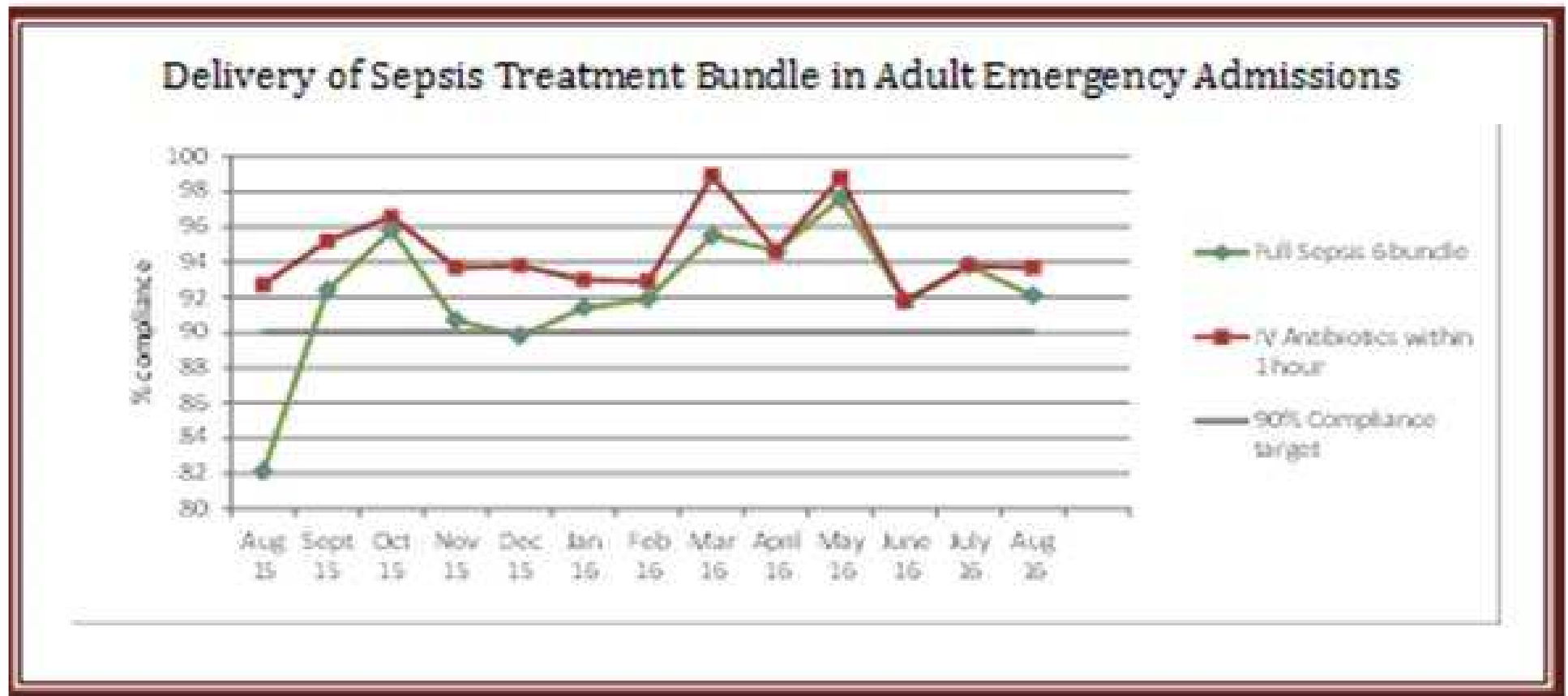
Mortality

SFH is in the top third of Trusts (best performing) in the country for mortality performance

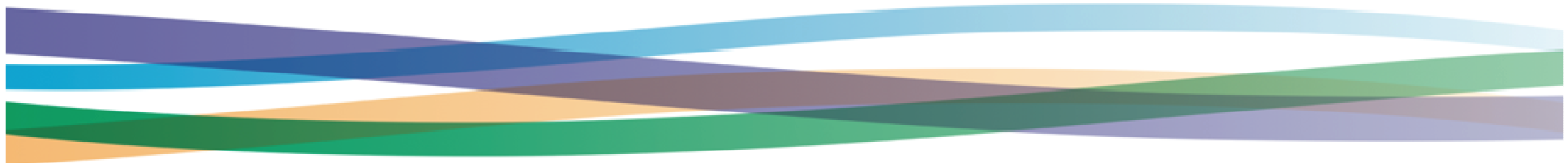




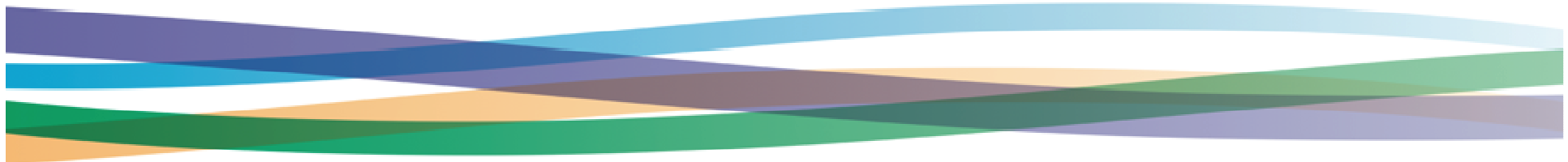
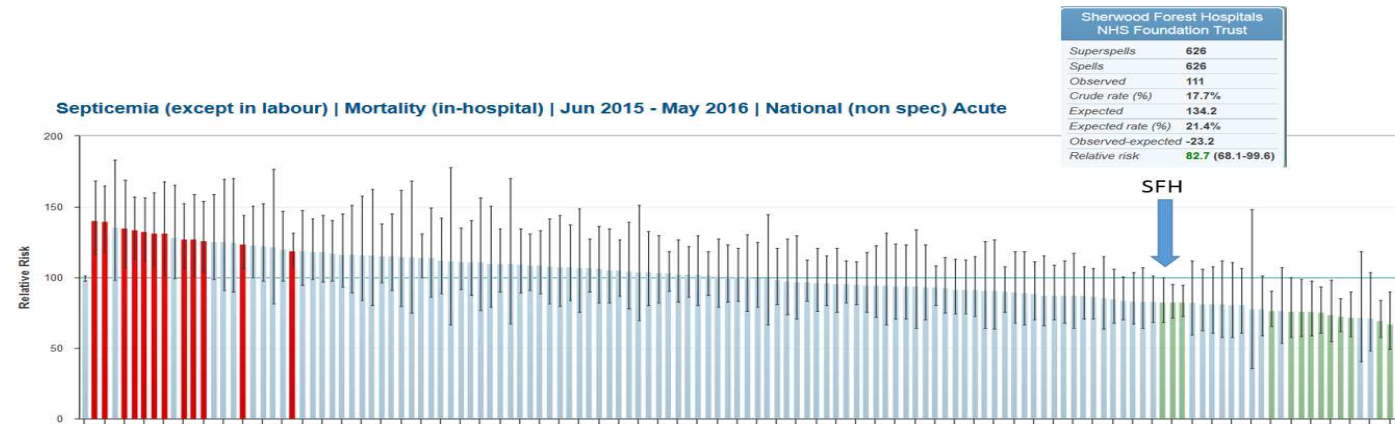
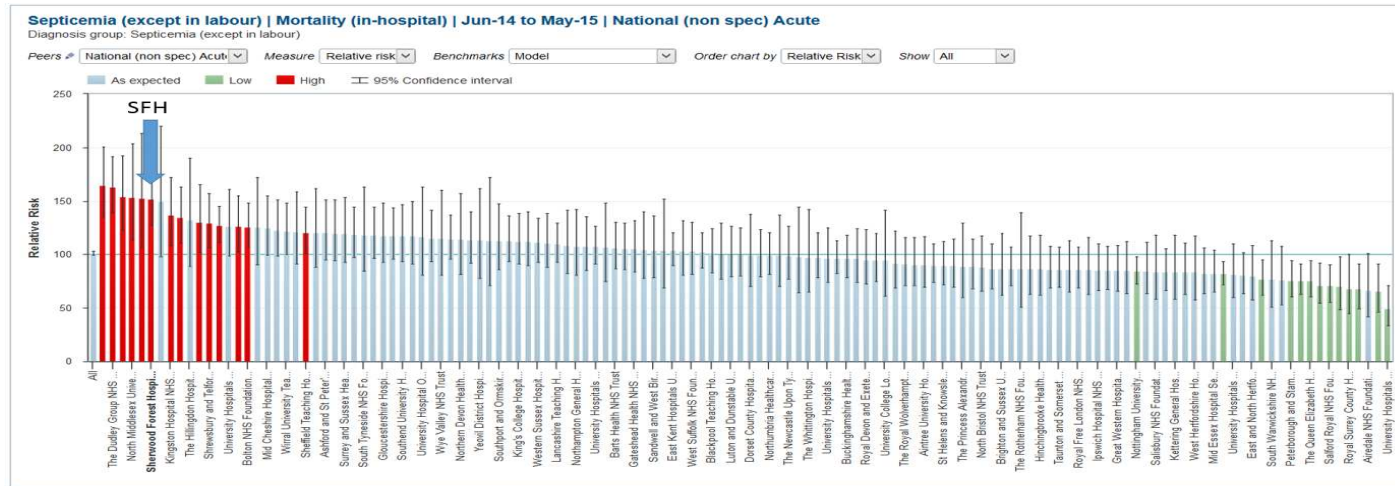
Sepsis



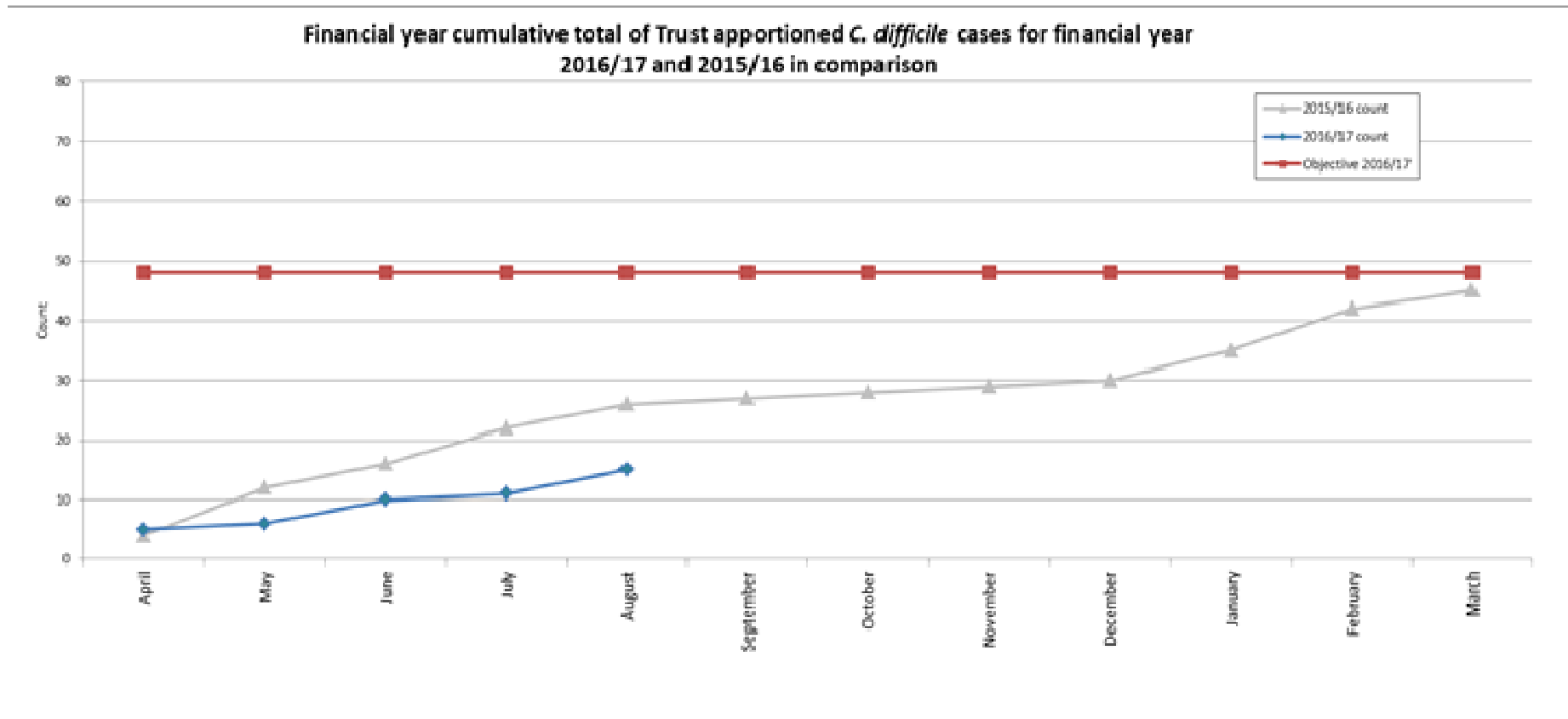
SFH is consistently above target for sepsis treatment



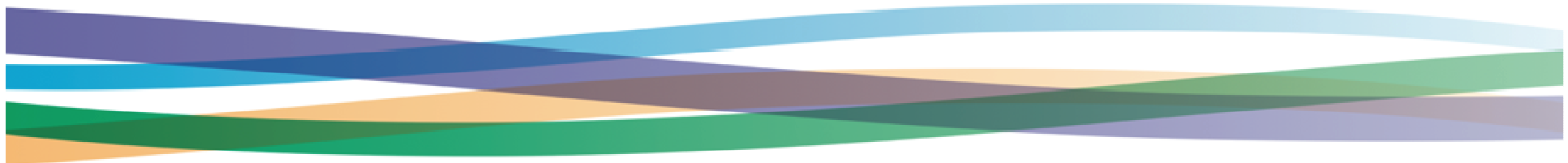
Sepsis (cont.)



C-Diff infections

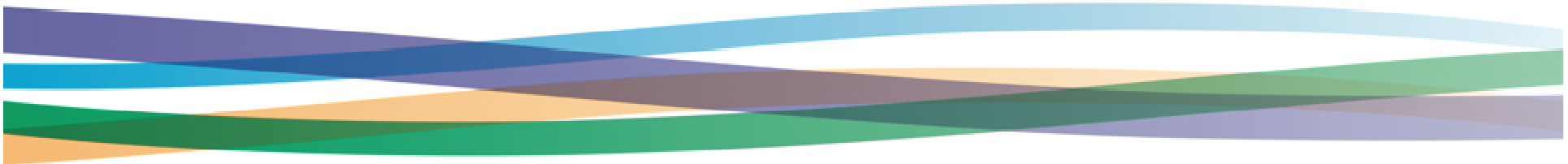


Last year, SFH reduced C-Diff infections by 33%



Areas of best practice

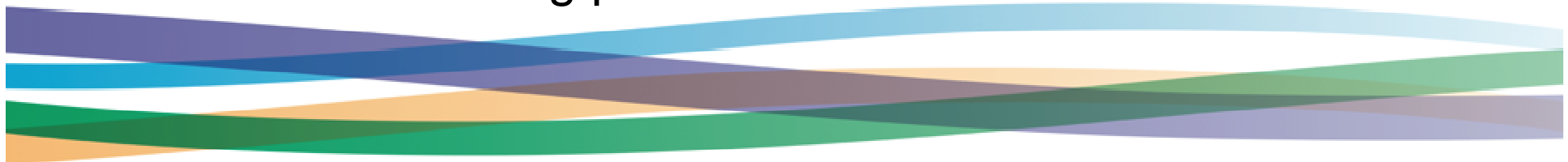
- National stroke sentinel audit - Grade A
- One of the top improving sites in the 2015 National Emergency Laparotomy Audit
- In top 5 nationally for post operative geriatric assessment in the over 70s
- Performance against ED 4-hour target among best in country



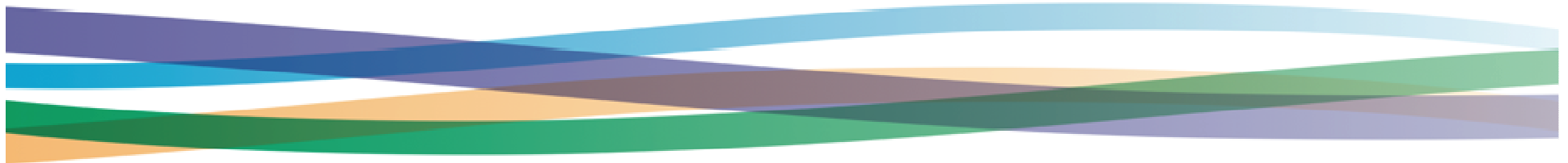
Financial and Operational Performance

	Target	Q1 2016	Q2 2016
Cancer 62 day urgent (all other cancers met)	85%	85.30%	76.80%
ED 4-hour wait	95%	93.70%	95.16%
RTT	92%	93.30%	92.40%

- Making inroads into £41.1m deficit
- £12.6m cost saving programme
- On track to meet financial control targets for 2016/17 and deliver cost saving plan

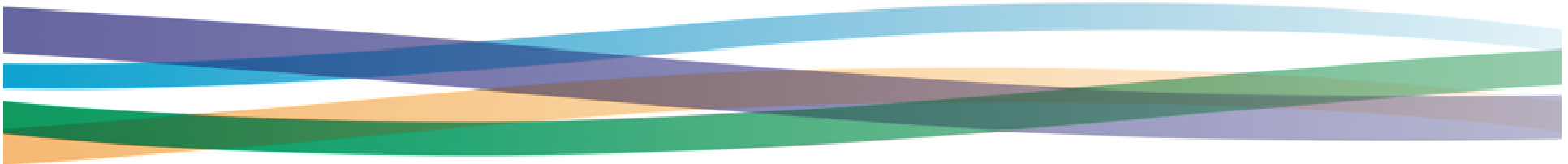


End of Life Care - Update



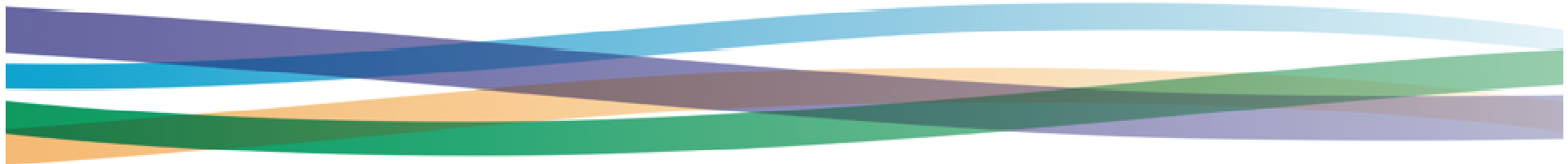
Current position

- Significant progress on EoL since 2015 CQC visit
- Clear and effective governance in place
- EoL Annual Report produced
- Good progress with mandatory training and 2-day foundation training
- Various regular audits undertaken
- Hampshire NHS external peer review
- Remaining issue with Specialist Care provision



EoL targets 2016/17

1. Embed role of EoL champions and ensure they have the right skills and knowledge
2. Work collaboratively to increase the number of patients dying in preferred place of care (PPC)
3. Ensure patients discharged safely and effectively with good communication and care planning principles
4. Evidence of specific EoL training in place



Q1 Performance

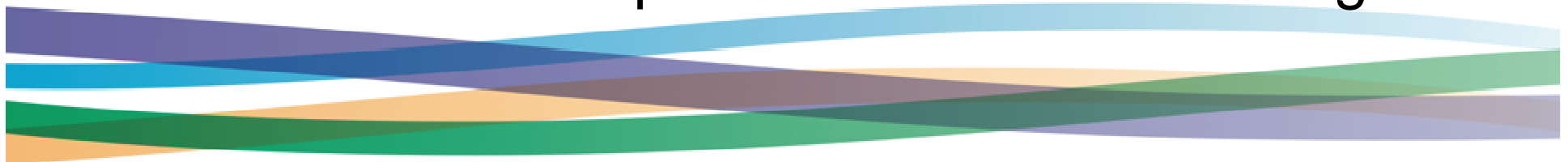
- 275 deaths in total
- Preferred place of care (PPC) target of 90%
 - PPC Fast track: 87%
 - PPC Out of hospital: 80%

(remaining 20% - rapid deterioration/patient choice)
- AND audit – minimum standard of 80%
 - Completed forms with consultant signature: 87%
 - Documented patient/family involvement: 92%
 - MDT Discussion in place: 78%



Other Performance

- 73 EoL champions/specialists in place
 - 83% 2-day foundation programme training
- Junior Doctors – induction & follow on programme
- Mandatory EoL training for medical staff – target of 90% compliance by Q4
- Lower levels of Specialist & General Palliative Care codings
- Low levels of Specialist Palliative Care Team Assessment compared with national average



The Journey

